

INSIGNIA™

USER GUIDE

# 2.7 Cu. Ft. Compact Refrigerator

**NS-CF27BK6/NS-CF27BK6-C/NS-CF27WH6/  
NS-CF27WH6-C**



Before using your new product, please read these instructions to prevent any damage.

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## Introduction

Congratulations on your purchase of a high-quality Insignia product. Your NS-CF27BK6, NS-CF27BK6-C, NS-CF27WH6, or NS-CF27WH6-C represents the state of the art in refrigerator design and is designed for reliable and trouble-free performance.

# Important Safety Instructions

**Read all instructions before use.**

**Keep these instructions.**

For your safety and correct usage, please read these instructions carefully before using your new appliance to avoid unnecessary mistakes and accidents. Please ensure that all people using this appliance are familiar with its operation and safety features. Keep these instructions in a safe place for future reference and be sure that they are kept with the appliance in the event that it is moved or sold, so that everyone using it through its life will be properly informed on its correct usage and safety. The manufacturer is not responsible for damages caused by misuse. The appliance is for indoor and domestic use only.



## **WARNING: Risk of fire or explosion/flammable materials**

- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- If the SUPPLY CORD is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person in order to avoid a hazard.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Do not use extension cords or ungrounded (two prong) adapters.
- Unplug the cooler before carrying out user maintenance on it.



## **WARNING: Safety for children and others who are vulnerable**

- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Keep all packaging away from children to avoid risk of suffocation.
- Never allow children to play with, operate, or crawl inside the refrigerators. Risk of child entrapment. Before you throw away your old refrigerator:
  - 1) Take off the door
  - 2) Leave the shelves in place so that children may not easily climb inside
  - 3) Have the refrigerant removed by a qualified service technician.

**WARNING: General safety and daily use**

- This appliance is intended to be used in household and similar applications such as:
  - 1) Staff kitchen areas in shops, offices, and other working environments
  - 2) Farm houses and by clients in hotels, motels, and other residential type environments
  - 3) Bed and breakfast environments
  - 4) Catering and similar non-retail applications
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not place the appliance in direct sunlight.
- Do not operate any electrical appliances within the appliance (such as electric ice cream makers, mixers, etc.).
- Do not store flammable gases or liquids inside the refrigerator. There is a risk of an explosion.
- Unplug this appliance during lightning storms or when it will not be used for long periods of time.
- Unplug the power cord by holding the plug, never by pulling the cord.

**WARNING: Disposal of appliance**

- It is prohibited to dispose of this appliance as household waste.
- Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or a fire hazard. Make sure that the refrigerant tubing is not damaged prior to proper disposal.
- Packaging materials with the recycle symbol are recyclable. Dispose of the packaging into a suitable waste collection container to recycle it.
- Before disposing of this appliance:
  - 1) Unplug it.
  - 2) Cut off and discard the power cord.

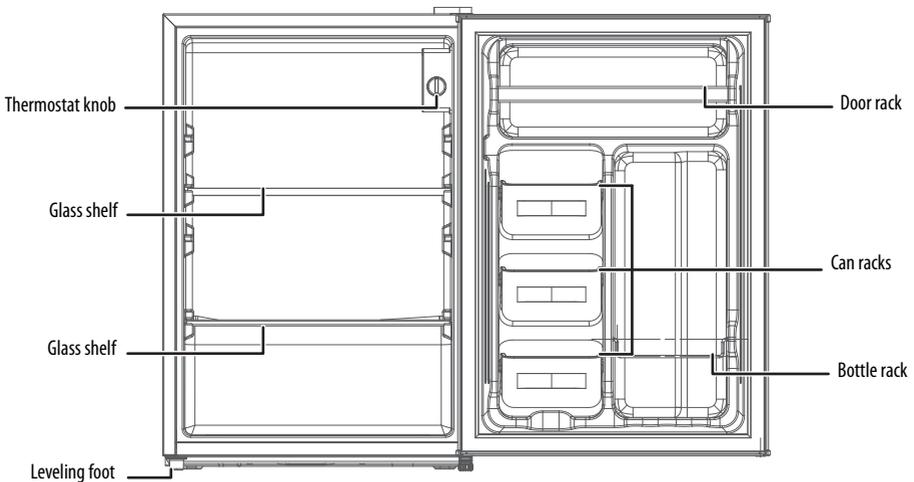
## Features

- 2.7 cu. ft. (.08 cu. m) refrigerator suits small areas
- Two tempered glass shelves (one adjustable) safely hold your foods
- Door racks hold your soda cans and a 2-liter bottle (bottom rack only)
- Reversible door hinge adjusts to fit your space
- Recessed handle takes up no additional space
- Mechanical dial makes it easy to adjust to your chosen temperature

## Package contents

- 2.7 cu. ft. compact refrigerator
- *User Guide*

## Main components



## Setting up your refrigerator

### **WARNING**

- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

### **CAUTION**

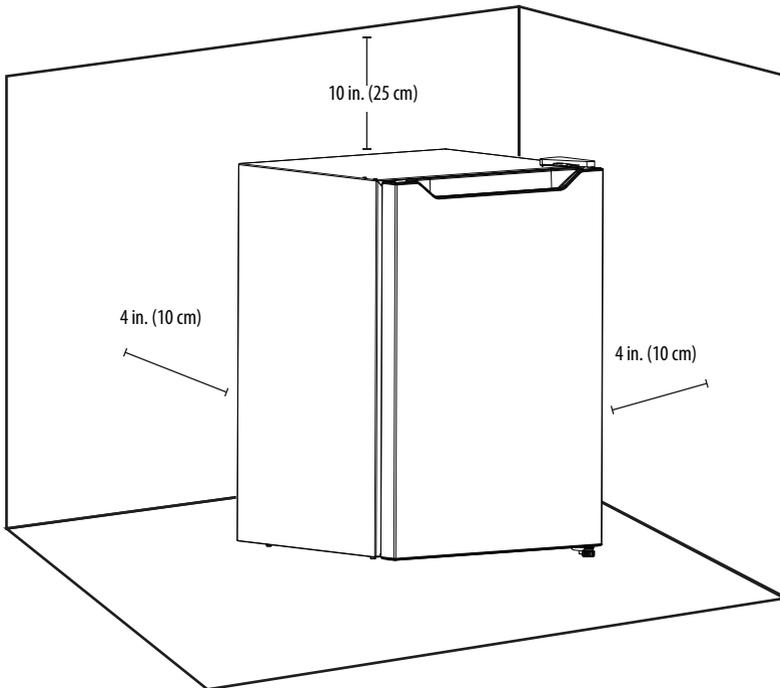
Flammable refrigerant used! When handling, moving, and using your refrigerator, avoid damaging the refrigerant tubing, which may increase the risk of a leak.

## Before using your refrigerator

- Remove the exterior and interior packing.
- Let your refrigerator stand upright for approximately two hours before connecting it to power. This reduces the possibility of a malfunction in the cooling system from improper handling during transportation.
- Clean the interior surface with lukewarm water using a soft cloth. See [Cleaning your refrigerator](#) on page 11 for more information.

## Finding a suitable location

- This refrigerator is designed to be free standing only, and should not be recessed or built-in.
- Place your refrigerator on a floor that is strong enough to support your refrigerator when it is fully loaded.
- Allow at least 4 in. (10 cm) of space between your refrigerator and the side and back walls, 10 in. (25 cm) above the top, and a clear space at the front to open the door. This allows for proper air ventilation.



### **WARNING**

Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

- Place your refrigerator away from direct sunlight and sources of heat (stove, heater, radiator, and so on). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Ambient temperature below 50° F (10° C) or above 110° F (43.3° C) will hinder the performance of your refrigerator. This refrigerator is not designed for use in a garage or any other outside installation.
- Avoid placing your refrigerator in wet or moist areas.

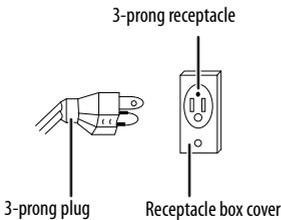
### Leveling your refrigerator

- It is very important for your refrigerator to be level in order to function properly. If your refrigerator is not leveled during installation, the doors may not close or seal properly, causing cooling, frost, or moisture problems. Also, if the ground is uneven, the door will rub against the ground.

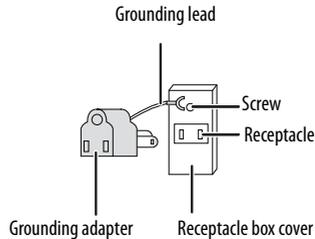
### Providing a proper power supply

Check your local power source. This refrigerator requires a 115V AC at 60Hz power supply. Use a receptacle that accepts the grounding prong. The power cord is equipped with a three-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this refrigerator.

Using a 3-prong plug and outlet



Using a grounding adapter

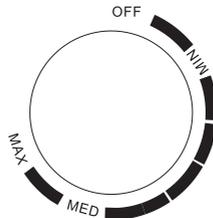


#### Notes:

- Your refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.
- Never unplug your refrigerator by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.

### Setting the thermostat

Adjust the thermostat to set your refrigerator's temperature from 32° to 50° F (0° to 10° C).



- 1 The first time you turn your refrigerator on, adjust the temperature setting to **MAX** and let your refrigerator cool completely before putting food in. You can adjust it to a warmer or cooler setting, as needed.
- 2 Rotate the thermostat to adjust the temperature:
  - **OFF**: Turns your refrigerator off
  - **MIN**: Warmest temperature setting
  - **MED**: Moderate temperature - recommended
  - **MAX**: Coldest temperature setting

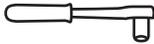
**Notes:**

- The recommended temperature setting is “**MED**.”
- Though your refrigerator is energy efficient, it is more efficient at lower temperature settings.
- Keep soda cans away from the refrigerator wall because the cans could freeze at the coldest temperature setting.
- If the thermostat is set to “**MAX**” when the ambient temperature is high (such as on hot summer days), the compressor may run continuously. To properly defrost, the compressor needs to turn on and off periodically. Therefore, we advise you to set the refrigerator to a more moderate setting.

## Reversing the door

You can change the side that the door opens on from the right side (as shipped) to the left side.

**You will need:** An 8 mm (5/16”) socket wrench or Phillips screwdriver, and a flathead screwdriver

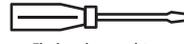


8 mm socket wrench

OR



Phillips screwdriver



Flathead screwdriver

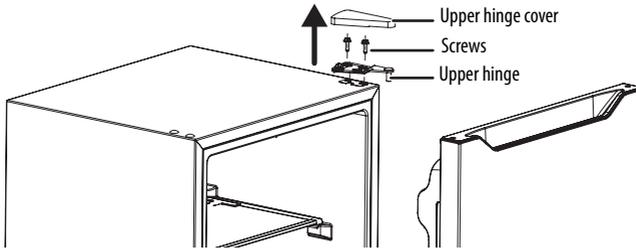
### Before you begin

- Make sure that your refrigerator is unplugged and empty.
- Have someone available to assist you in the process.
- Keep all of the parts you remove to reuse them later.

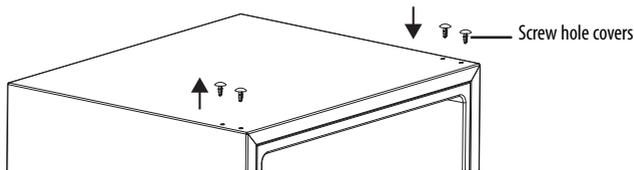
### Removing the door

- 1 Lay your refrigerator on its back to gain access to the base. You should rest your refrigerator on soft foam packaging or similar material to avoid damage to the cooling pipes on the back of your refrigerator.
- 2 Open your refrigerator door and remove all the shelves inside the door.
- 3 Remove the upper hinge cover with a flathead screwdriver.

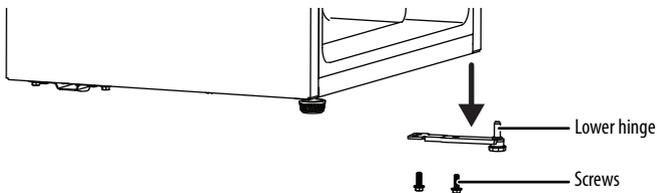
- 4 Using a Phillips screwdriver or 8 mm socket wrench remove the two screws that hold the upper hinge to the right side of the cabinet top.



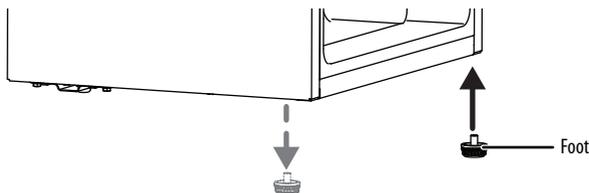
- 5 Carefully lift the door off and place it on a padded surface to prevent scratches.  
6 Remove the screw hole covers and push them firmly into the uncovered holes on the right side of your refrigerator.



- 7 Using a Phillips screwdriver, remove the two screws that hold the lower hinge to the right side of the cabinet. Keep the hinge and screws to reuse.



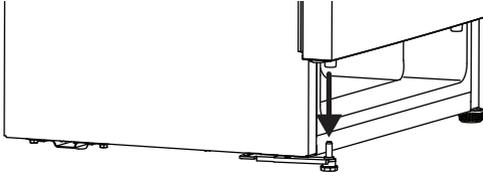
- 8 Remove the foot and transfer it to the right side of the cabinet.



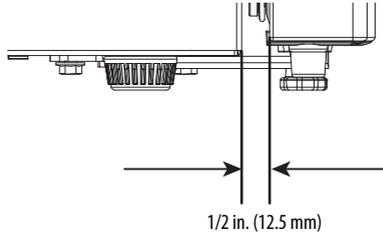
## Reinstalling the door

- 1 Install the hinge you removed from the right side in step 7 to the left side, with the two screws you saved.

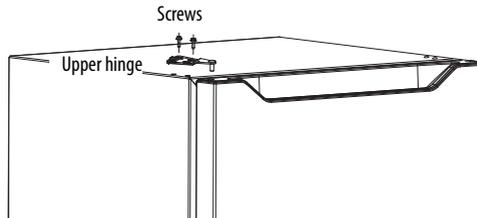
- 2 Replace the door, making sure the pin enters the bushing at the lower frame hole.



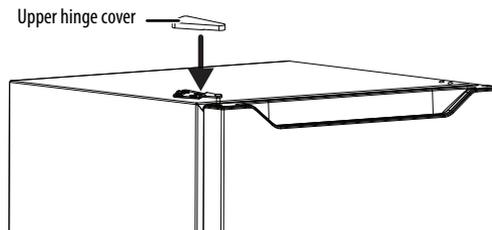
- 3 Loosely secure the lower hinge, but do not fully tighten the screws until the door is in the closed position and leveled. Make sure that the space between the door and the refrigerator body is approximately 1/2 in. (12.5 mm).



- 4 Secure the upper hinge (removed in step 4) to the left side of your refrigerator. Make sure that the pin enters the hole on the upper frame.



- 5 Replace the upper hinge cover (removed in step 3).



- Lift your refrigerator upright again.

**CAUTION**

Let your refrigerator stand upright for approximately two hours before connecting it to power. This reduces the possibility of a malfunction in the cooling system.

- Open the door and attach all shelves.

## Maintaining your refrigerator

Your refrigerator is designed for year-round use with only minimal cleaning and maintenance.

When you first receive it, wipe the case with a mild detergent and warm water, then wipe dry with a dry cloth. Do this periodically to keep your refrigerator looking new.

### Cleaning your refrigerator

For hygienic reasons, the inside of your refrigerator and its accessories should be cleaned every two months.

**WARNING**

Danger of electric shock.

- Turn off your refrigerator and unplug it from the wall outlet.
- Remove all food and store in a cool place.
- Wash your refrigerator's interior and exterior with mild detergent and warm water, then wipe dry.

**WARNING**

Flammable refrigerant used. Do not damage the refrigerant circuit.

- Wipe the door gasket (seal) clean to keep the unit running efficiently.
- Once a year, carefully clean the condenser on the back of your refrigerator with a soft brush or vacuum cleaner to remove dust and debris that increases energy usage.
- Check the water drain hole on the back wall inside your refrigerator compartment. If it's blocked, clear the drain hole with something like a pipe cleaner. Be careful not to damage the cabinet with sharp objects.
- Dry the interior and exterior with a soft cloth.

- 8 Plug in the refrigerator's power cord and turn it back on.

 **CAUTION**

- Do not use harsh or abrasive cleaners.
- Do not use gasoline, benzine, thinner, or other similar solvents.
- Ethereal oils and organic solvents can attack plastic parts, such as lemon juice or the juice from orange peel, butyric acid, and cleansers that contain acetic acid. Do not allow such substances to come into contact with appliance parts.
- Do not use razor blades or other sharp instruments, which can scratch the appliance surface when removing adhesive labels. Any glue left from the tape can be removed with a mixture of warm water and mild detergent, or touch the residue with the sticky side of tape already removed. Do not remove the serial plate.
- Do not clean your refrigerator with a steam cleaner. Moisture could accumulate in electrical components and hot vapors can damage plastic parts.

### Defrosting your refrigerator

Turn the temperature control knob to **OFF** and remove all food from your refrigerator. The defrost water is discharged to the water pan at the back of your refrigerator. Allow your refrigerator to defrost until there is no moisture on the back side liner.

 **CAUTION**

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

### Shutting down your refrigerator

To prepare your refrigerator for long term storage or a long vacation:

- 1 Turn off your refrigerator and unplug it from the wall outlet.
- 2 Remove all food.
- 3 Clean and dry your refrigerator.
- 4 Leave the door open slightly to avoid possible formation of condensation, mold, or odor.

 **WARNING**

Use extreme caution with children. The unit should not be accessible to child's play.

### Moving your refrigerator

- 1 Turn off your refrigerator and unplug it from the wall outlet.
- 2 Remove all food.
- 3 Securely tape down all loose items inside your refrigerator.
- 4 Tape the doors shut. Make sure that your refrigerator stays in the upright position during transportation.

## Tips on saving energy

- Do not open and close the door too often or leave the door open any longer than necessary.
- Do not set the temperature any colder than necessary.
- The **Features** illustration on page 5 shows the most energy efficient arrangement of shelves in your refrigerator. If you change this arrangement, you may sacrifice efficiency.
- Do not exceed the recommended storage period for your food.
- Locate your refrigerator in the coolest area of the room, away from heat producing appliances or heating ducts and out of the direct sunlight.
- Let hot foods cool before placing them in your refrigerator.
- Overloading your refrigerator forces the compressor to run longer. Foods that freeze too slowly may lose quality or spoil.
- Wrap foods properly and wipe containers dry before placing them in your refrigerator. This cuts down on frost build-up inside your refrigerator.
- Organize and label food to reduce door openings and extended searches.

## Troubleshooting

**Note:** Minor malfunctions may be caused by a fault that you can rectify yourself, using the following instructions. Do not perform any other work on your refrigerator if this troubleshooting table does not fix the problem.



### CAUTION

It is our recommendation that repairs only be performed by qualified service personnel. Improper repairs can result in significant hazards for the user. If your refrigerator requires repair, contact your dealer or your local service center.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
My refrigerator does not operate.	Your refrigerator is turned off.	Make sure that the thermostat knob is not set to "OFF". If it is, change to the appropriate setting.
	Your refrigerator is unplugged.	Make sure that your refrigerator is plugged in and that the plug is pushed completely into the outlet.
	The fuse for the refrigerator circuit is blown or the breaker has tripped.	Make sure that the fuse is good or the circuit breaker is turned on.
	Power failure.	If a power failure occurs, your refrigerator turns off. Wait until the power is restored.
	The electrical outlet is defective.	Make sure that the electrical outlet is "live." If not, have an electrician correct the problem.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Food in my refrigerator compartment is not cold.	The door has been opened too often or was not closed properly.	Make sure that the door is closed properly.
	You have just added a large amount of food to your refrigerator.	Allow time for the new food to cool, then check again. Let hot foods cool before placing them inside your refrigerator.
	The thermostat is set too warm.	Adjust the thermostat to a colder setting.
	The door gasket does not seal properly.	Clean the gasket.
	Your refrigerator has recently been disconnected for a period of time.	Allow up to four hours for your refrigerator to cool completely.
	Your refrigerator is too close to a heat source.	See <a href="#">Finding a suitable location</a> on page 6.
The compressor turns on and off frequently or runs continuously.	The door has been opened too often or was not closed properly. The door seal may be dirty.	Make sure that the door is closed properly. Clean the door seal if necessary.
	The room temperature is hotter than normal.	This is normal, under the circumstances. Because the compressor needs to turn off occasionally to defrost, make sure not to set your refrigerator's temperature too low. If your refrigerator has an issue with frost, try a warmer temperature setting.
	A large amount of food was recently added to your refrigerator.	This is normal, under the circumstances. Let hot food cool before placing it inside your refrigerator.
	The thermostat is set too cold.	Set the thermostat to a warmer temperature.
	Your refrigerator does not have the correct clearances.	Leave at least 4 in. (10 cm) of space between the wall and the back and sides of your refrigerator, and 10 in. (20 cm) at the top for heat dissipation.
	Your refrigerator has recently been disconnected for a period of time.	Allow up to four hours for your refrigerator to cool down completely.
Food in my refrigerator compartment is freezing.	The thermostat is set too cold.	Set the thermostat to a warmer setting.

<b>PROBLEM</b>	<b>POSSIBLE CAUSE</b>	<b>POSSIBLE SOLUTION</b>
My refrigerator makes unusual noises or vibrations.	Your refrigerator may not be level on the floor.	Level your refrigerator with the leveling foot.
	The body of your refrigerator is touching a wall.	Move your refrigerator out from the wall.
	The compressor buzzes during operation (louder when turning on or off).	This is normal.
	The refrigerant is creaking or moaning.	This is a normal noise as the refrigerant passes through the cooling system.
	Accessories are misplaced.	Make sure that your refrigerator accessories are placed properly.
	The sound of ice cracking is caused by thermal expansion and cold contraction.	This is normal. You can manually adjust the thermostat to "OFF," then adjust to the appropriate setting until there is no water beading on the back side liner.
Moisture is building up in the interior of my refrigerator.	The door has been opened too often or was not closed properly.	Make sure that the door is closed properly.
	Your refrigerator is in a location that is very humid.	Move your refrigerator to a dryer location.
	The food in your refrigerator is not packaged properly.	Repackage the food in your refrigerator to make sure that it is sealed.
Moisture is building up on the exterior of my refrigerator.	The door may be slightly open.	Make sure that the door closes completely.
	The humidity is high.	This is normal. Just wipe the condensation with a clean towel.
My refrigerator door does not close completely.	Food packages are interfering with the door.	Move the food packages or remove some food.
	The shelves are out of position.	Adjust the shelves properly.
	The door gaskets are dirty.	Clean the door gaskets.
	Your refrigerator is not level.	Level your refrigerator with the leveling foot.

<b>PROBLEM</b>	<b>POSSIBLE CAUSE</b>	<b>POSSIBLE SOLUTION</b>
The exterior of my refrigerator is warm.	In the insulated walls of your refrigerator there is a heat exchanger coil. This produces heat.	This is normal. The longer your refrigerator runs the warmer the sides and top will get.
	The ambient temperature is too high.	Move your refrigerator to a cooler location.
	Too much food is being stored.	Remove some food from your refrigerator.
	Your refrigerator does not have the correct clearances.	Leave at least 4 in. (10 cm) of space between the wall and the back and sides of your refrigerator, and 10 in. (20 cm) at the top for heat dissipation.
The drip tray overflows.	There is too much food in your refrigerator, or the stored food contains too much water, causing heavy defrosting.	Remove excess food from your refrigerator.
	The doors are not properly closed.	Make sure that the door closes completely.
The door gasket (seal) is not tight.	The gasket is dirty.	Clean the door gaskets.
	Your refrigerator is not level.	Use the front leveling feet to level your refrigerator.
	The door seal (gasket) is aging.	Replace the door gasket.
My refrigerator has a bad odor.	Odorous foods are not wrapped properly.	Make sure that you seal your food properly.
	Food is rotting.	Remove rotten food from your refrigerator.
	Your refrigerator is dirty.	Clean your refrigerator.
The compressor does not start immediately after changing the temperature setting.	This is normal.	The compressor will start after a set period of time.

## Specifications

Dimensions (H x W x D)	27 3/8 x 18 5/8 x 17 9/16 in. (69.5 x 47.2 x 44.6 cm)
Weight	38.91 lbs. (17.65 kg)
Capacity	2.7 cu. ft. (.08 cu. m)
Temperature range	32° to 50° F (0° to 10° C)
Ambient temperature range	50° to 110° F (10° to 43.3° C)
Power cord length	65 in. (1.65 m)
Noise	40dB (A)
Power requirements	115V AC at 60Hz
Current	1A
Power consumption (annual)	255kWh/year
Refrigerant type	R600a
Garage ready	No
Energy Star certified	Yes

# ONE-YEAR LIMITED WARRANTY

Best Buy, or its Authorized Partner of Insignia branded products, warrants to you, the original purchaser of this new Insignia branded product ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of one (1) year from the date of your purchase of the Product or the date of delivery (if later than the date of purchase) ("Warranty Period").

For this warranty to apply, your Product must be (i) purchased in the United States or Canada from a Best Buy branded retail store, online at [www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca), or from Best Buy's Authorized Partner, and (ii) packaged or sold with this warranty statement.

The term "Best Buy", as used in this warranty, refers to Best Buy branded retail stores, [www.bestbuy.com](http://www.bestbuy.com), [www.bestbuy.ca](http://www.bestbuy.ca), and Best Buy's Authorized Partner.

Because Insignia cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from Best Buy or an Insignia Authorized Partner, unless otherwise prohibited by law. Insignia reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized websites.

REPAIR OR REPLACEMENT, AS PROVIDED UNDER THIS WARRANTY, IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS, OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT. ALL EXPRESSED AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESSED OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES, AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON (i) HOW LONG AN IMPLIED WARRANTY LASTS, (ii) EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, or (iii) LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

## How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product or the date of delivery (if later than the date of purchase). Your purchase date is printed on the receipt you received with the Product. In the event that Authorized Partner ceases to sell the covered Insignia branded product, this warranty shall terminate for that product and there shall be no repair or replacement of the Product.

## What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

## How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location or from a Best Buy online website ([www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca)), please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased your Product from an Authorized Partner, call Insignia at 1-877-467-4289.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

If you purchased the Product from an Authorized Partner other than Best Buy, please call 1-888-BESTBUY in the United States or 1-866-BESTBUY in Canada. You will be asked to provide proof of purchase and to return your Product to Best Buy. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

## Where is the warranty valid?

This warranty is valid only in the United States and Canada to the original purchaser of the product from an Authorized Partner, in the country where the original purchase was made.

## What does the warranty not cover?

This warranty does not cover:

- Food, beverage, and or medicine loss/spoilage.
- Damage to other products caused by a power surge or other similar issue while connected to the Product.
- Customer instruction/education.
- Installation.
- Set up adjustments.
- Cosmetic damage.
- Damage due to weather, lightning, and other acts of God, such as power surges.
- Accidental damage.
- Misuse.
- Abuse.
- Negligence.
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna.
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance.
- Connection to an incorrect voltage or power supply.
- Damage due to attempted repair by any person not authorized by Insignia to service the Product.
- Products sold "as is" or "with all faults".
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.).
- Products where the factory applied serial number has been altered or removed.
- Loss or Theft of this product or any part of the product.
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally).
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

Contact Insignia:

1-877-467-4289

[www.insigniaproducts.com](http://www.insigniaproducts.com)

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## For Québec Customers Only

### Availability Guarantee

**Notice for Section 39 of the *Consumer Protection Act* Regarding the Availability Guarantee of Replacement Parts, Repair Services, and Maintenance Information**

Please be advised that Best Buy Canada Ltd. ("Best Buy"), including its affiliated entities, does not guarantee, within the meaning of Section 39 of the *Consumer Protection Act* and the applicable regulations, the availability of replacement parts, repair services, or maintenance or repair information relating to products sold, manufactured, imported, advertised, or sold by Best Buy or under its Insignia brand, Best Buy Essentials, Rocketfish, or other brands sold or manufactured by Best Buy.

**This Notice does not affect Best Buy's One-Year Limited Warranty for Insignia Products.**

Please visit [www.bestbuy.ca/garantie-disponibilite](http://www.bestbuy.ca/garantie-disponibilite) for additional information.



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