

# CHEFMAN®



## HAND BLENDER

### USER GUIDE

Now that you have purchased a Chefman® product you can rest assured in the knowledge that as well as your 1-year parts and labor warranty you have the added peace of mind of dedicated helplines and web support.

#### AFTER SALES SUPPORT



USA 888-315-8407



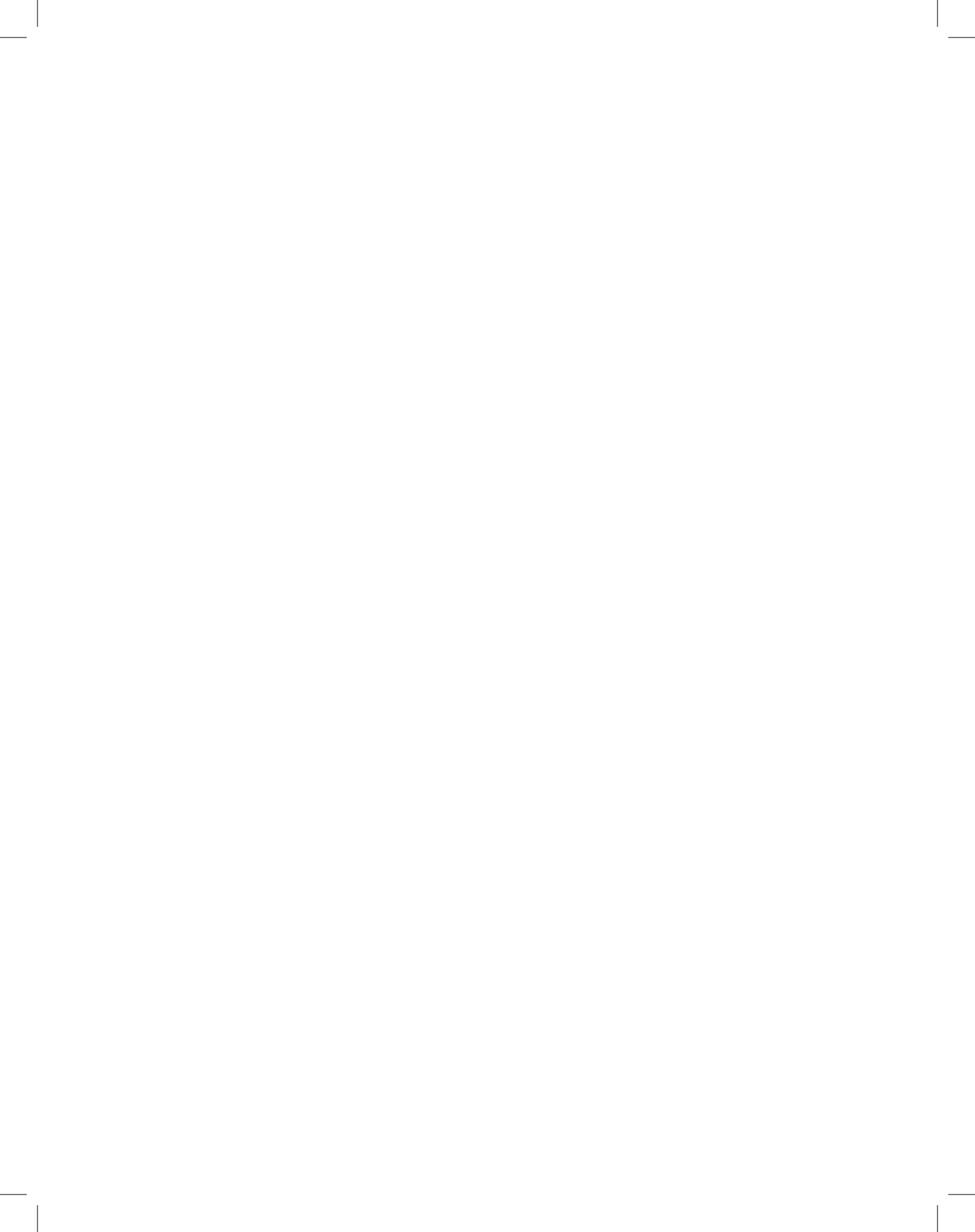
customerservice@chefman.com

MODEL: RJ19-RBR-S SERIES



#### READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.



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# Introduction

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## Congratulations !

You have made an excellent choice with the purchase of this quality Chefman® product. By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Chefman®.

We want you to be completely satisfied with your purchase so this Chefman® product is backed by a comprehensive manufacturer's 1-year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 1-year warranty period will be repaired or replaced free of charge provided that you have satisfactory proof of purchase (keep your receipt). This guarantee is in addition to your statutory rights. Your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse and force majeure.

This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever. In case of questions or technical problems please email [customerservice@chefman.com](mailto:customerservice@chefman.com) or call the following toll-free help line number: 888-315-8407, Monday – Friday 9am to 5pm EST.

If the appliance has to be returned to us, it must be packed correctly as we cannot accept any responsibility for damage caused in transit.

# IMPORTANT SAFEGUARDS

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## SAFETY INFORMATION

This appliance is for **HOUSEHOLD USE ONLY**.

**WARNING:** When using electrical appliances especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. To protect against electrical shock, do not put the motor body, cord or electrical plug of this hand blender in water or other liquid. The shaft of this appliance, where the blades are housed, has been designed for submersion in water or other liquids. Never submerge any other portion of this unit. If hand blender falls into liquid, remove immediately. Do not reach into the liquid without unplugging the unit first.
2. This appliance should not be used by children, and close supervision is necessary when any appliance is used near children.
3. Unplug from outlet when not in use, before putting on or taking off parts, and before cleaning. To unplug, grasp plug and pull from electrical outlet. Never pull cord.
4. Avoid contacting moving parts to prevent personal injury or damage to the blender.
5. During operation keep hands, hair, clothing, as well as spatulas and other utensils away from attachments and any mixing container to reduce risk of injury to persons, and/or damage to the appliance. A spatula may be used, but must be used only when the unit is not operating.
6. Blades are SHARP. Handle with care when removing, inserting or cleaning.
7. Do not operate this appliance with a damaged cord or plug or after appliance malfunctions or has been dropped or damaged in any manner. Return appliance to nearest authorized service facility for examination, repair or adjustment.
8. Remove detachable shaft from blender before washing the blades of shaft.
9. When mixing liquids, especially hot liquids, use a tall container or make small quantities at a time to reduce spillage, splattering and possibility of injury from burning.
10. Use this appliance for its intended use. The use of attachments or accessories not recommended by Chefman® may cause fire, electrical shock, or risk of injury.
11. Do not use outdoors or for commercial purposes.
12. Do not let cord hang over edge of table or counter, or touch hot surfaces including stovetop.
13. Release the power button and make sure the motor has stopped completely. Unplug the appliance from the outlet before putting on or taking off attachments, and before cleaning.

## SAVE THESE INSTRUCTIONS

# IMPORTANT SAFEGUARDS (cont'd)

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This appliance is for HOUSEHOLD USE ONLY. It may be plugged into an AC electrical outlet (ordinary household current). Do not use any other electrical outlet.

## SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards resulting from entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, and;
2. The cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

## LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please return it to an authorized service representative.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

## DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

This appliance must be grounded while in use.

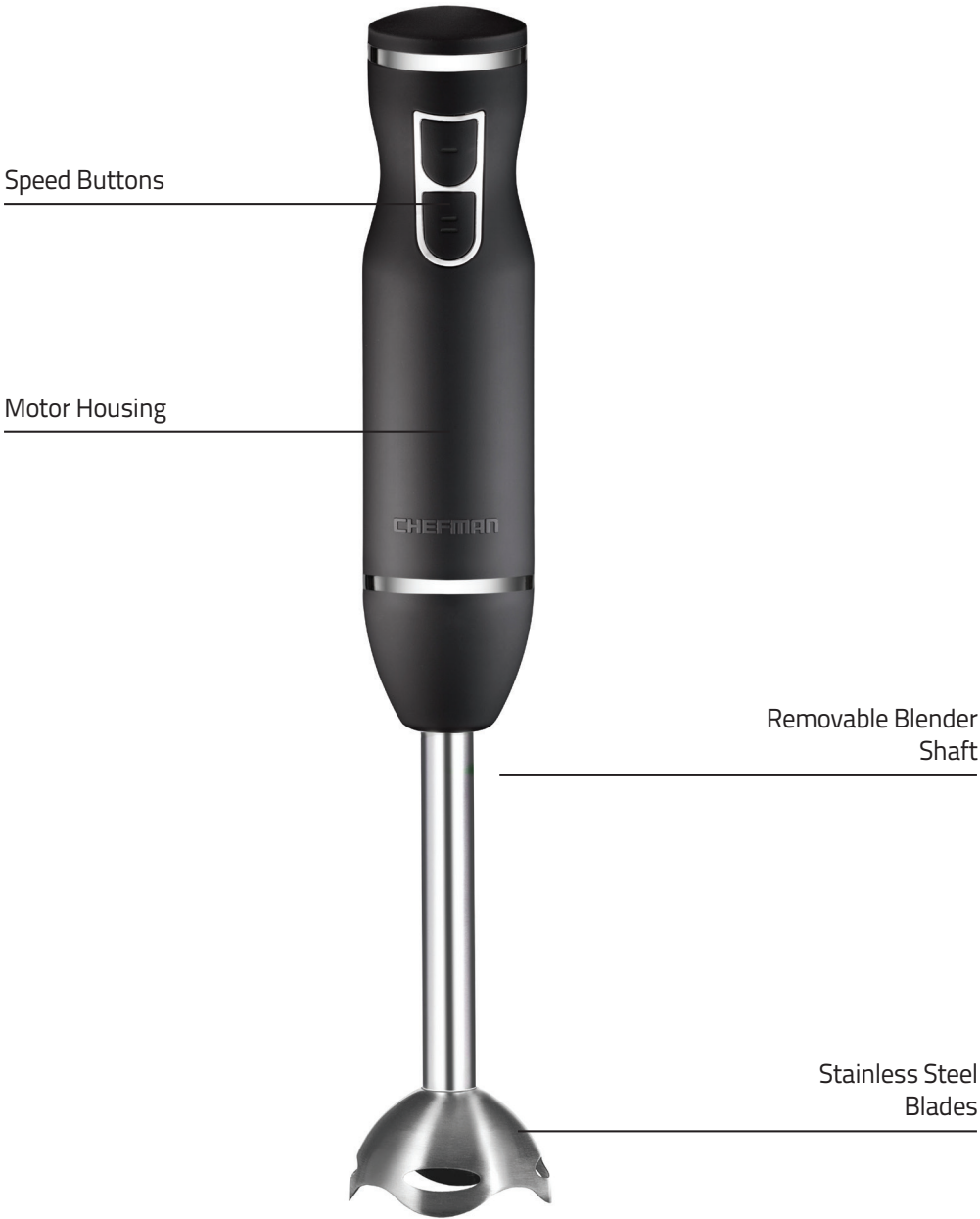
**CAUTION:** To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

**IMPORTANT:** During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

# Features

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# Operating Instructions

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## USING YOUR HAND BLENDER

The specially designed blade is for mixing and stirring all kinds of foods, including salad dressings, powdered drink products, and sauces. It is ideal for combining dry ingredients, and can be used to emulsify mayonnaise too. This blade mixes and stirs while adding only a minimum of air to your mixture. A gentle up-and-down motion is all you need to make the most flavorful, full-bodied liquid recipes. Be careful never to remove the Chefman® Hand Blender from the liquid while in operation.

**NOTE:** If a piece of food becomes lodged in the guard surrounding the blade, follow the safety instructions below:

1. Release the power button and unplug the electrical cord from the wall socket.
2. After the power source is disconnected, use a spatula to carefully remove the food lodged in the guard. Avoid injury, do not use your fingers to remove lodged objects.
3. After the lodged food has been removed you may plug the electrical cord into the wall socket and continue blending.

## HELPFUL HINTS

1. Cut most solid foods into ½" cubes for easy blending.  
**Suggestion:** Use the Chefman® Food Chopper for chopping and grinding solid foods.
2. Pour liquid ingredients into a mixing container first unless recipe instructs otherwise.
3. To avoid splashing, do not pull the hand blender out of the mixture while it is running.
4. Do not let hand blender stand in a hot pot on stove while not in use.
5. To prevent splashing, don't turn the hand blender on until the blade is beneath the surface of the mixture.
6. Do not put fruit pits, bones, or other hard material into the blending mixture as these are liable to damage the blades.
7. Do not fill mixing containers too full. The level of mixture will rise when blending and can overflow.
8. Adding liquids that are warm, not cold, facilitates blending solids with liquids.
9. For recipes calling for ice, use crushed ice (not whole cubes) for best results.



# User Maintenance

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This appliance requires little maintenance. It contains no user serviceable parts. Do not try to repair it yourself. Refer it to qualified personnel if servicing is needed.

**IMPORTANT: UNPLUG BEFORE CLEANING. DO NOT IMMERSE THE BLENDER MOTOR HOUSE IN WATER OR ANY OTHER LIQUID.**

## CLEANING YOUR CHEFMAN® HAND BLENDER

1. Always clean your Hand Blender thoroughly after using.
2. Remove the shaft from the motor body. The shaft with the blade can be cleaned in the dishwasher, or by hand in warm water with a mild detergent. It is not necessary to remove the blade from the shaft.
3. Clean the motor body with a sponge or damp cloth only. Do not use abrasive cleansers which could scratch the surface.
4. Never immerse the motor body in water.

**Suggestion:** When processing foods with color (like carrots), the plastic parts of the appliance can become discolored. Wipe these parts with cooking oil before cleaning them with a mild detergent.

# Terms and Conditions

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CHEFMAN LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN LLC will repair or replace the same effecting all necessary parts replacements for a period of three years from the date of purchase. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® Hand Blender that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

**CONDITIONS:** This warranty is valid for the original USA retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN LLC Products. Save your proof of purchase receipt.

**ABOUT YOUR PRODUCT WARRANTY:** Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

**NORMAL WEAR:** This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

**HOW TO OBTAIN WARRANTY SERVICE:** If your CHEFMAN® Hand Blender should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email [customerservice@chefman.com](mailto:customerservice@chefman.com) or call our toll-free number 1-888-315-8407 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 873 Route 45, Suite 101, New City, NY 10956.

To facilitate the speed and accuracy of your return, please enclose \$15.00 for shipping and handling of the product. Please only pay by money order.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CHEFMAN is a registered trademark of PLUS ITS CHEAP, LLC.

# Warranty Card

## CHEFMAN<sup>®</sup>

### HAND BLENDER

#### Your details:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_



\_\_\_\_\_ Email: \_\_\_\_\_

Date of Purchase\*: \_\_\_\_\_

\*We recommend you keep the receipt with this warranty card

Location of Purchase: \_\_\_\_\_

Description of Malfunction:

Return your completed warranty card to:

**RJ Brands**  
**873 Route 45**  
**Suite 101**  
**New City, New York**  
**10956**

#### AFTER SALES SUPPORT



**USA 888-315-8407**



**customerservice@chefman.com**

**MODEL: RJ19-RBR-S SERIES**

Phone lines available Monday to Friday, 9am-5pm EST

## 1-YEAR LIMITED WARRANTY



**To log-in to ClubChefman.com follow the below steps:**

1. Enter [www.clubchefman.com](http://www.clubchefman.com) into your web browser.
2. Click on "Sign Up Now".
3. Fill in the required information as prompted.

NOTE: "Place of Purchase" refers to the store at which you purchased your product.

4. Sign in using your User Name and Password.

**CLUB CHEFMAN ACCESS CODES:**

**RED: 56071618**

**MARSALA: 58361618**

**BLACK: 57991618**

**LAV: 58671618**

**ROYALBLUE: 58051618**

**GREY: 58121618**

**PURPLE: 58291618**

**IVORY: 58741618**

**PINK: 58431618**

**TURQ: 58501618**

# CHEFMAN®

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