

FCC CERTIFIED

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the product off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

PLEASE VISIT **CALMINGHEAT.COM**
FOR HELPFUL TIPS, INSTRUCTIONAL VIDEOS,
AND **10% OFF** ADDITIONAL PRODUCTS SITEWIDE
USING PROMO CODE: **RELAXATION10**

This Class B digital apparatus complies with Canadian ICES-003.

SHARPER IMAGE®**NECK WRAP****MODEL:CHNW-9**

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IMPORTANT SAFETY INSTRUCTIONS

DO NOT DESTROY

DANGER: TO REDUCE RISKS OF BURNS, ELECTRIC SHOCK, FIRE, AND PERSONAL INJURY, THIS PRODUCT MUST BE USED IN ACCORDANCE WITH THE FOLLOWING INSTRUCTIONS:

1. READ ALL INSTRUCTIONS.
2. DO NOT USE WHILE SLEEPING.
3. DO NOT USE ON AN INFANT OR ON AN ANIMAL.
4. THIS PAD IS NOT TO BE USED ON OR BY AN INVALID, SLEEPING, HELPLESS OR UNCONSCIOUS PERSON, A PERSON WITH DIABETES, A PERSON WITH POOR BLOOD CIRCULATION OR INSENSITIVITY TO HEAT.
5. THIS APPLIANCE IS NOT TO BE USED BY CHILDREN. CLOSE SUPERVISION IS NECESSARY WHEN ANY APPLIANCE IS USED NEAR CHILDREN. CHILDREN SHOULD NOT PLAY WITH THE APPLIANCE.
6. DO NOT USE ON AREAS OF INSENSITIVE SKIN.
7. BURNS CAN OCCUR REGARDLESS OF CONTROL SETTING, CHECK SKIN UNDER PAD FREQUENTLY.
8. DO NOT USE IN AN OXYGEN ATMOSPHERE.
9. DO NOT USE PINS OR OTHER METALLIC MEANS TO FASTEN THIS PAD IN PLACE.
10. DO NOT SIT ON, AGAINST, OR CRUSH PAD – AVOID SHARP FOLDS. PLACE PAD ON TOP OF AND NOT UNDER THE PART OF BODY NEEDING HEAT.
11. UNPLUG WHEN NOT IN USE. NEVER LEAVE APPLIANCE UNATTENDED, ESPECIALLY IF CHILDREN ARE PRESENT.
12. NEVER PULL THIS PAD BY THE SUPPLY CORD. DO NOT USE THE CORD AS A HANDLE. DO NOT PINCH CORD.
13. DO NOT TUCK IN, TRAP, FOLD, CROSS, PINCH OR WRAP CONTROLLER OR CORD WITH HEATING PAD DURING USE.
14. NEVER LEAVE THIS PAD CONNECTED TO AN ELECTRICAL SUPPLY CIRCUIT WHEN NOT IN ACTUAL USE. WHEN NOT IN USE THIS PAD SHOULD BE KEPT IN A COOL, DARK, DRY PLACE – PREFERABLY IN THE ORIGINAL CARTON.

FAQ

What do I do if my heating pad unexpectedly shuts off or won't turn on (not including auto-off)?

If this occurs, simply unplug the unit from the outlet, wait 3 minutes, and plug it back in.

What if I leave my Neck Wrap on by accident?

The Neck Wrap comes with a 2 hr. auto-off heat feature and a 15 min. auto-off for the vibration feature.

Why doesn't my Neck Wrap feel hot enough?

Please ensure that the controller of Neck Wrap is facing away from your body.

Using it on the opposite side will make the pad feel substantially cooler.

For more information on this product, please visit

<https://calmingheattips.com>

WASHING INSTRUCTIONS

**CAUTION: DO NOT DRY CLEAN! DO NOT BLEACH!
DO NOT USE WRINGER!**

1. Disconnect pad from outlet.
2. Spot clean with damp rag or mild detergent
3. Lay flat to dry
4. Do NOT submerge in water
5. Do not plug in pad and pad connector until they are completely dry.

PRODUCT SPECIFICATIONS

Pad Size:	23.62" x 5.3"
Power Rating:	Input: 100-240V 50/60Hz .035A Max Output: 5V 2000mA
Auto Shut-Off Timer	Heat 2 Hours Massage 15 Minutes
9 Massage Settings: Auto Off 15 Minutes	High Speed Pulse High Speed Constant High Speed Speed Up and Slow Down Med Speed Pulse Med Speed Constant Med Speed Speed Up and Slow Down Low Speed Pulse Low Speed Constant Low Speed Speed Up and Slow Down
3 Heat Settings: Auto Off 2 Hours	Low Temp Range (~97F) Med Temp Range (~127F) High Temp Range (~135F)

15. CAREFULLY EXAMINE PAD, COVER, CORD AND CONTROLLER BEFORE EACH USE. DISCARD THE PAD IF ANY SIGN OF DETERIORATION, WEAR OR DAMAGE. DO NOT TAMPER WITH THIS PAD IN ANY WAY. THERE ARE NO USER SERVICEABLE PARTS. IF PAD DOES NOT FUNCTION SATISFACTORILY, SEE WARRANTY FOR CONTACT CUSTOMER SERVICE.
16. LOOP CORD LOOSELY WHEN STORING, TIGHT WRAPPING MAY DAMAGE CORD AND INTERNAL PARTS. ALLOW TO COOL BEFORE STORING AND DO NOT CREASE BY PLACING ITEMS ON TOP OF IT. STORE IN THE ORIGINAL PACKAGING, IN A COOL, DARK, DRY PLACE.
17. USE THIS PAD ONLY AT RATED VOLTAGE, AS MARKED ON THE PRODUCT. DO NOT USE WITH GENERATORS, POWER CONVERTERS, OR INVERTERS.
18. DO NOT USE THIS PAD WITH LINIMENT, SALVE OR OINTMENT PREPARATIONS. SKIN BURNS COULD RESULT.
19. THIS APPLIANCE IS NOT INTENDED FOR MEDICAL USE IN HOSPITALS.
20. MODELS WITH A MASSAGE FUNCTION: DO NOT MASSAGE WHEN PAIN IS PRESENT, OR AREAS THAT ARE SWOLLEN, INFLAMED, COVERED WITH SKIN ERUPTIONS OR UNEXPLAINED PAIN. CONSULT A PHYSICIAN BEFORE USING ANY EQUIPMENT OF THIS TYPE.
21. MODELS MAY CONTAIN FILLING MATERIALS (CLAY BEADS). IF FILLING MATERIAL IS RELEASED DUE TO PRODUCT DAMAGE, DISCONTINUE USE OF PRODUCT. DO NOT INGEST FILLING MATERIAL. IF FILLING MATERIAL IS INGESTED, SEEK MEDICAL ATTENTION.
22. DO NOT DRY CLEAN, DO NOT BLEACH, DO NOT IMMERSE IN WATER.
23. NEVER USE PAD IF THE PRODUCT FABRIC IS NOT INTACT
24. SAVE THESE INSTRUCTIONS.

RESET INSTRUCTIONS

If your heating pad unexpectedly shuts off (not including the Auto-Off setting feature), follow these steps:

1. Unplug the unit.
2. Wait 3 minutes.
3. Plug unit in and operate normally.

INSTRUCTIONS

1. Plug the included USB adapter into any 120 volt AC electrical outlet. You can also power the neck wrap with any 2.1A USB power source. Please note 1A USB power source may not achieve proper heat and vibration performance.
2. Press the Heat button 1X and allow product to preheat 5 minutes. Ensure the heat button is illuminated RED.
3. Wrap the heating pad around neck with the controller facing away from your body.
4. To turn either of the features off, press and hold the heat and/or massage button for 1.5 seconds.
5. Avoid crushing pad. Avoid sharp folds during use.

CONTROLLER FEATURES

Intensity Settings



Low



Med



High

Massage

Press x1 = High Pulse
Press x2 = High Constant
Press x3 = High Speed Up & Down
Press x4 = Med Pulse
Press x5 = Med Constant
Press x6 = Med Speed Up & Down
Press x7 = Low Pulse
Press x8 = Low Constant
Press x9 = Low Speed Up & Down
Press & Hold 1.5 Seconds = Off



Heat

Press x1 = High (Pulse 3x)
Press x2 = Med (Pulse 2x)
Press x3 = Low (Pulse 1x)
Press & Hold
1.5 Seconds = Off

Pulse Feedback Feature

This product is equipped with a pulse feedback feature on the heat button. The device will pulse 3 times for high, 2 times for medium, and 1 time for low to indicate the heat setting while wearing the neck wrap.

Additional Neck Extension Feature

This product includes a neck extension strap that will increase the overall length of the neck wrap by 3 inches.

To install extension strap:

1. Attach the hook and loop portion of the extension strap to the inner facing portion of the neck wrap (side facing towards body).
2. Place the partially assembled neck wrap around your neck, and attach the extension strap to the hook and loop on the neck wrap.



AUTO-OFF FEATURE -

This product includes an Auto-Off Feature: The heating function will turn off automatically after 2 hours of continuous use, and the vibration feature will turn off after 15 minutes of continuous use.

NOTE: After a power outage, the Auto-Off feature automatically resets the timer.