



# Warranty Information

Important Product Safety & Limited Warranty Information

Spacetalk Adventurer Warranty Card

## **Manufacturer's Limited Warranty**

Your Spacetalk watch and in-box accessories are warranted by Spacetalk ('Spacetalk', 'we' or 'us') for one year against defects in materials and workmanship commencing from the original date of purchase. Spacetalk accessories purchased separately are warranted against defects in materials and workmanship for six months from the original date of purchase. Spacetalk is not responsible and this warranty does not apply if your Spacetalk watch or accessory is:

- Damaged by use with products not sold or licensed by Spacetalk (including, for example, games and accessories not manufactured or licensed by Spacetalk);
- Used for commercial purposes;
- Opened, modified, or tampered with, or its serial number is altered or removed;
- Damaged due to normal wear and tear;
- Damaged by any external cause, whether by you or someone else using your Spacetalk watch or accessory, including for example: By being dropped; misuse, abuse, negligence, or accident; mishandling; damage during shipment, except from Spacetalk or an authorized retailer to you; exposed to liquid; scratched, dented etc. or shows other

- cosmetic damage; Failure to follow instructions in the instruction manual for the Spacetalk watch or Accessory; or
- Repaired by anyone other than Spacetalk

This warranty gives you specific legal rights, and you may have other rights that vary from state to state (or by country or province). Other than as permitted by law, Spacetalk does not exclude, limit or suspend other rights you may have, including those that may arise from the nonconformity of a sales contract. For a full understanding of your rights, you should consult the laws of your country, province or state.

To obtain service under this warranty, refer to the 'Contact Us' section within this document or visit our websites for the latest support information.

Available service options will be dependent on country in which service is requested and may be restricted to original country of sale. Call charges and domestic or international shipping charges may apply depending on location.

We will either repair, replace or refund your products at our sole discretion subject to applicable local consumer laws and regulations. When making a claim under this warranty, you may be required to furnish proof of purchase details.

To the extent permitted by law, all implied warranties are excluded and the remedies set out in this Manufacturer's Limited Warranty are your sole remedy in connection with your purchase of the Spacetalk watch or its accessories.

Spacetalk is not responsible for any indirect, incidental, special or consequential damages resulting from the use of the Spacetalk watch, any breach of warranty or condition, or under any other legal theory; any loss of data, privacy, confidentiality, or profits; or any inability to use your Spacetalk watch or accessories to the maximum extent permitted by law. These exclusions apply even if Spacetalk has been advised of the possibility of these damages. Some countries and regions do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

## **General Conditions**

In order to make a claim under this warranty, on discovery of a fault with the product, you must promptly cease using the product and either:

- Contact us using the contact details in the 'Contact Us' section, identifying the relevant issue with the product; or
- Contact the retailer (if it was not Spacetalk) from whom you purchased the product, identifying the relevant issue with the product.

Products must be returned in accordance with our returns policy.

Return postage and or courier fees are your responsibility initially. You assume the risk of loss or damage to the goods posted or sent to Spacetalk and or returned by us to you. If the product is found not to have a problem, you may be required to pay our costs for inspecting the product. We will provide an estimate of this cost to you before you return the product. Data may be lost during the repair process. It is the responsibility of the customer to ensure that all personal data is deleted before the product is returned to Spacetalk.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair goods.

## **Conditions of Use**

Spacetalk smartwatches and the Spacetalk app must never be solely relied upon to ensure the safety, whereabouts or location of the wearer of the device. We make no guarantees, representations or warranties regarding the accuracy or reliability of location data and notifications. The accuracy of location varies from location to location and must never be solely relied upon to identify location of the wearer.

Spacetalk smartwatches and the Spacetalk app can be useful for identifying where the wearer may be located, or where they were located, however a condition of use of Spacetalk and the Spacetalk app is that you accept the map locations and notifications presented may be significantly inaccurate.

You must never solely rely on the information given by our systems to form an opinion about the wearer's safety.

### **FCC Compliance Statement for Spacetalk Adventurer and Charging Cradle**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: 1. this device may not cause harmful interference 2. this device must accept any interference received, including interference that may cause undesired operation.

FCC ID: 2A2AFST202

IC: 27438-ST202

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device meets the FCC requirements for RF exposure in public or uncontrolled environments.

### **Canada Statement for Spacetalk Adventurer and Charging Cradle**

This device meets the IC requirements for RF exposure in public or uncontrolled environments.

Cet appareil est conforme aux conditions de la IC en matière de RF dans des environnements publics ou incontrôlée.

IC Notice to Users English/French in accordance with current issue of RSS GEN:  
This device complies with Industry Canada license exempt RSS standard(s).

Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device

Cet appareil est conforme avec Industrie Canada RSS standard exempts de licence(s).

Son utilisation est soumise à Les deux conditions suivantes:

1. cet appareil ne peut pas provoquer d'interférences et
2. cet appareil doit accepter Toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

Spacetalk Adventurer Watch users can access the Regulatory Information from the Information menu on the device.

CAN ICES-3 (B)/NMB-3(B)

This Class B digital device complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Spacetalk Adventurer Watch users can access the Regulatory Information in 3 steps:

1. Click Settings
2. Click Information
3. Click Regulatory and scroll down

## **Health & Safety Information**

THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio frequency energy. These limits are set by public authorities such as the Federal Communications Commission (FCC), or by the Innovation, Science and Economic Development Canada (ISED) and include safety margins designed to assure the protection of all persons, regardless of age and health.

Spacetalk Adventurer has been tested and meets applicable limits for radio frequency (RF) exposure.

Specific Absorption Rate (SAR) refers to the rate at which the body absorbs RF energy. SAR limits depend on whether Spacetalk Adventurer is used against the head or the wrist. In some countries, the SAR limit is 1.6 W/kg\* averaged over 1 gram of tissue for use against the head and 4.0 W/kg\* averaged over 10 grams of tissue for use on the wrist. In other countries, the SAR limit is 2.0 W/kg\* averaged over 10 grams of tissue for use against the head and 4.0 W/kg\* averaged over 10 grams of tissue for use on the wrist.

As SAR is measured utilizing the devices highest transmitting power the actual SAR of this device while operating is typically well below the maximum measured limits. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network. SAR testing has been conducted with the device set to the highest transmit power and placed in positions to simulate use near body with a separation of 10mm, and Limbs with a separation of 0mm.

The FCC has granted and Equipment Authorization for this device with all reported SAR levels in compliance with the FCC RF exposure guidelines. SAR information can be found under the Display Grant section at [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) and search for FCC ID: 2A2AFST202.

\*The tests are carried out in accordance with international guidelines for testing.

Care must be taken in close proximity to personal medical devices, such as pacemakers and hearing aids.

## **AIRCRAFT**

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

## **HOSPITALS**

Mobile phones should be switched off whenever you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

## **GASOLINE STATIONS**

Obey all posted signs with respect to the use of wireless devices or other radio equipment in locations with flammable material and chemicals. Switch off your wireless device whenever you are instructed to do so by authorised staff.

## **INTERFERENCE**

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

### **For Pacemakers:**

Pacemaker manufacturers recommend that a minimum separation of 15cm be maintained between a mobile phone and a pacemaker to avoid potential

interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

**For Hearing Aids:**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

**For other Medical Devices:**

Please consult your physician and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

For any further assistance, please scan our QR code to visit our website or contact support.

- To read the Quick Start Guide and Warranty Card in your language, please visit [www.spacetalkwatch.com/support](http://www.spacetalkwatch.com/support)
- Para leer la Guía de inicio rápido y la Tarjeta de garantía en tu idioma, visita [www.spacetalkwatch.com/es/support](http://www.spacetalkwatch.com/es/support)
- Pour lire le Guide de démarrage rapide et la Carte de garantie dans votre langue, veuillez consulter [www.spacetalkwatch.com/fr/support](http://www.spacetalkwatch.com/fr/support)