

Limited Warranty – Sengled Element

Version 1.1 (2018)

1. This Warranty covers your Sengled Element lighting products, exclusive of Element Touch items, from defects in material or workmanship for three (3) years from the date of original purchase (“Warranty Period”) as evidenced by the sales receipt from an authorized reseller showing the date of purchase.
2. This Warranty applies to the original retail purchaser – provided that: (i) the product is purchased as a new Sengled product, and (ii) such product is identified by the Sengled trademark, trade name, and/or logo affixed to it.
3. This Warranty does not cover any damages resulting from: accidents, alterations, misuse, abuse, improper installation, or unauthorized repairs. The warranty is also subject to the following additional conditions: installation of the bulb(s) on a dimmer switch or circuit, acts of God (such as fires, floods, tornadoes, etc.), abnormal voltage and other physical damages, dropping the bulb, inappropriate transportation after purchase or failure to comply with instructions in the user manual.
4. This Warranty does not apply to conditions resulting from normal wear and tear. Some normal variation in color and fading may occur during the life time of the product; thus, these variations are not considered as defects. Commercial use of the products is excluded from this warranty.
5. Within the Warranty Period, at Sengled’s sole discretion, Sengled will (1) repair the defective product at no charge; (2) exchange the defective product with a new product; or (3) provide a refund according to Sengled’s return policy.
6. When a product is exchanged, the replaced product becomes Sengled’s property.
7. Except as expressly stated herein or where prohibited by law, Sengled expressly disclaims all warranties, express or implied, of any kind with respect to the product, including but not limited to: merchantability, fitness, or safety for a particular purpose. The sole and exclusive maximum liability to Sengled arising from the sales of the product shall be the price of the product ordered. In no event shall Sengled, its directors, officers, employees or other representatives shall be liable for special, indirect, consequential, or punitive damages originated from the sales of the product.
8. The original purchaser must provide the original sales receipt of this product and this warranty certificate in order to submit a claim under this warranty.
9. The warranty certificate must be the original warranty certificate and cannot be a reproduction or otherwise altered. Please ensure that you have the product details (as shown on this card) at hand and fill out the ‘Warranty Certificate’ correctly and mail it to the address below, so that Sengled can respond as quickly and efficiently as possible when the product needs to be repaired or replaced.
10. Except where prohibited by law, this warranty is non-transferable and is limited to the original purchaser.
11. Notice: No dealer, retailer, agent, or employee is authorized to make any modification, extension, or addition to the terms and conditions listed on this Warranty Certificate.
12. The warranty does not affect your legal rights under the statutory provisions.



Limited Warranty Certificate – Sengled Element

Product Name: _____

Model Number: _____

Serial Number and MAC Address (for Element hub and/or Element bulb):

Purchased From: _____

Date of Purchase: _____