

HP Chromebook 14-ca020nr



**For work and play. And play.
And play.**

This entertaining Chromebook provides a seamless Chrome experience and easy access to Android apps via Google Play. Enjoy all the power you need and exciting entertainment features to do more.

Product overview

- Immersive entertainment:** Make this the perfect PC for your daily dose of entertainment. Includes dual speakers, Audio by B&O PLAY. Plus, a 180° hinge that makes it easy to collaborate and share with others.
- Power through the day:** Delivers plenty of power to take on your day. Also, get great connectivity and up to 11 hours and 30 minutes of battery life.⁽⁷¹⁾
- The best of Chrome OS:** Enjoy access to all your favorite Android apps, and a secure online experience with Chrome OS.⁽⁹³⁾

Key specifications

- Operating system:** Chrome OS™
- Processor:** Intel® Celeron® Processor N3350^(2b)
- Display:** 14.0-inch diagonal HD⁽³³⁾ SVA anti-glare WLED-backlit (1366 x 768)
- Memory:** 4 GB LPDDR4-2400 SDRAM (onboard)
- Internal storage:** 16 GB eMMC^(4d)
- Graphics:** Intel® HD Graphics 500⁽¹⁴⁾
- Audio:** B&O PLAY with dual speakers
- Battery life:** Up to 11 hours and 30 minutes (mixed usage)⁽⁷¹⁾
- Wireless:** 2x2 802.11ac WLAN^(19a) and Bluetooth®⁽²⁶⁾
- Webcam:** Front-facing HP TrueVision HD Webcam with integrated dual array digital microphones⁽⁸⁹⁾
- Product weight:** 3.39 lb⁽⁷⁶⁾

Product features

- Chrome OS:** Experience an easy-to-use operating system designed for security and speed.
- USB-C™:** Charge, transfer data at 5Gbs, or connect a display from one reversible port.⁽⁴¹⁾⁽⁴²⁾
- Sleek design:** Easily take this thin and light PC from room to room or on the road.
- Rock-solid connections:** With the latest 802.11 a/c (2x2) WLAN adapter and Bluetooth® 4.2, all your connections are rock solid and up to 6 times faster than 802.11n 1x1.^{(18)(19a)(26)}
- High-definition display:** Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.⁽³³⁾
- Dual-core Intel® Celeron® processor:** The perfect combination of performance, power consumption, and value helps your device run smoothly.
- Intel® HD graphics:** Renders all the visuals on screen with smooth, vivid quality.
- 16 GB eMMC storage:** An embedded Multimedia Card provides reliable flash-based storage at a great value. And without the moving parts of a traditional hard drive, there's a lower chance of failure and damage.
- DDR4 RAM:** With its higher bandwidth, everything from multi-tasking to playing games gets a performance boost.
- Google Play Store:** Access millions of Android apps for entertainment and productivity.⁽⁸⁶⁾
- Google Drive:** Get 100GB two-year cloud storage with Google Drive-save, access and share your photos, videos and files anywhere!⁽³⁰⁾⁽⁸⁷⁾
- HP TrueVision HD Camera:** Video chat with vibrant clarity, even in low light.⁽⁸⁹⁾

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Chromebook that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified⁽⁶²⁾
- EPEAT® Silver registered⁽²⁷⁾
- Low Halogen⁽⁶¹⁾
- Mercury-free display backlights
- Arsenic-free display glass
- All HP computing products are delivered by SmartWay carriers.⁽⁶³⁾
- Recycled Packaging: Count on easy recycling every time. HP designs products and packaging that can be conveniently recycled or reused.⁽³¹⁾

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:

- HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- Technical Support for Software & initial set-up:** Complimentary limited technical support, including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

Support Options:

- HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.⁽⁵⁶⁾⁽⁵⁷⁾
- Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.⁽⁹⁾
- Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Forum at hp.com/go/supportforum, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.⁽⁹⁾

Extend your coverage:

- SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1.844.814.1800 to get started.⁽⁹⁵⁾
- Care Packs:** Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/cpc or call toll-free at 1.877.232.8009.⁽⁸³⁾



Specifications

Operating system	• Chrome OS™
Processor	• Intel® Celeron® Processor N3350 ^(2b) • Dual-Core
Processor speed	• 1.1 GHz base frequency, up to 2.4 GHz burst frequency ^{(2b)(2c)}
Processor cache	• 2 MB Cache
Memory	• 4 GB LPDDR4-2400 SDRAM (onboard)
Accessible memory slots	• Memory slot not user accessible
Video graphics	• Intel® HD Graphics 500 ⁽¹⁴⁾
Internal storage	• 16 GB eMMC ^(4d)
Finish and features	• HP finish in chalkboard gray • Front-facing HP TrueVision HD Webcam with integrated dual array digital microphones ^(8g)
Display	• 14.0-inch diagonal HD ⁽³³⁾ SVA anti-glare WLED-backlit (1366 x 768)
Wireless connectivity	• 2x2 802.11ac WLAN ^(19a) and Bluetooth ⁽²⁶⁾
Digital media	• Multi-format digital media card reader
Audio	• B&O PLAY with dual speakers
Keyboard	• Full-size island-style keyboard
Pointing device	• Touchpad supporting multi-touch gestures without on/off button
External notebook ports	• 2 USB Type-C™ 3.1 Gen 1 Ports ⁽⁴²⁾ • 2 USB 3.1 Type-A Gen 1 ports • 1 Headphone-out/microphone-in combo jack
Dimensions	• Unpackaged: 13.27 in (W) x 8.94 in (D) x 0.72 in (H) • Packaged: 17.68 in (L) x 2.72 in (W) x 12.00 in (H)
Weight	• Unpackaged: 3.39 lb ⁽⁷⁶⁾ • Packaged: 4.87 lb
Security	• Kensington NanoSaver™ Keyed Laptop Lock
Power	• 2-cell, 47.36 Wh lithium-ion battery • 45W AC adapter
Battery life	• Up to 11 hours and 30 minutes (mixed usage) ⁽⁷¹⁾

Warranty and support

- 1-year limited hardware warranty. Additional information available at www.support.hp.com⁽⁹⁾
- 90 days limited technical support for software and initial setup (from date of purchase)⁽⁵³⁾

Software

Productivity and tools

- **Google Drive:** Your own virtual hard drive is available anywhere the Internet is accessible. Conveniently store up to 100GB of content for 2-years with Google Drive access.⁽³⁰⁾⁽⁸⁷⁾
- **Google Play Store:** Access millions of apps, from entertainment to productivity, designed to bring the best of your mobile Android experience straight to your Chromebook.⁽⁹⁾⁽⁸⁶⁾

Additional Information

Product number	• 3GY42UA#ABA
Ad embargo date	• 03/18/2018
UPC Code	• 192018721937
Country of origin	• China
Tariff number	• 8471300000
Pallet information	<ul style="list-style-type: none"> • Dimensions: 42.32 in (H) x 39.37 in (W) x 47.24 in (L) • Total weight: 530.70 lb • Layers: 3 • Products per layer: 34

Learn more at hp.com

^(2b) Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. ^(2c) Burst frequency performance varies depending on hardware, software and overall system configuration. ^(4d) For storage drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 5.1 GB of disk is reserved for system recovery software. ⁽⁹⁾ Internet access required and not included. Availability of public wireless access points limited. ⁽¹⁴⁾ Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. ⁽¹⁸⁾ Based on HP internal testing with MP4 playing, clamshell mode, 3 meter distance from wireless access point. Actual results may vary. ^(19a) Wireless access point and Internet service required. Availability of public wireless access points limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the PC to communicate with other 802.11ac WLAN devices. ⁽²⁶⁾ Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. ⁽²⁷⁾ EPEAT® Silver registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country. ⁽³⁰⁾ ©2012 Google Inc. All rights reserved. Google and the Google Logo are registered trademarks of Google Inc. ⁽³¹⁾ Free recycling in select countries. Program may not be available in your area. Check www.hp.com/go/recycling to see if HP offers free recycling in your area. ⁽³³⁾ High-definition (HD) content is required to view high definition images. ⁽⁴¹⁾ Transfer rate may vary. All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. ⁽⁴²⁾ USB Type-C™ and USB-C™ are trademarks of USB Implementers Forum. ⁽⁵³⁾ Call 1.800.474.6836 or www.support.hp.com for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. ⁽⁶⁸⁾ For more information visit hp.com/go/hpsupportassistant [Link will vary outside of the U.S.] HP Support Assistant is available for Android and Windows based PCs. ⁽⁶⁷⁾ Internet connection required for updating and connecting to HP Support. ⁽⁶¹⁾ External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. ⁽⁶²⁾ ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. ⁽⁶³⁾ Designation based on actions to reduce transportation-related emissions. ⁽⁷¹⁾ Testing conducted by HP using Google Chrome OS power_LoadTest. Battery life will vary and the maximum capacity of the battery will naturally decrease with time and usage. See <http://www.chromium.org/chromium-os/testing/power-testing> for test details. ⁽⁷⁶⁾ Weight and system dimensions may fluctuate due to configuration and manufacturing variances. ⁽⁸³⁾ Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit www.hp.com/go/crepack-services. ⁽⁸⁶⁾ Access to the Google Play Store and related apps will be provided as part of a regular OS update. This feature might not be available at time of purchase; for an update on the Play Store release timing, go to www.Google.com. ⁽⁸⁷⁾ Google Drive trial offer must be used within first 60 days of purchase, tied to this device and is non-transferable. If this device is returned, the extra storage will be revoked. In order to redeem this offer, you will need to be on Chrome OS 23 or later. Internet access is required and not included. Additional information about storage plan refunds, renewals, cancellations and expiration is available at the Google website: <https://support.google.com/chromebook/answer/2703646?hl=en>. ⁽⁸⁹⁾ Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. ⁽⁹³⁾ Android name, logo, and other trademarks are property of Google Inc. Android is a trademark of Google Inc. Features vary by product. Please refer to specific product presentations for full information. ⁽⁹⁵⁾ HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown. © Copyright 2018 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. 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