



## Instruction Manual

[www.winegard.com/playmaker](http://www.winegard.com/playmaker)

For receivers and programming, call 1-866-593-0348

For help, email [help@winegard.com](mailto:help@winegard.com) or call 1-800-788-4417

**DO NOT RETURN ANTENNA TO PLACE OF PURCHASE**



PA-1000

The "dish" logo in white, featuring a stylized satellite dish icon above the letter 'i'.

## Quick Setup for One Receiver

1. Make sure the DISH® Playmaker antenna is in a location with a clear view of the southern sky.
2. Connect the receiver to the coaxial port on the base.
3. After connecting the receiver to a power source, complete receiver setup. Select the state that you are currently in. Press "Scan" to start scanning for satellites.
4. Watch TV!

## Specifications

Compatible with DISH programming

Compatible with DISH Solo HD receivers

Single receiver

For stationary use only

Includes 25 ft coaxial cable

Unit weight: 10 lbs

Unit height (with feet): 14.2 in

Diameter: 14.3 in

Elevation range: 18–65°

UV-protected plastic dome

Gray plastic base

Made in USA



## Compatible Receivers

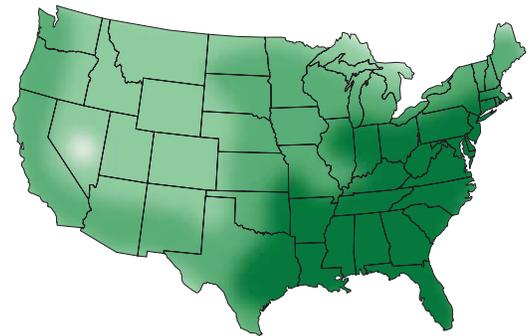
The DISH® Playmaker antenna must be used with DISH Solo HD receivers. Examples of DISH Solo HD receivers include DISH 211z, 211k, 211, and 411 receivers.

## Compatible Satellites

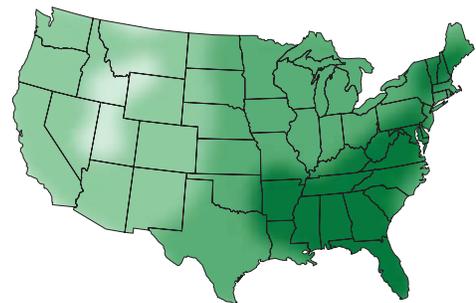
The DISH® Playmaker antenna can receive programming from DISH western arc, which includes satellites 110°, 119°, and 129°.

See signal maps\* to determine coverage in various areas of the United States. Coverage maps are approximate and do not guarantee coverage.

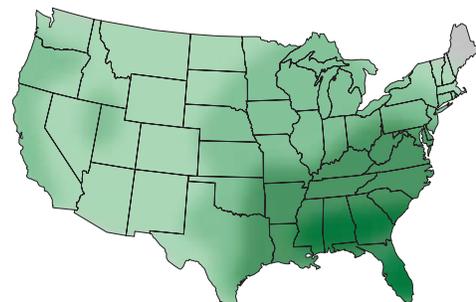
Good **Signal Strength** Best



DISH Satellite 110°



DISH Satellite 119°



DISH Satellite 129°

## Warnings

- ! Do not place the unit in water greater than one inch deep, or water may damage the electronics.
- ! Do not install or operate the antenna in winds of 35 mph or greater. The antenna will roll in winds  $\geq 35$  mph.
- ! Care should be taken when transporting and setting up the antenna. Do not toss or drop the antenna.
- ! Do not paint the antenna. Painting the antenna may cause signal degradation and will void your warranty.
- ! The antenna can be used with the Winegard TR-1518 Tripod mount or MT-SM30 Window mount.

## 1. Installing the Handle

Locate the two screws for the handle in the base. Remove the screws from the base with a Phillips screwdriver.

**NOTE** The two holes for the handle are located near the cable connections on the base.



Locate the handle in the box. With "WINEGARD" on the handle facing upwards, align the two holes in the handle with the two holes in the base.

Thread two screws through the two aligned holes in the bottom of the handle.

Tighten the two screws using a Phillips screwdriver. Do not overtighten.

## 2. Selecting a Location for the DISH® Playmaker Antenna

Choose a location with a clear, unobstructed view of the southern sky. Avoid obstructions such as trees, hills, vehicles, or buildings—these can block the signal from the satellite.

**NOTE** Satellite signal will not pass through solid objects. For this reason, it is vital to select a location with a clear, unobstructed view of the southern sky.

Make sure the antenna is not placed in the path of people or vehicles; otherwise, the antenna may be knocked off of the signal if run into, or cables may be disconnected from the unit.

**NOTE** A 25 foot coaxial cable is included and recommended for use with the antenna. Longer coax runs could potentially cause intermittent problems. Maximum cable length should never exceed 50 feet.

Select a location that will enable the DISH® Playmaker antenna to sit within three degrees of level. The antenna may take longer to lock onto signal if the antenna is not level.

## 3. Connecting the Antenna to the Receiver(s)

**TIP** Run the coaxial cable directly from the satellite receiver to the DISH® Playmaker antenna when searching for signal.

Connect a coax cable from the antenna coax port to the "Sat In" port on the back of the receiver that will be used most often.

The port should always be connected to the primary receiver when the antenna is in use, or there will be no power to the electronics.



Tighten coax connection until fingertight, and then tighten a quarter turn more with a wrench. Do not overtighten.

## 4. DISH Receiver Setup

After connecting the antenna to the receiver(s), connect the receiver to a power source, and complete receiver setup.

If using a brand new receiver, follow the steps under "Receiver Setup for New Receivers." If using a receiver that is currently active or has been previously used, follow the steps under "Receiver Setup for Currently Active or Previously Used Receivers."



# Receiver Setup for New Receivers

If using a new receiver with the DISH® Playmaker antenna, the receiver will go through an Installation Wizard to help with the setup process.

1. Follow the on-screen instructions to program the remote control.
2. During step 2 of the Installation Wizard, the unit will need to acquire satellites and update the receiver (see fig. 1).

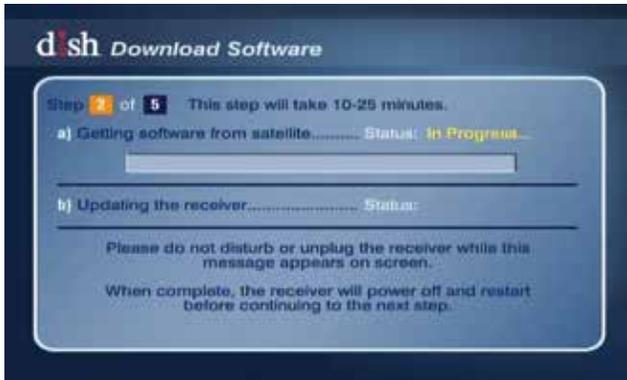


Figure 1

This step will require a search initiated by the Mobile Setup screen. Fill in the required information, and then select “Scan” to begin the search routine (see fig. 2).

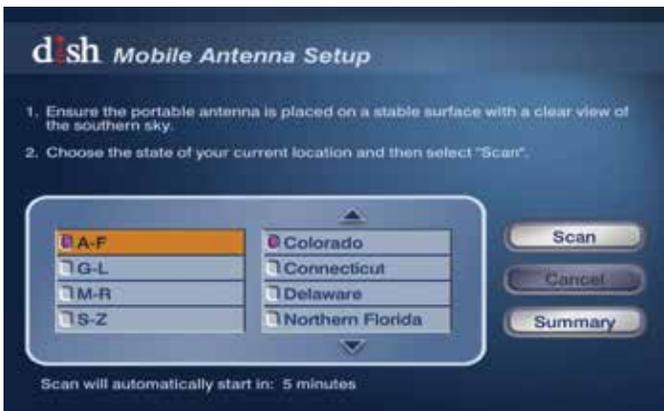


Figure 2

3. During the search routine, the antenna will scan for satellites. The antenna may make a slight grinding sound when searching for satellites; this is normal and does not harm the unit. Once the search routine is complete, the receiver will update.
4. The receiver may reboot automatically as part of the update process. If so, select the state of your current location on the Mobile Antenna Setup screen as in figure 2. Press “Scan” to begin the search routine.  
The satellite will search for and acquire satellites.
5. If not already activated, the receiver will need to be activated (see fig. 3). To activate the receiver, call Winegard Company at 1-866-593-0348.
6. After the receiver has been activated, the receiver will begin acquiring signal (see fig. 4) and downloading the Electronic Programming Guide (see fig. 5). Once the download is complete, you can start watching TV.

Receiver setup instructions are accurate at time of printing and may change without notice.



Figure 3

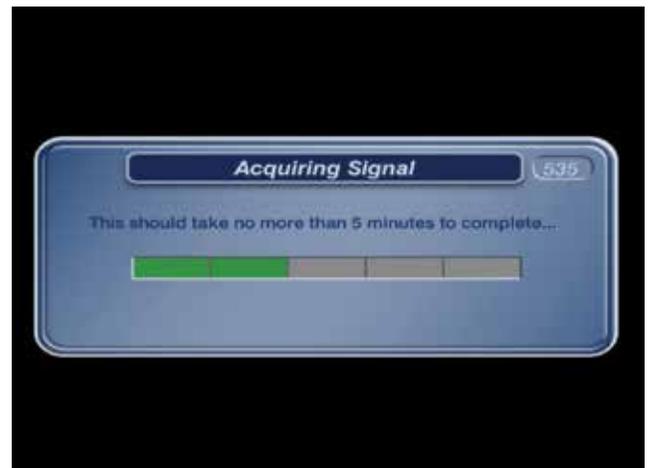


Figure 4

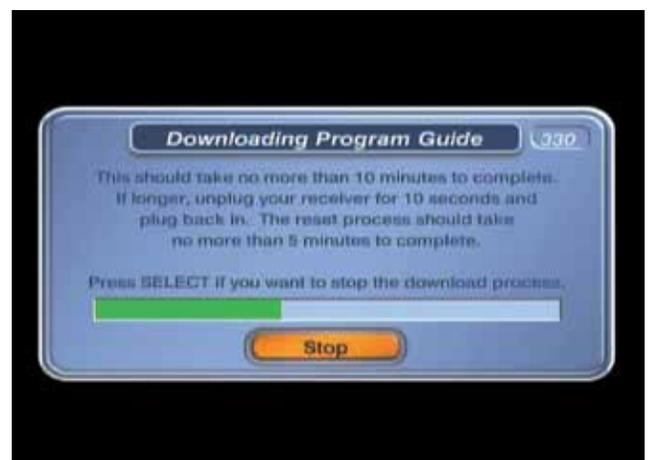


Figure 5

## Receiver Setup for Currently Active or Previously Used Receivers

If the receiver you will be using with the DISH® Playmaker antenna is an older receiver that has not been used in several years, you may need to connect the receiver to a DISH home satellite to be updated before proceeding with the mobile setup.

1. After the receiver has been powered on, the receiver will enter the Mobile Setup menu.

**NOTE** If mobile setup menu does not appear, press and hold power button on the front panel of the receiver for 3 seconds to reset the receiver.

2. Select the state of your current location, and then select "Scan" to begin the search routine (see fig. 6).

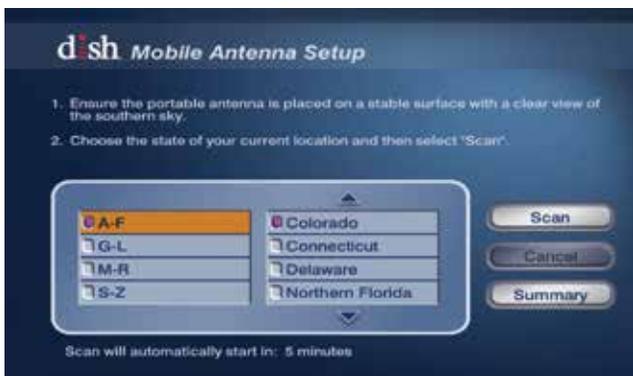


Figure 6

3. The satellite will begin searching and will locate the desired satellites (see fig. 7).

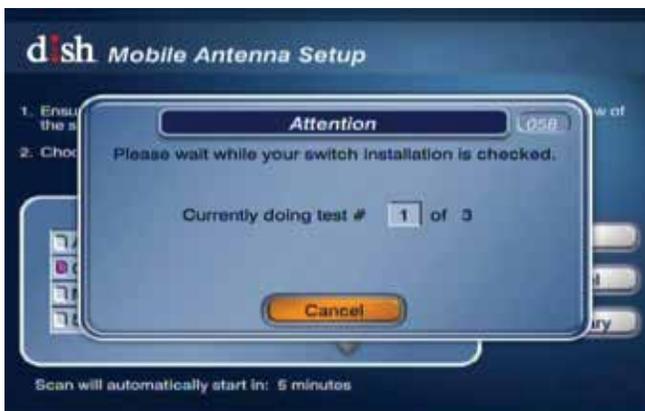


Figure 7

**TIP** If prompted with a message stating fewer satellites than previously used were found, select SAVE or YES to continue.

4. After the satellites have been acquired, the Electronic Programming Guide will download (see fig. 8).

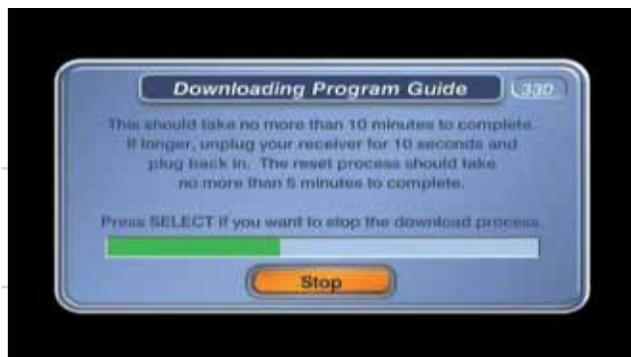


Figure 8

## Updating Receiver Software

For optimal performance, update receiver software occasionally. To allow the software to update, leave the satellite on signal, and press the Power button on the remote or front panel of the receiver; this will put the receiver in Standby mode (see fig. 9). Do not unplug the receiver at this time.

**TIP** If the receiver is in Standby mode for more than five minutes, no software update is necessary. Turn the receiver back on to resume normal operation

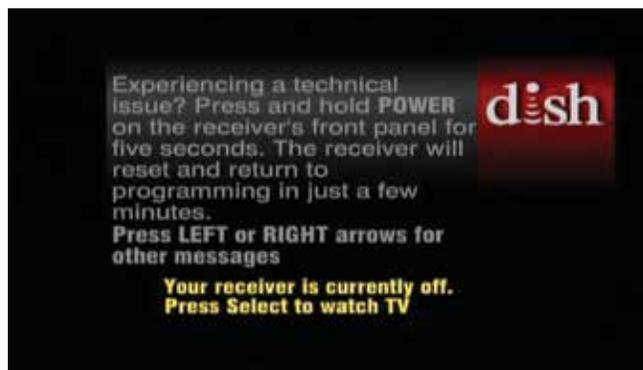


Figure 9

After being in Standby mode for a few minutes, the software will automatically begin to update (see fig. 10). Upon completion of the update, the receiver will reboot. Return to step 1 of "Receiver Setup for Currently Active or Previously Used Receivers" to re-acquire satellites and complete setup.



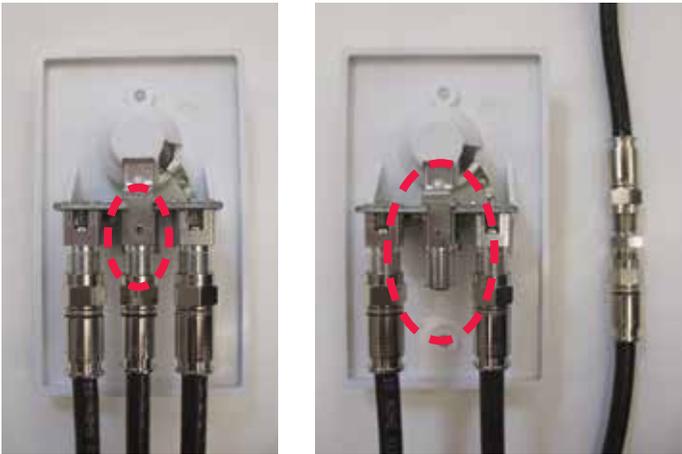
Figure 10

## Using Outside Receptacle

If your outside TV receptacle is wired for satellite, you'll need to locate where that receptacle leads and connect that directly to your satellite receiver.

If the outside TV receptacle is wired for cable, the wiring will have to be modified for use with satellite. The coaxial cable cannot run through any other devices or switches before the satellite receiver.

Typically, if wired for cable, the wiring will either run through a Winegard power supply or video switch. The easiest way to fix this is to disconnect the cable from that device, use a barrel connector, and connect a new cable that runs directly to the receiver, bypassing the power supply or video switch.



## Transporting

Before transporting the antenna, disconnect coax cable from the main port.

## Maintenance

The DISH® Playmaker antenna is designed to be maintenance free. However, it is a good idea to periodically clean the dome with a soft cloth, water, and dish soap.

## FCC Guidelines

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Troubleshooting

On Screen	Possible Cause	Solution
Mobile Antenna Setup does not appear	<ul style="list-style-type: none"> <li>No communication between receiver and satellite dish</li> <li>Receiver software not compatible</li> </ul>	<ul style="list-style-type: none"> <li>Check wiring. Verify connection to Main port. Verify good coax.</li> <li>Ensure a compatible DISH Solo HD receiver is being used.</li> <li>Connect receiver to fixed/home satellite dish for software update.</li> </ul>
Error Code 150, "All Satellites Not Found"	<ul style="list-style-type: none"> <li>Possible obstructions blocking satellite</li> <li>Satellite coverage issues in extreme Northeast or Northwest</li> </ul>	<ul style="list-style-type: none"> <li>Attempt to move the antenna from any blockages or obstructions.</li> <li>Attempt a re-scan on the receiver.</li> </ul>
Error Code 151, "No Satellites Found"	<ul style="list-style-type: none"> <li>Possible obstructions blocking satellite</li> <li>Intermittent coax connection</li> </ul>	<ul style="list-style-type: none"> <li>Attempt to move the antenna from any blockages or obstructions.</li> <li>Re-check coax connections to make sure coax did not become loose during scan.</li> <li>Attempt a re-scan on the receiver.</li> </ul>

If the above steps do not resolve the error, re-boot the receiver and start the Mobile Antenna Setup again; often, this will resolve the problem. If the problem persists, contact Winegard Technical Services at [help@winegard.com](mailto:help@winegard.com) or 1-800-788-4417.

## Temporary Mount Options

Winegard temporary mount options for the Playmaker™ automatic portable satellite TV antenna make usage easier while also raising the antenna off of the ground for better reception. These mounts are built to withstand the harsh outdoor environment.

For more information or to purchase accessories contact your local RV dealer or [winegard.com](http://winegard.com)

TR-1518 Tripod Mount



Aluminum tripod elevates the Playmaker portable antenna off the ground for protection from mud and water.

MT-SM30 Window/Side Mount



For Stationary Use Only (while vehicle is parked). Provides ability to quickly raise and position the Playmaker satellite TV antenna off the ground for unobstructed reception. After assembling the mount, simply clip the mount with the antenna attached onto the truck window. Dual bumper leveling provides multi-point stability.

### PAY-AS-YOU-GO PROGRAMMING

**No Activation Fees • No Disconnect Fees**

**No Restart Fees**



**Activate your DISH receiver with the experts at Winegard**

**1-866-593-0348**

## **WINEGARD MOBILE PRODUCTS LIMITED WARRANTY (2 YEARS PARTS; 1 YEAR LABOR)**

Winegard Company warrants this product against defects in materials or workmanship for a period of two (2) years from the date of original purchase. During year one (1) of such warranty, Winegard Company will also pay authorized labor costs to an authorized Winegard dealer to repair or replace defective products. No warranty claim will be honored unless at the time the claim is made, Customer presents proof of purchase to an authorized Winegard dealer (to locate the nearest authorized Winegard dealer, contact Winegard Company, 3000 Kirkwood Street, Burlington, Iowa 52601, Telephone 800-288-8094 or visit [www.winegard.com](http://www.winegard.com)). Customer must provide proof of purchase with a dated sales receipt for the Winegard product to verify the product is under warranty. If the date of purchase cannot be verified, the warranty period shall be considered to begin thirty (30) days after the date of manufacture.

If a defect in material or workmanship is discovered, Customer may take the product to an authorized Winegard dealer for service. Customer must provide proof of purchase to verify the product is under warranty. If the product is brought to an authorized Winegard dealer for service prior to expiration of year one (1) of the warranty period and a defect in material or workmanship is verified by Winegard Technical Services, Winegard Company will cover the Winegard dealer's labor charges for warranty service. The Winegard dealer must contact Winegard Technical Services in advance for pre-approval of the service. Approval of the service is at the sole discretion of Winegard Company.

Alternatively, Customer may ship the product prepaid to Winegard Technical Services (located at 2736 Mt. Pleasant Street, Burlington, Iowa 52601, Telephone 800-788-4417). Customer must return the product along with a brief description of the problem and provide Winegard Technical Services with Customer's name, address, and phone number. Customer must also provide proof of purchase to verify the product is under warranty. If the product is returned before the expiration of the warranty period, Winegard Company will (at its option) either repair or replace the product.

This Limited Warranty does not apply if the product has been damaged, deteriorates, malfunctions or fails from: improper installation, misuse, abuse, neglect, accident, tampering, modification of the product as originally manufactured by Winegard in any manner whatsoever, removing or defacing any serial number, usage not in accordance with product instructions or acts of nature such as damage caused by wind, lightning, ice or corrosive environments such as salt spray and acid rain. This Limited Warranty also does not apply if the product becomes unable to perform its' intended function in any way as a result of the television signal provider making any changes in technology or service.

### **RETURN AUTHORIZATION POLICY**

A Return Material Authorization (RMA) is required prior to returning any product to Winegard Company or Winegard Warranty Services under this warranty policy. Please call our Technical Services Department at 800-788-4417 or send an email to [warranty@winegard.com](mailto:warranty@winegard.com) to obtain the RMA number. Please furnish the date of purchase when requesting an RMA number. Enclose the product in a prepaid package and write the RMA number in large, clear letters on the outside of the package. To avoid confusion or misunderstanding, a shipment(s) without an RMA number(s) or an unauthorized return(s) will be refused and returned to Customer freight collect.

**WINEGARD COMPANY DOES NOT ASSUME ANY LIABILITIES FOR ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, MADE BY ANY OTHER PERSON.**

**ALL OTHER WARRANTIES WHETHER EXPRESS, IMPLIED OR STATUTORY INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY ARE LIMITED TO THE TWO YEAR PERIOD OF THIS WARRANTY.**

In states that do not allow limitations on implied warranties, or the exclusion of limitation of incidental or consequential damages, the above limitations or exclusions do not apply.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives Customer specific legal rights. Customer may also have other rights that may vary from state to state.

### **SATELLITE RECEIVER WARRANTY**

See manufacturer's limited warranty policy.

WS-MOBWARREV3

Disclaimer: Although every effort has been made to ensure that the information in this manual is correct and complete, no company shall be held liable for any errors or omissions in this manual. Information provided in this manual was accurate at time of printing. If the antenna does not function as expected, please contact Winegard Company at [help@winegard.com](mailto:help@winegard.com) or 1-800-788-4417, or visit our website at [www.winegard.com](http://www.winegard.com).

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