Linxura Smart Controller Firmware Update Troubleshooting Guide

Having trouble updating your Linxura smart controller firmware? This guide will walk you through some simple steps to get your controller updated.

Steps to update Linxura firmware:

1. Guidelines for Updating Linxura Firmware:

   - Launch the Linxura app on your device.

   - Identify and select the controller you wish to update from the list.

   - Tap on the gear icon to access the controller's settings.

   - Select the "Linxura Update" option and proceed by clicking "Update."

Tips for a Successful Update:

1. Ensure the Linxura Controller is Powered On:

   - Check for display activity: When the device is powered on, the screen will actively display information, either the serial number or other relevant content.

   - Be mindful of auto-power off: To conserve battery life, the device will automatically power off after 5 minutes of inactivity when not connected to the network.

   - Turn on the controller: If the screen is blank, press and release the power button on the back of the controller to turn it on. You should hear a single beep and see content appear on the screen.

2. Stable Network Connection:

   - Firmware updates are reliant on a stable and reliable Wi-Fi connection. An unstable connection may cause interruptions or failures, resulting in an incomplete firmware installation. To mitigate this, ensure your Linxura controller maintains a stable connection to a trustworthy Wi-Fi network throughout the update process.

3. Adequate Battery Level:

   - Ensure that your Linxura Smart Controller's battery level is above 20% before starting the update. If necessary, charge your device to secure

sufficient battery life for the update duration.

- It is recommended to connect your Linxura controller to a power source during the update to ensure an uninterrupted power supply.

4. Avoid Interruptions:

- Do not restart or reset your Linxura device while the firmware is updating.

- Abstain from terminating the Linxura app during the firmware update to avoid any disruptions.

If you continue to experience issues, please contact Linxura customer support at suppor@linxura.com for further assistance.