

Connected Equipment Guarantee. Rocketfish provides the Initial Customer with limited additional protection in the event that the Surge Suppressor is defective in materials or workmanship and certain equipment plugged into the Surge Suppressor is damaged. This Limited Warranty and Connected Equipment Guarantee gives you specific rights, and you may have other rights, which vary from State to State or Province to Province. To be covered under the Connected Equipment Guarantee: (a) you must notify Rocketfish within fifteen (15) days of the event for which you intend to make the Connected

Equipment claim; (b) the Surge Suppressor must have been defective in material or workmanship and such defect must have directly and proximately caused the damage; (c) the Connected Equipment must have been damaged by a transient, spike, or surge (a "Power Disturbance") on an AC Power Line on properly installed, grounded, and code compliant 120 volt power lines in the United States and Canada, or by a Power Disturbance on standard telephone land lines, PBX telephone equipment lines, ethernet lines, or coaxial cables that are properly installed and connected; and (d) is directly plugged into and properly connected to the Surge Suppressor in its original condition which is properly operated when a Power Disturbance passes through the Surge Suppressor and (i) exhausts the protection capacity of the Surge Suppressor or (ii) damages the Surge Suppressor. Further, the Connected Equipment Guarantee does not apply if the Surge Suppressor has been operated in a failure mode or not in compliance with Rocketfish operating instructions and manuals, or if the Connected Equipment has not been operated in compliance with the instructions and manuals of its manufacturer/vendor.

CONDITIONS COMMON TO THE LIMITED WARRANTY AND THE CONNECTED EQUIPMENT GUARANTEE

While the Limited Warranty and the Connected Equipment Guarantee are separate, they do share the following terms.

The Limited Warranty and the Connected Equipment Guarantee Do Not Apply Unless The Initial Customer:

1. Has properly connected the Surge Suppressor and the Connected Equipment to properly wired and grounded outlets (including compliance with electrical and safety codes of the most current electrical code (ANS/NFPA 70), without the use of any adapters, extension cords or other connectors.
2. Has plugged the Surge Suppressor directly into the power source and must not have "daisy-chained" the Surge Suppressor together in serial fashion with another Surge Suppressor, grounding adapter, extension cord, or other surge product. Any such installation voids the Limited Warranty and Connected Equipment Guarantee.
3. Has provided a suitable and proper environment for use and installation of the Surge Suppressor and Connected Equipment.
4. Has properly installed and operated the Surge Suppressor and Connected Equipment.
5. Has operated the Surge Suppressor at all times within the limitations on the Surge Suppressor's VA capacity as stated in this User Manual.

Rocketfish Does Not Cover or Undertake Any Liability in Any Event for Any of the Following:

1. Loss of or damage to data, records, or software, the restoration of data or records, or the reinstallation of software.
2. Damage from causes other than Power Disturbances (as defined above) on an AC Power Line on properly installed, grounded and code-compliant 120 volt power lines in the United States and Canada; or a Power Disturbance on standard telephone land lines, PBX telephone equipment lines, ethernet lines, or coaxial cables when properly installed and connected.
3. Damage from fire, flood, wind, rain, rising water, leakage or breakage of plumbing, or abuse, misuse, or alteration of either the Surge Suppressor or the Connected Equipment.

Rated Capabilities Limitation

Surge Suppressor's are designed to eliminate disrupting and damaging effects of momentary (less than 1ms) voltage spikes or impulses from lightning or other power transients. If it can be shown that a voltage spike lasting longer than 1ms has occurred, the occurrence will be deemed outside the rated capabilities of the Surge Suppressor and the Limited Warranty and Connected Equipment Guarantee are void.

Exclusion of Consequential and Other Damages.

The sole and exclusive remedies of the Initial Customer are those provided by the Limited Warranty and Connected Equipment Guarantee. This exclusion of other express warranties applies to written and oral express warranties. Rocketfish excludes any liability for personal injury under the Limited Warranty and Connected Equipment Guarantee. Rocketfish excludes any liability for direct, indirect, special, incidental or consequential damages, whether for damage to or loss of property (EXCEPT FOR (AND ONLY FOR) the specific limited agreement of Rocketfish to provide certain warranty benefits regarding Connected Equipment under the Rocketfish Connected Equipment Guarantee), loss of profits, business interruption, loss of information or data. This exclusion applies even though damage or loss is caused by negligence or other fault. NOTE: Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

DO NOT USE FOR MEDICAL OR LIFE SUPPORT EQUIPMENT OR OTHER HIGH RISK ACTIVITIES OR WITH AQUARIUMS.

Rocketfish does not sell the Surge Suppressor for use in high-risk activities or with aquariums.

The Surge Suppressor is not designed or intended for use in hazardous environments requiring fail-safe performance, including the operation of nuclear facilities, aircraft navigation or communication systems, air traffic control, weapons systems, life support or medical applications, or for use in any circumstance in which the failure of the Surge Suppressor could lead directly to death, personal injury, or severe physical or property damage, or that would affect operation or safety of any medical or life support device (collectively, "High Risk Activities"). Rocketfish expressly disclaims any express or implied warranty of fitness for High Risk Activities or with aquariums. Rocketfish does not authorize use of any Surge Suppressor in any High Risk Activities or with Aquariums.

ANY SUCH USE IS IMPROPER AND IS A MISUSE OF A ROCKETFISH SURGE SUPPRESSOR.

The Limited Warranty and the Connected Equipment Guarantee are governed by the laws of the United States and the State of Minnesota, without reference to conflict of law principles.

The application of the United Nations Convention of Contracts for the International Sale of Goods is expressly excluded.

Contact Information: Rocketfish, 4241 12th Ave E, Suite 400, Shakopee, MN 55379, (800) 305-2204 (toll free). Rocketfish is the warrantor under this Limited Warranty and Connected Equipment Guarantee. You may also visit Rocketfish on the Internet at www.RocketfishProducts.com.

Rocketfish's total liability under this Connected Equipment Guarantee is limited to the Agreed Damage Amount (defined below).

Making a Connected Equipment Guarantee Claim.

To make a claim for damage to Connected Equipment under the Connected Equipment Guarantee, you must do the following:

1. Provide reasonable proof of purchase (for example, a sales receipt) that establishes you as the Initial Customer of the Surge Suppressor.
2. Call Rocketfish at (800) 305-2204 (toll free), or write to Rocketfish at 4241 12th Ave E, Suite 400, Shakopee, MN 55379, **within fifteen (15) days of the date of the event for which you wish to make a Connected Equipment claim.**

3. When you contact Rocketfish, identify the Surge Suppressor (by model number) and the item(s) of Connected Equipment (by manufacturer and model). Have information on all applicable insurance or other resources of recovery/payment that are available to the Initial Customer and the name of the power utility supplier for the location of the Connected Equipment. Rocketfish will then send you additional instructions and the appropriate claim forms.

Rocketfish's Duties.

Rocketfish will inspect and examine the Surge Suppressor and the item(s) of Connected Equipment (or at Rocketfish's election, your written statement and repair cost estimate for those item(s)). You must return the Surge Suppressor for inspection.

If the damage to Connected Equipment is covered by the Connected Equipment Guarantee, Rocketfish's sole obligation and the Initial Customer's exclusive remedy is: repair (or pay the cost of repair) or replacement of the Connected Equipment by Rocketfish; or at the option of Rocketfish, as permitted by law, payment by Rocketfish to the Initial Customer the Agreed Damage Amount for the Connected Equipment. The "Agreed Damage Amount" for all items of the Initial Customer's Connected Equipment shall be the lesser of the amount determined under Clause (1) or (2) below, reduced by any amounts described in Clause (3) below:

1. The fair market value of the Connected Equipment as established by the lower of (a) the average price the same or similar items are being sold for on eBay, (b) the price list of Orion Blue Book (or if such price list is no longer published, a published or announced price list reasonably selected by Rocketfish), or (c) the lowest price the same or similar items can be purchased for in the United States; or
2. The Aggregate Limit for all Connected Equipment as set forth below, minus:
3. The amount(s) of all payment you have or are entitled to receive from insurance, other warranties, extended warranties, or from other sources or persons for the Connected Equipment or damage to such equipment so that Rocketfish's maximum liability shall be reduced to reflect all such other payments or sources of recovery.

If Rocketfish replaces the connected equipment or pays the Agreed Damage Amount to the Initial Customer, the Initial Customer shall transfer all item(s) to Rocketfish without warranty by the Initial Customer, but free of lien or other interest. Rocketfish reserves the right to inspect the Surge Suppressor, the Connected Equipment, and the site where the event occurred. All costs of shipping the Surge Suppressor and the Connected Equipment to and from Rocketfish for inspection shall be borne solely by the Initial Customer. Rocketfish reserves the right to negotiate the cost and choose the facility at which any repairs will take place, and Rocketfish must be notified and approve any repair facility before any Connected Equipment is serviced. Any repair or modification of the Connected Equipment or Surge Suppressor by a facility or entity not approved by Rocketfish voids this Connected Equipment Guarantee. If Rocketfish determines, in its sole discretion, that it is impractical to ship the damaged equipment to Rocketfish, Rocketfish may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to and from such repair facility and of such estimate shall be borne solely by the Initial Customer. Damaged equipment must remain available for inspection until the claim is finalized. Whenever claims are settled, Rocketfish reserves the right to be subrogated under any existing insurance policies the claimant may have Province.

If you are the Initial Customer, you are asked to read the following terms and conditions carefully before using the Surge Suppressor. By using the Surge Suppressor you consent to be bound by and become a party to the terms and conditions of the Limited Warranty and Connected Equipment Guarantee provided in this document. If you do not agree to the terms and conditions of the Limited Warranty and Connected Equipment Guarantee, you should return the Surge Suppressor for a full refund prior to using it.

CONNECTED EQUIPMENT AGREEMENT

The Initial Customer is protected for the lifetime of the Surge Suppressor against certain losses due to the Surge Suppressor's defective material or workmanship that is directly and properly connected to electronic equipment (referred to as the "Connected Equipment"), subject to certain terms and conditions provided here.

The Connected Equipment Guarantee is not "first dollar" coverage. Rocketfish's obligation is reduced by any amounts that the Initial Customer is entitled to recover from other sources regarding the Connected Equipment, including insurance, other warranty, or extended warranty coverage, whether or not the Initial Customer makes a claim for recovery, including but not limited to a claim under any applicable insurance, other warranty, or extended warranty.

(800) 305-2204

Distributed by Best Buy Purchasing, LLC

7601 Penn Ave. South, Richfield, MN 55423 U.S.A.

© 2009 Best Buy Enterprise Services, Inc. All rights reserved.

ROCKETFISH is a trademark of Best Buy Enterprise Services, Inc. Registered in some countries. All other products and brand names are trademarks of their respective owners.