

Warranty

NURVV | RUN - LIMITED WARRANTY

Please note the following with respect to the limited warranty below:

- THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.
- WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.
- SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS IN THIS LIMITED WARRANTY MAY NOT APPLY TO YOU.
- OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPLACEMENT OR REFUND AS DESCRIBED BELOW.

We warrant that NURVV|RUN products purchased from nurvv.com or an authorised seller will be free from defects in materials and workmanship under normal use, for all parts of the product except insoles, for one (1) year from the date of purchase by you as shown in the retail store receipt or online order confirmation. For NURVV|RUN insoles, our warranty is further limited to an aggregate total distance for which you use the product of no more than 1,000 km / 625 miles of typical running.

We extend this limited warranty only to the consumer who originally purchased the product. It does not extend to any subsequent owner or other transferee of the product.

This warranty does not apply to ordinary wear and tear and is conditional on you following our user guide as included in the product. Nurvv does not warrant that the operation of its products will be uninterrupted.

Warranty claims can be submitted by email to support@nurvv.com or by contacting us through our website. Proof of purchase and images of alleged defects will be requested. If we require you to return products for further evaluation, a pre-paid shipment slip will be provided.

After evaluation by us or our agents, NURVV|RUN products or components found to be defective due to faulty materials or workmanship (and not due to misuse or accidental damage) will be replaced or refunded. Replacement items may include refurbished components.

The warranty for any replacement product will end on the date when the warranty for your original purchase was due to end.

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY.

OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.