



Kwilt® for Mobile

User Guide • January 2019 • Visit us at www.mykwilt.com



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Welcome to Kwilt 4.0

Offload Memories. Preserve Memories. Access Anywhere.

The Kwilt application gives you the means to access all of your photos from your phone, your social and cloud accounts, as well as the photos you backup to your USB drives.

It will also provide you with the means to transfer your photos from your phone to the USB drives connected to Kwilt over Wi-Fi.

Installing Kwilt2

Setting up Kwilt2 is easy as 1, 2, 3

1 Connect Kwilt2

- Plug the supplied 16GB USB 2.0 memory stick and/or any external drive into one of the 3 USB ports.
- Plug the Power Supply into the power port.
- For a wired network connection, connect the supplied ethernet cable into the Kwilt ethernet port and attach it to your router. Then go to step 2.



2 Download & run the Kwilt mobile app

- Download the Kwilt mobile app from the iOS App Store or the Android GooglePlay Store.



- Start the app & create an account or sign in if you already have a Kwilt account.
- If you have connected Kwilt to your router with the ethernet cable, an in-app popup will prompt you to setup.
- If you choose to connect Kwilt through your Wi-Fi network, tap the Kwilt icon in the top left corner of the app and select "Setup a New Kwilt". Follow the on-screen instructions.

3 Backup your mobile memories & access them from anywhere

- In your app tap the Kwilt icon, select "Transfer to Kwilt" and start making room on your phone. Now you can enjoy your memories from anywhere!

Check out Kwilt "How to" videos at mykwilt.com/support



You can connect your Kwilt to your TV using the HDMI port and an HDMI cable (not supplied) to broadcast your photos and videos to at the big screen!

You're done. It's that simple!

Installing Kwilt3

Setting up Kwilt3 is easy as 1, 2, 3

1 Connect Kwilt3

- Plug the supplied 32GB USB 3.0 memory stick and/or any external drive into one of the 3 USB ports.
- Plug the Power Supply into the power port.
- For a wired network connection, connect the supplied ethernet cable into the Kwilt ethernet port and attach it to your router. Then go to step 2.
- For a wireless network connection, go directly to step 2.



2 Download & run the Kwilt mobile app

- Download the Kwilt mobile app from the iOS App Store or the Android GooglePlay Store.



- Start the app & create an account or sign in if you already have a Kwilt account.
- If you connected your Kwilt to your router with the supplied Ethernet cable, a popup will prompt you to set it up in the app.
- If you choose to connect Kwilt through your Wi-Fi network, tap the Kwilt icon in the top left corner of the app and select "Setup a New Kwilt". Follow the on-screen instructions.

3 Backup your mobile memories & access them from anywhere

- In your app tap the Kwilt icon, select "Transfer to Kwilt" and start making room on your phone. Now you can enjoy your memories from anywhere!

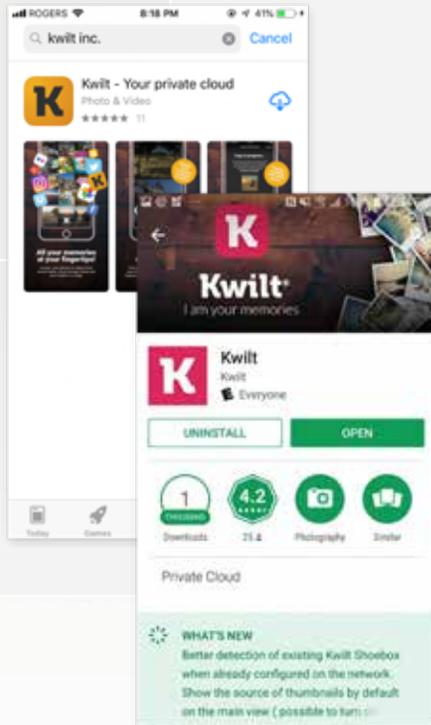
Check the "How to" videos at mykwilt.com/support



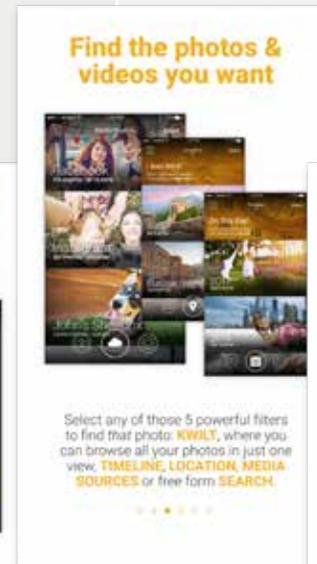
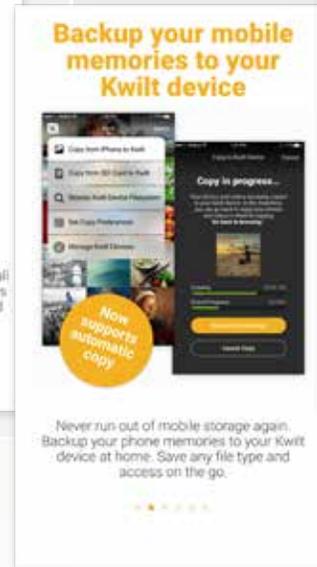
You can connect your Kwilt to your TV using the HDMI port and an HDMI cable (not supplied) to broadcast your photos and videos to at the big screen!

You're done. It's that simple!

Install The Kwilt App



Start by downloading the Kwilt application from the Apple App Store or Google Play on your device. Once installed, launch the app.

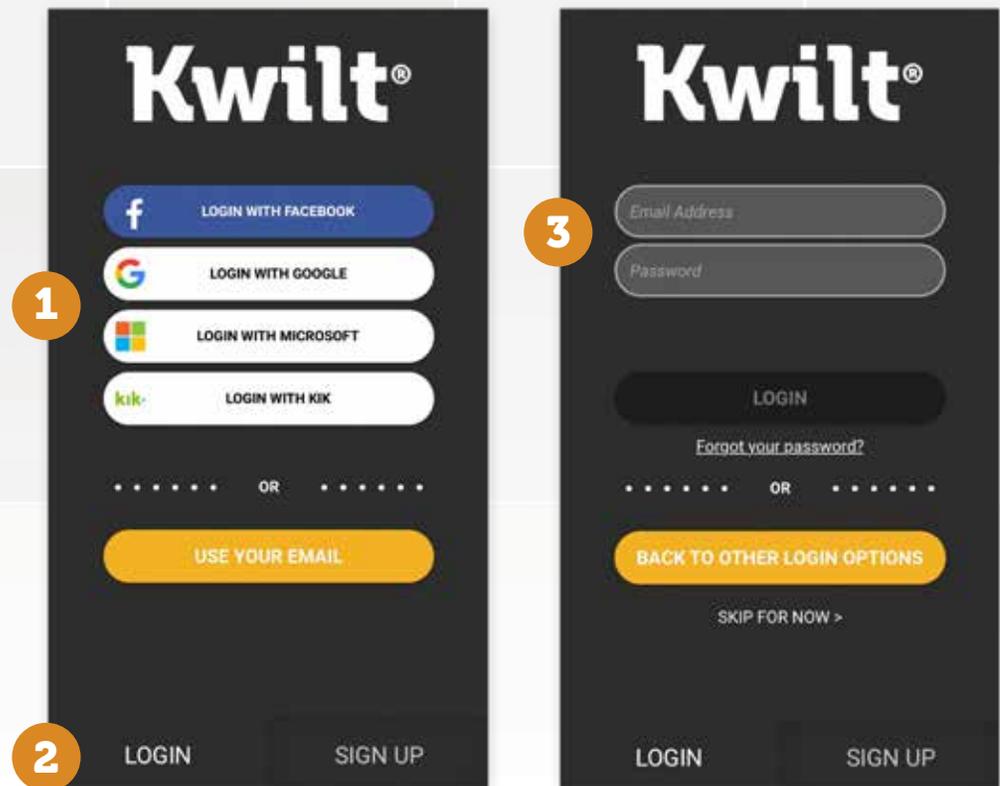


Once the app is launched it will take you through a few key things to know about the Kwilt app and the Kwilt device. We will come back to these later.

Create a Kwilt Account

Next create your first Kwilt account or sign in to an existing Kwilt account. If you have never used Kwilt before, you must create a new account. You can do this through your email, Facebook, Google, Microsoft, or Kik accounts.

1. Create a new Kwilt account using one of these platforms.
2. Click to log into a pre-existing Kwilt account.
3. Use your email address and create a password to sign up a new Kwilt account with your email.



Main View

Once you've logged in, you will see all of your photos & videos on the main page. The Kwilt app automatically updates to show new photos & videos on your phone and connected social media and cloud accounts. Depending on how many photos & videos you have, this may take some time.

1. The Kwilt icon expands a drop-down menu with additional options.
2. The icon on each thumbnail identifies the source that the photo or video comes from.
3. Click to select specific/multiple photos or videos.
4. Tap and hold a thumbnail to show or hide photos or videos.
5. The camera icon allows users to take pictures and videos within the Kwilt app.
6. The filter selector icon allows users to view photos in filters such as date, place, source, etc.
7. The settings icon allows users to view their app preferences.

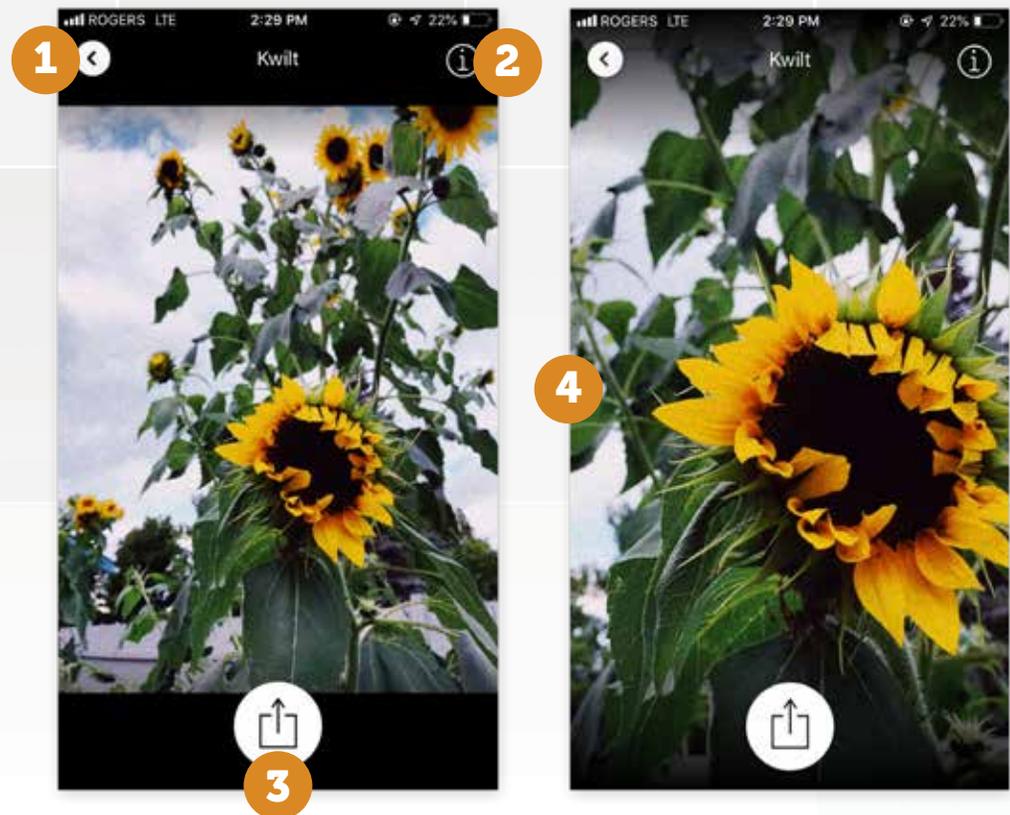


Photo View

Once you tap on any photo or video thumbnail, you will see it in a full view version.

In this view users are able to zoom in on photos, swipe between photos and videos, as well as other additional photo options.

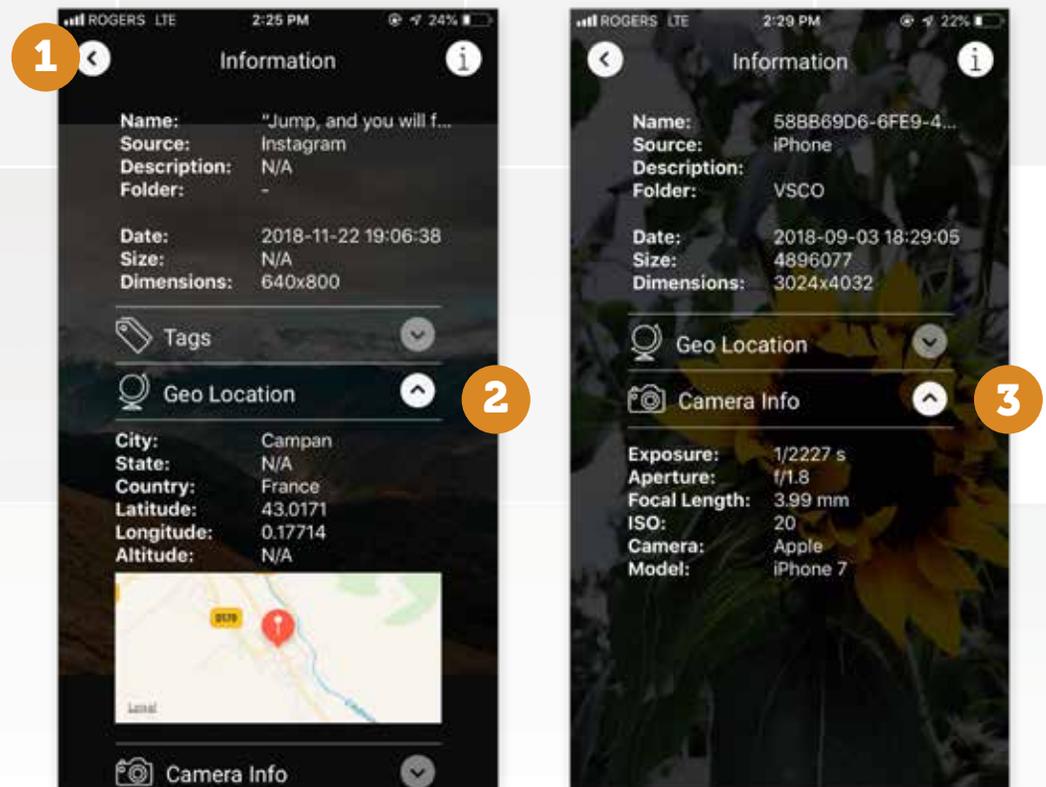
1. Click the arrow to go back to the main view.
2. Click the info icon to view details such as name, source, size, date, etc.
3. Click the Option icon to order prints, edit photos, share files, etc.
4. Tap, hold, and expand fingers to zoom into a photo for a fuller view.



The Photo View Cont.

Clicking the info icon in photo view will open a list of photo details. These details include name, source, date, place, etc.

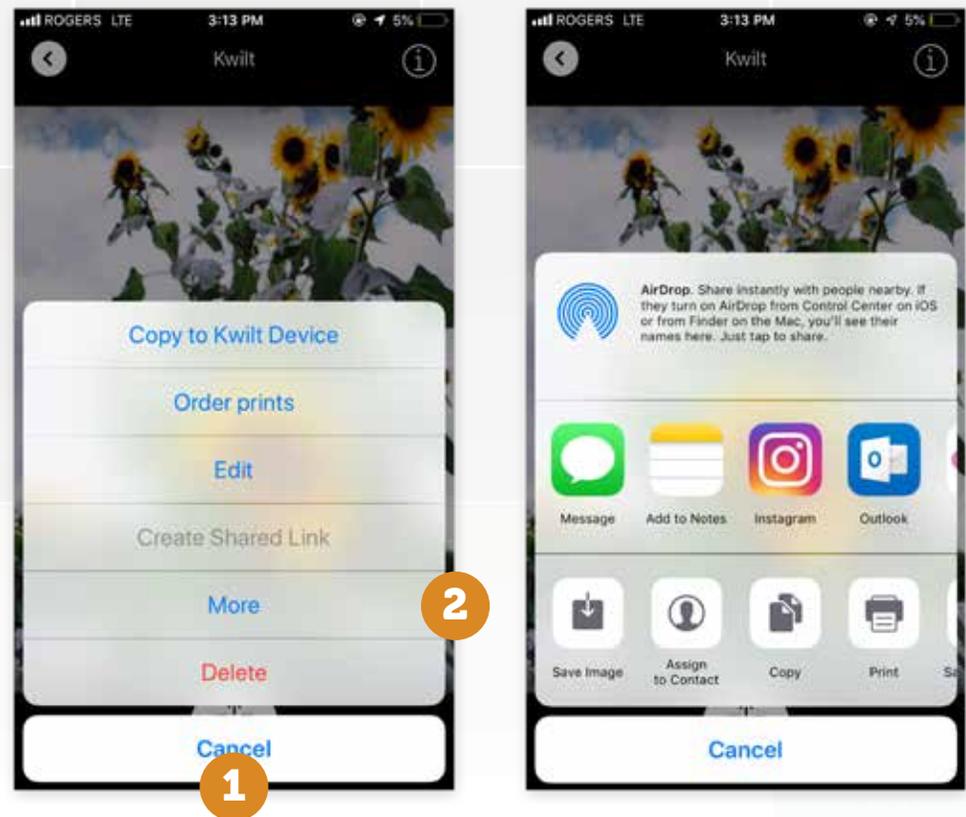
1. Click the arrow or the info icon to go back to photo view.
2. Click the arrow beside "Geo Location" to view additional location details such as city, country, map view etc.
3. Click the arrow beside "Camera Info" to view additional camera details such as the photo exposure, ISO, camera model, etc.



The Photo View Cont.

By clicking the option icon at the bottom of the screen, you will be able to choose from options like transfer, order prints, edit, and more.

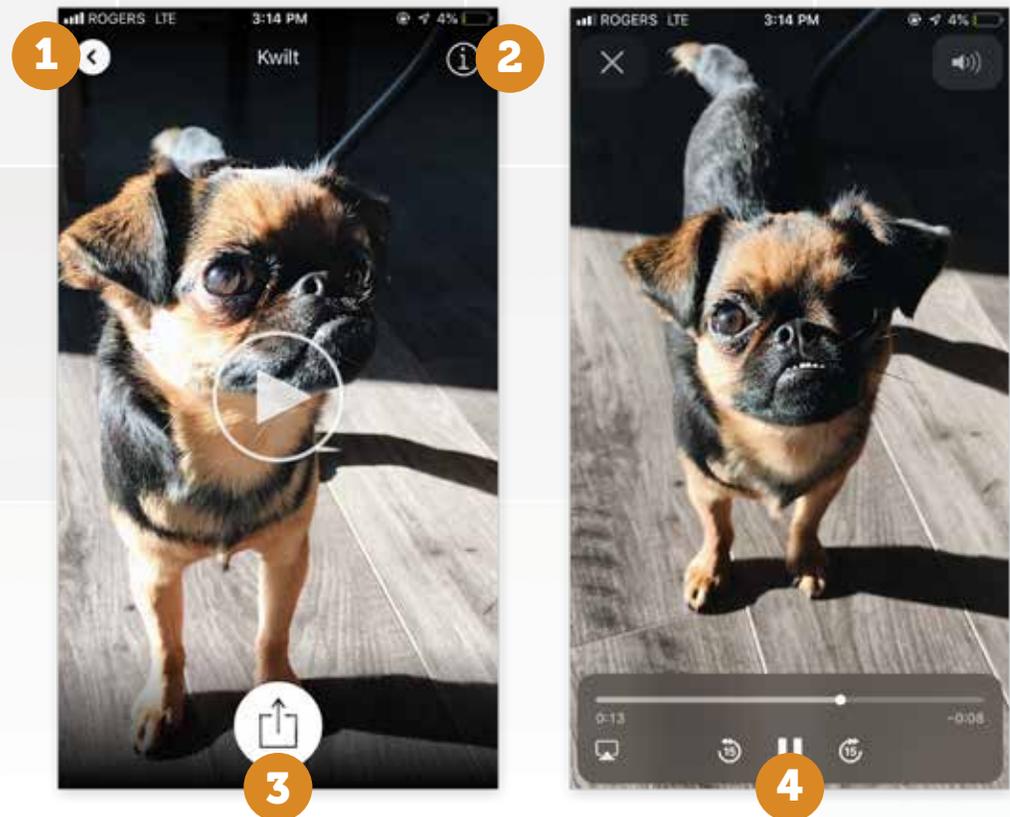
1. Click the Option icon to view file options such as order prints of the file, edit the file, create a shared link to the file, and more.
2. Click "More" from the previous menu to view file sharing options such as sharing through AirDrop, text messaging, social media accounts, etc. You can also save the image, assign it to a contact, print, and more.



Video View

The video view is the full-screen view of a video. In this view users are able to play videos, swipe between videos and photos, as well as other additional video options.

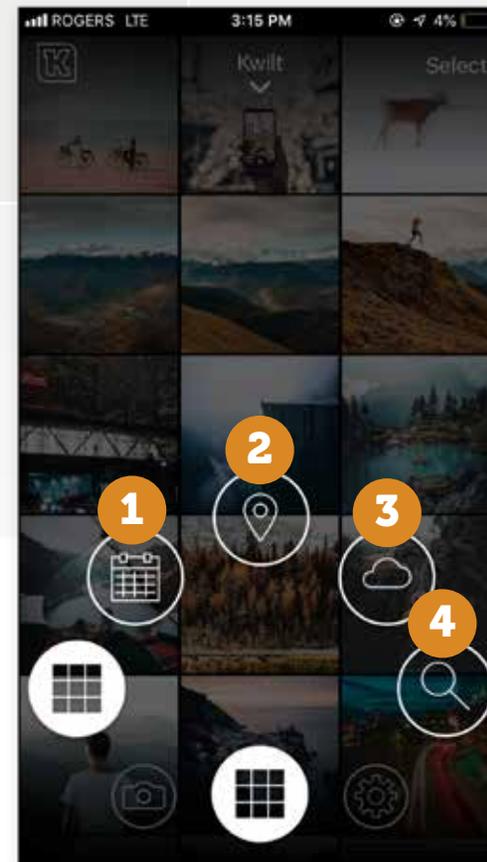
1. Click the arrow to go back to the main view.
2. Click the info icon to view details such as name, source, size, date, etc.
3. Click the Option icon to share and save the video.
4. Clicking the video play button will play a video and display options like pause, rewind, fast forward, etc.



Filters Selector

Clicking the filter selector icon will bring up the five photo viewing options to choose from. These options are the Kwilt main view, date, location, source, or custom search.

1. Click the calendar icon to organize and view photos/videos from specific dates.
2. Click the location icon to organize and view photos/videos from specific times.
3. Click the Source icon to organize and view photos/videos from specific media sources.
4. Click the magnifying glass icon to custom search for photos/videos based on specific details such as "Italy" or "2016".

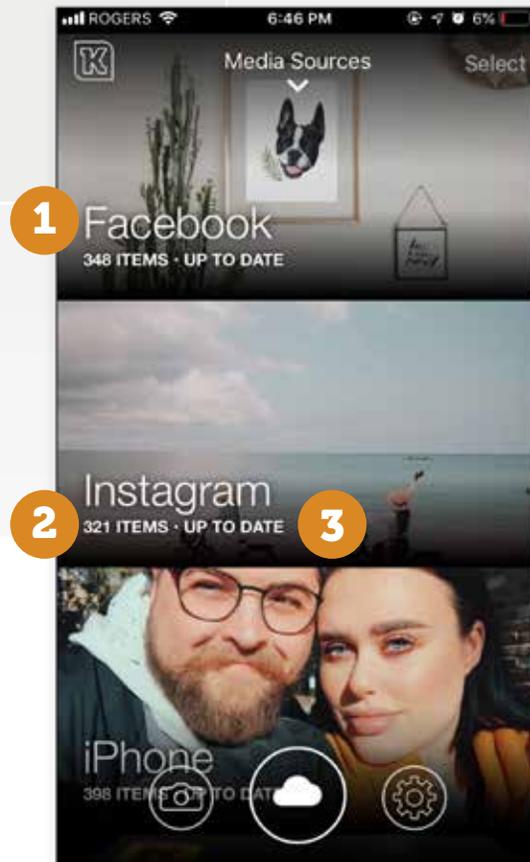


Groups View

Once a user is in any filter view(besides the Kwilt Main View) they will see their photos and videos grouped under their respective folder or as time or places groups.

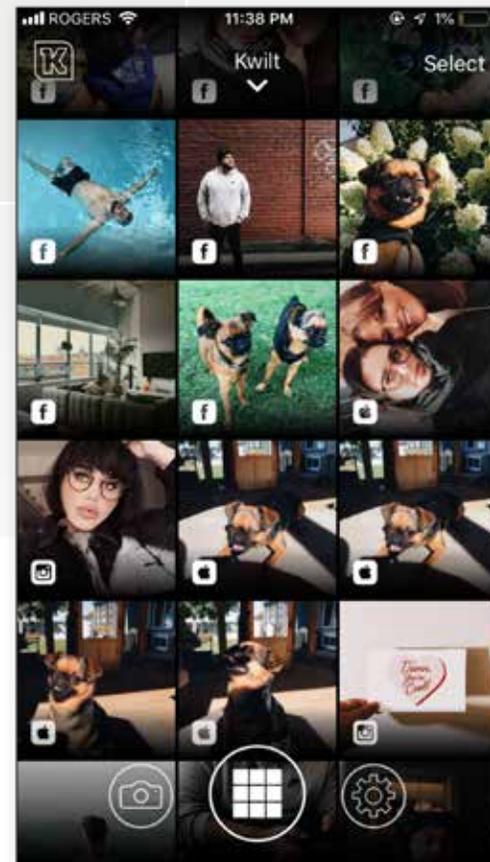
The Groups view organizes photos and videos in albums based on their media sources. Users can tap each group to view all of the content from that media source.

1. Each group's title displays the content's media source. For example, user's connected social accounts, cloud accounts, Kwilt devices etc.
2. This number indicates the number of photos & videos within the specific group.
3. This indicates the current status of each group. If group is listed as "Up To Date" that means that all of the content in that group is up to date and accessible. If a group is listed as "Updating..." or "Indexing..." it indicates that the content is in the process of being up-to-date and accessible. If the group is listed as "Queued" it indicates that there is another group updating and that it is in line to be updated.



Kwilt Filter

The Kwilt Filter is the screen you see when you open the Kwilt app. In other words, it is the Kwilt app's main view. In this filter photos and videos are displayed in a chronological mosaic without the album structure that is in the other app filters.

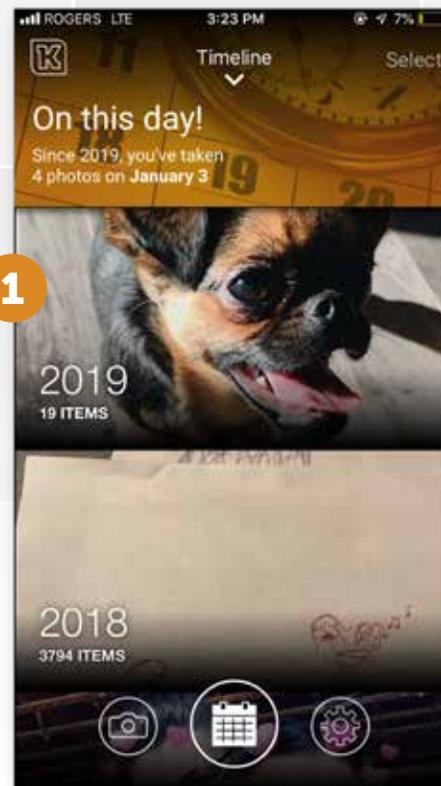


Timeline Filter

The timeline filter organizes and groups photos and videos first by years. Once you click on a year's group, you will then see all of those year's photos and videos organized into monthly groups. If you click on a month's group, you will then see all of the photos & videos taken chronologically within that month.

The "On this day!" group holds all of the photos & videos taken on that specific day throughout all of the years documented in your Kwilt app. For example, if you're looking through the timeline filter on July 6th, all of the photos and videos you've taken on every July 6th will be in the "On this day!" group.

1. Each group is initially labeled with by year (then subsequently by months) and the number of photos & videos within the group.
2. Full view of a month's group.



Location Filter

The location filter organizes and groups photos & videos in albums first by continents, then countries, and finally cities. Clicking on a specific city's group will showcase all of the photos & videos taken within that city chronologically.

The "I was here!" group holds all of the photos & videos taken in whichever city you currently are in while using the app. For example, if you are looking at your Kwilt app in New York, the "I was here!" group would hold all of the photos & videos you have ever taken in New York that are documented within the Kwilt app.

1. Each initial album is labeled with the continent (then subsequently by country and city) and the number of photos & videos within the group.
2. Full view of the "I was here!" group.

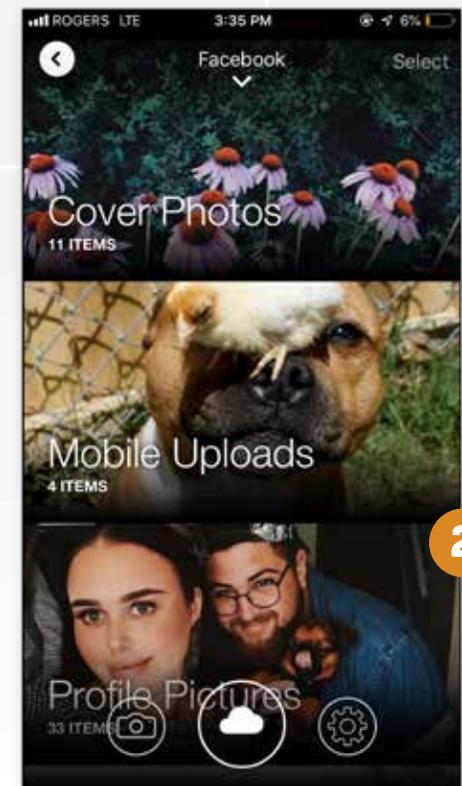
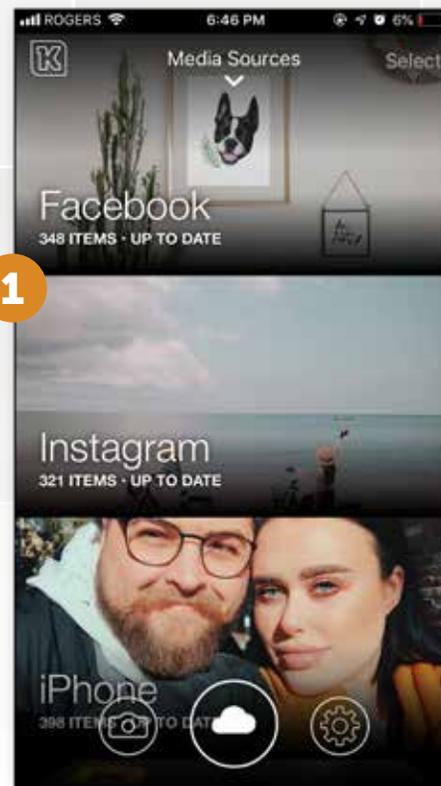


Source Filter

The source filter organizes and groups photos & videos in albums by connected media sources like your Facebook, Instagram, your Kuilt, and more. This is a great filter to use when you have connected multiple sources to your app and are looking for specific memories.

Some groups have folders within them based on the media source they are aggregated from. For example, on Facebook content is organized by albums such as Profile Pictures, Timeline Photos, Albums, and so on. This same concept is then replicated on the Kuilt app to make it as easy as possible to organize and find your memories.

1. Each group is labeled with the media source and the number of photos & videos within the group.
2. Folders within the "Facebook" group are organized based on the user's Facebook albums.

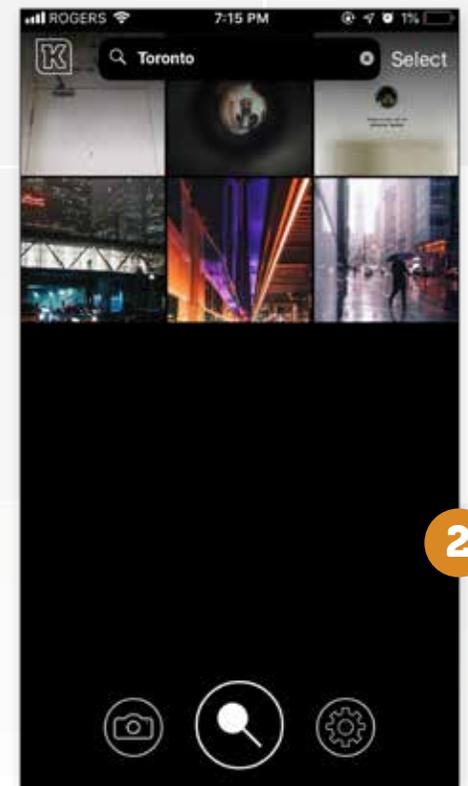
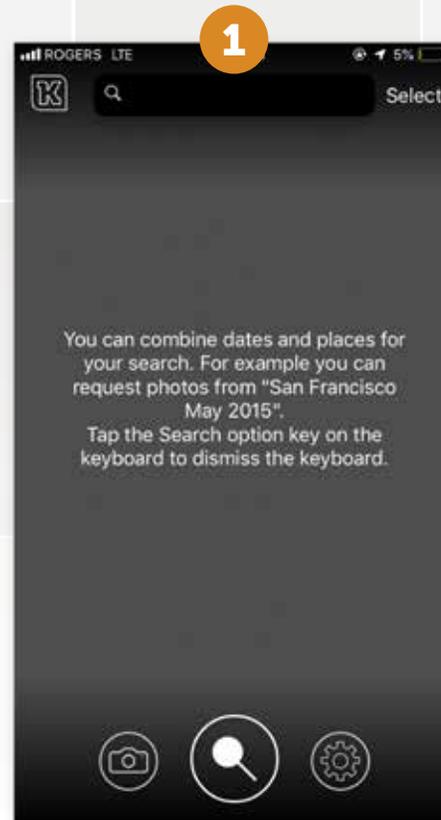


Search Filter

The search filter is where you can custom search for photos & videos based on location, date, or both.

For example, instead of navigating through the location filter to try and locate your memories from a trip to San Francisco three years ago, you can type in "San Francisco May 2015" and all of your photos & videos from that trip will be displayed.

1. Tap and type in the search bar to display specific memories.
2. Once you have searched for your desired photos & videos, those memories will be displayed in chronological order.

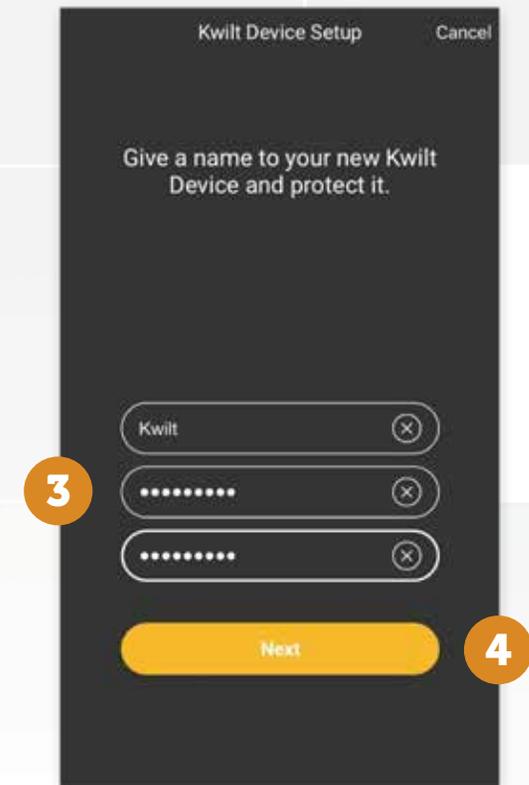
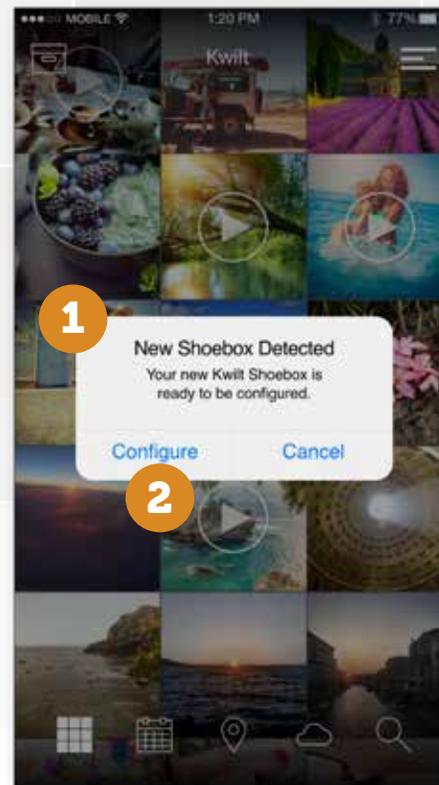


Setup a New Kwilt on Wired Network

If you are setting up a new Kwilt through a wired network connection with an Ethernet cable, you will be directed to this screen immediately. Tap “Configure” and create a username and password for your Kwilt device on the following screen.

If you do not see the “New Kwilt Detected” popup when you first open your app, then click the Kwilt icon in the top left and from the drop-down menu click “Setup a New Kwilt Device”.

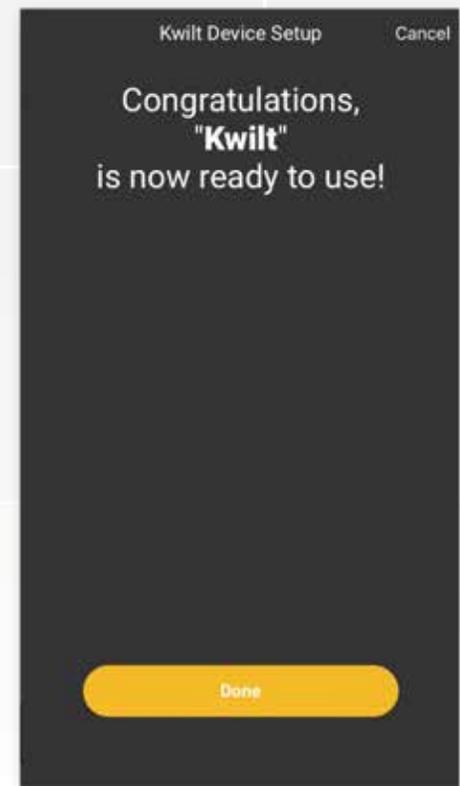
1. This popup will appear when you connect your Kwilt with an Ethernet cable to your router.
2. Click “Configure” to continue the setup process.
3. Give your Shoebox a name and password using these fields.
4. Click “Next” to complete the setup process.



Setup a New Kwilt on Wired Network (Plus Only) Cont.

Kwilt will now configure to your Wi-Fi router. Once completed, click "Done" to finalize the setup process.

Congratulations! You have now set up your Kwilt device. Now let's get all of your photos & videos backed up to protect those precious memories.



Setup a New Kwilt on Wi-Fi

Now let's add your Kwilt as yet another source for photos. Tap on the Shoebox icon in the top left corner, then from the menu choose "Setup a New Kwilt Device".

1. Click on the Kwilt icon to open a drop-down menu.
2. Click this option to setup a new Kwilt.
3. Click this option to purchase a device through the app.
4. Click this option to configure a new Kwilt device.
5. Click this option to add a pre-existing Kwilt device.
6. Click this option to connect a Kwilt compatible router.
Not sure if your router is compatible? See the list below.

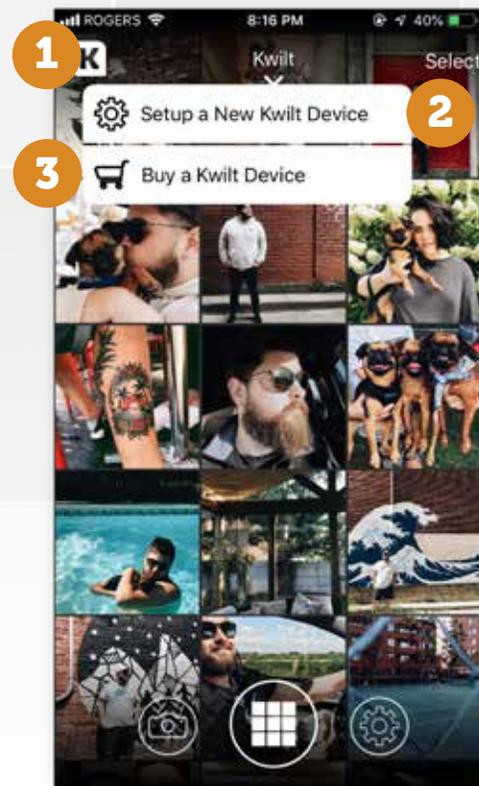
Kwilt Compatible Routers:

NETGEAR Routers

NETGEAR Nighthawk AC1900 Smart WiFi Router (R7000), NETGEAR Nighthawk X4S SMART WIFI GAMING ROUTER (R7800), NETGEAR Nighthawk® X6S SMART WIFI ROUTER (R7900P), NETGEAR Nighthawk X6 AC3000 Smart Wi-Fi Router (R8000P), NETGEAR Nighthawk® X10 Smart WiFi Router (R9000), NETGEAR R6800 – AC1900 Dual Band Gigabit (R6800).

DLINK Routers

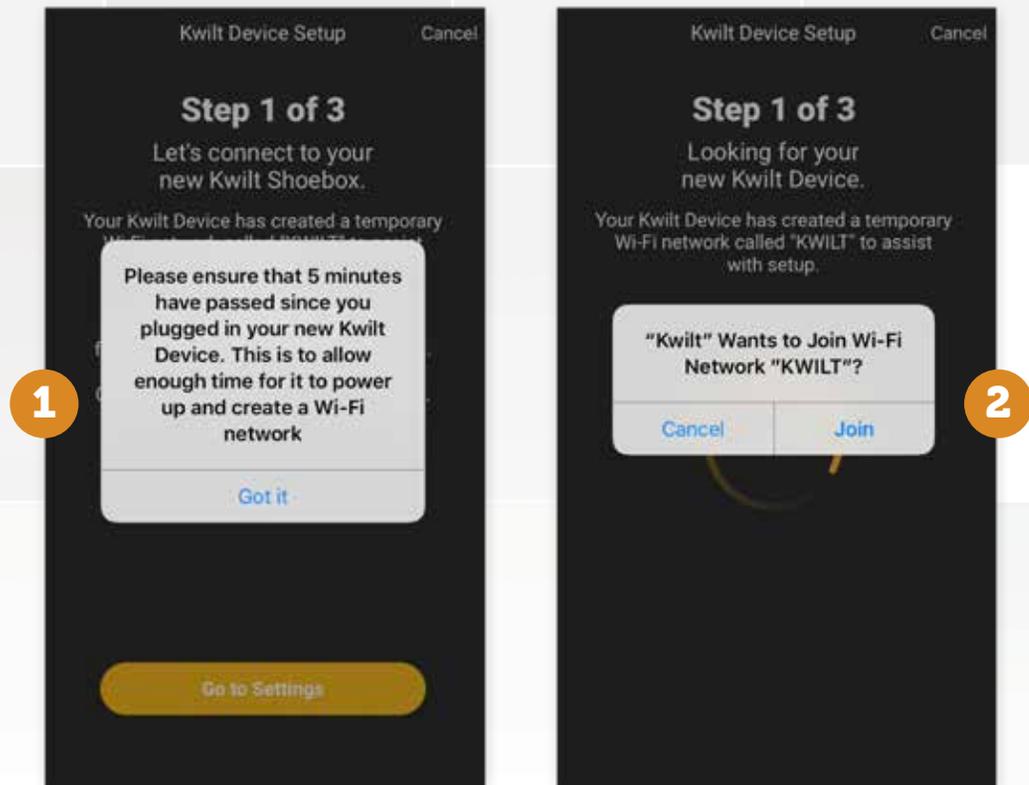
DLINK AC5300 Ultra Wi-Fi Router (DIR-895L), DLINK AC3150 Ultra Wi-Fi Router (DIR-885L).



Setup a New Kwilt on Wi-Fi Cont.

Make sure to wait 2-3 minutes for bootup before connecting to the Kwilt app. The Kwilt app will then attempt to connect to the "Kwilt" Wi-Fi access point. Tap "Join" to continue.

1. Once this popup appears, please allow 2-3 minutes for bootup. During this time your Kwilt will power up and create a temporary Wi-Fi network to connect to.
2. Once this popup appears click "Join" to continue with the setup process.



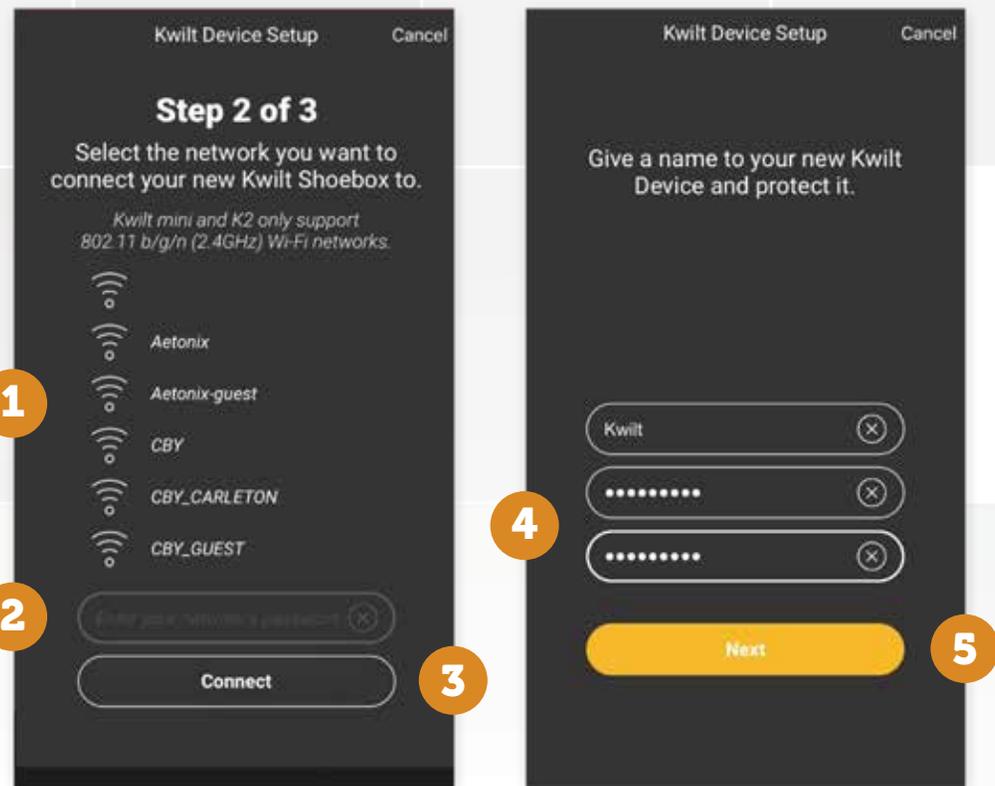
Setup a New Kwilt on Wi-Fi Cont.

Once you click “Join” you will be shown a list of Wi-Fi networks that the Kwilt sees. Locate and select your Wi-Fi network from the list. Then enter the Wi-Fi password connected to your Wi-Fi network and tap “Connect”.

Once the Kwilt connects to your Wi-Fi network the Kwilt app will switch back to that network and will locate the device on the network. Once it connects you will be prompted to create a name and password for your device. This is to protect your Kwilt device.

1. List of all Wi-Fi networks that your Kwilt can locate.
2. Once you see your Wi-Fi network from the list click on it and enter your Wi-Fi network password in the field below.
3. Click “Connect” to connect your Kwilt to the Wi-Fi network.
4. Give your device a name and password using these fields.
5. Click “Next” to complete the process.

Congratulations! You have now set up your Kwilt device. Now let’s get all of your photos & videos backed up to protect those precious memories.



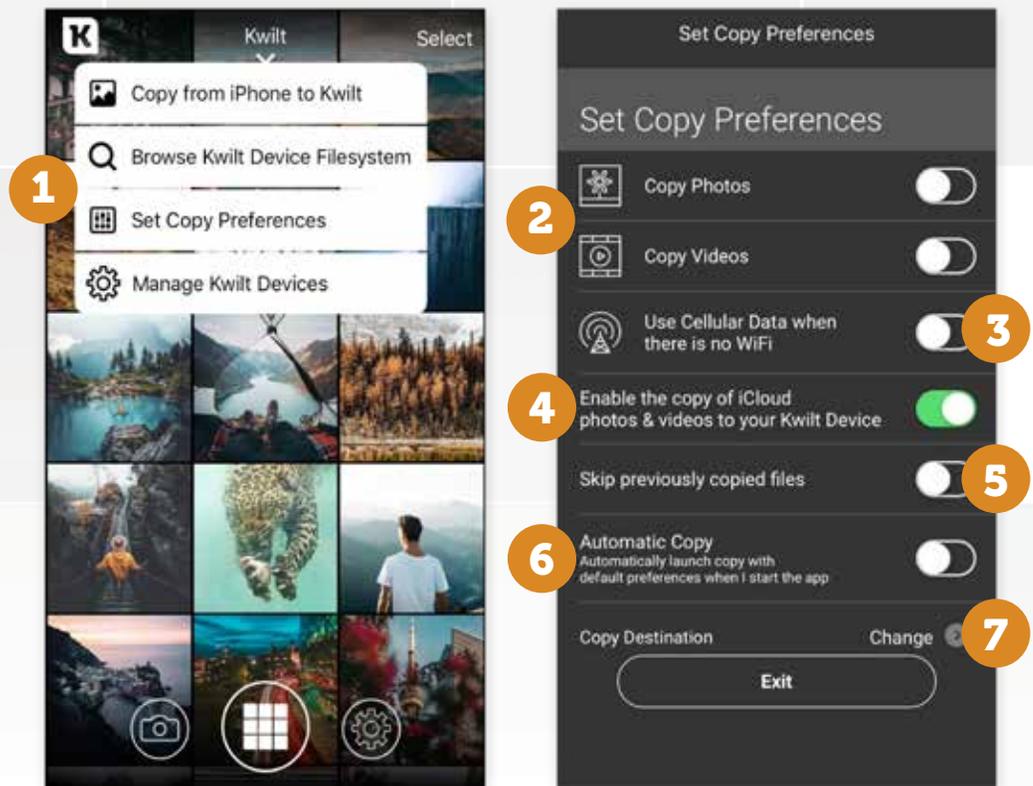
Copy Preferences

Once your Kwilt has been setup, you will be able to access the copy options drop-down menu from the Kwilt icon in the main view.

In this menu you are able to copy files to your Kwilt, copy files from an SD card, browse your Kwilt filesystem, manage your preferences and Kwilt device.

To view and manage your copy preferences, click on “Copy Preferences” in the menu.

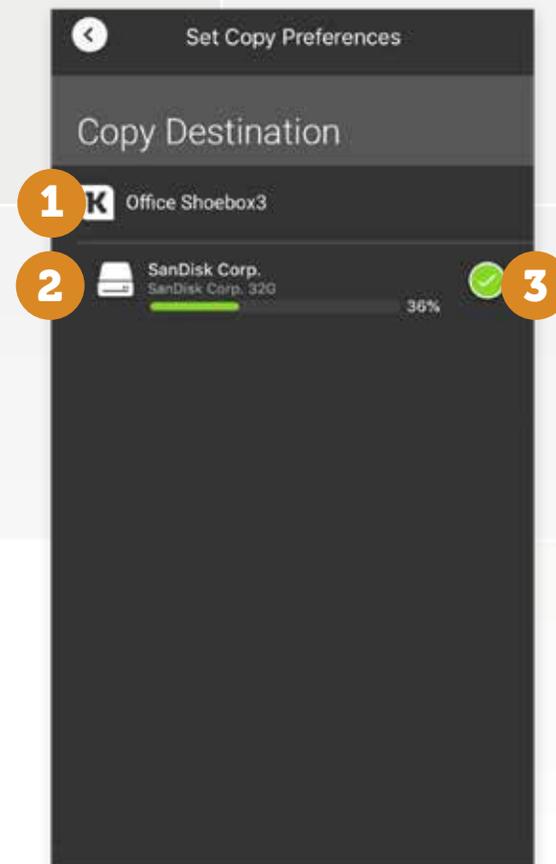
1. Click the Kwilt icon to view the copy options drop-down menu then click “Copy Preferences” to view and manage your copy preferences.
2. You can turn on both “Offload Photos” and “Offload Videos” at the same time to copy both photos and videos to your device, or select only one at a time depending on what files you want transferred.
3. Tap to turn on/off use of cellular data when Wi-Fi isn't available. Note: We only recommend doing this for short periods of time to avoid overusing data.
4. Tap to enable/disable the copy of iCloud files to your Kwilt device.
5. Tap to turn on/off the copy of previously transferred files. Note: Turning this option on will help to reduce the transfer time.
6. Tap to enable/disable automatic file transfer. Enabling this option will automatically start a transfer once the Kwilt app has been launched.
7. Tap this to open additional copy destination preferences.



Copy Preferences Cont.

This screen will show a list of the devices connected to your Kwilt app. If you have more than one device connected, you will then be able to switch which device you want to transfer to through this menu.

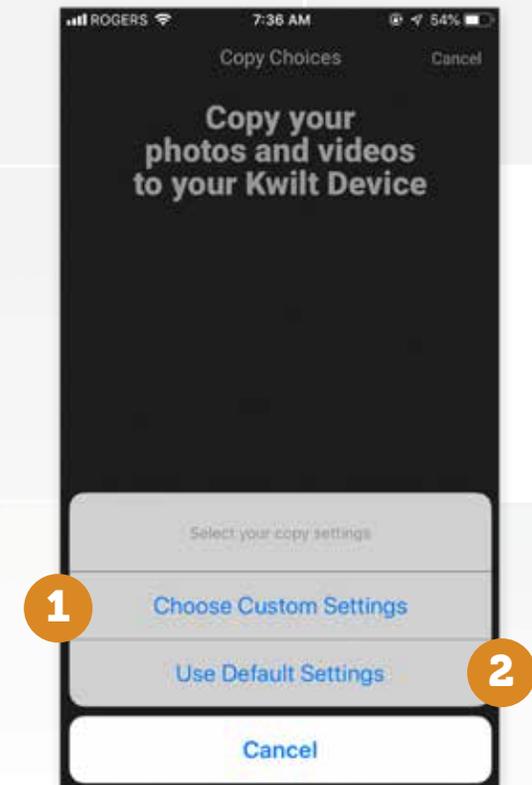
1. Each Kwilt device connected is displayed beside a Kwilt icon.
2. Each device (USB, hard drive, iCloud, etc.) connected to a Kwilt will display underneath the Kwilt Device.
3. A green checkmark shows which device you are currently transferring to. To change the device, uncheck the checkmark and check a new device.



Copy to Kwilt

To transfer your files to your Kwilt, tap “Copy to Kwilt” from the drop-down menu. You will then be prompted to choose between using the default transfer settings or customizing your transfer settings.

1. Tap to overwrite the default settings and customize your personal transfer settings.
2. Tap to continue with using the default Kwilt transfer settings.

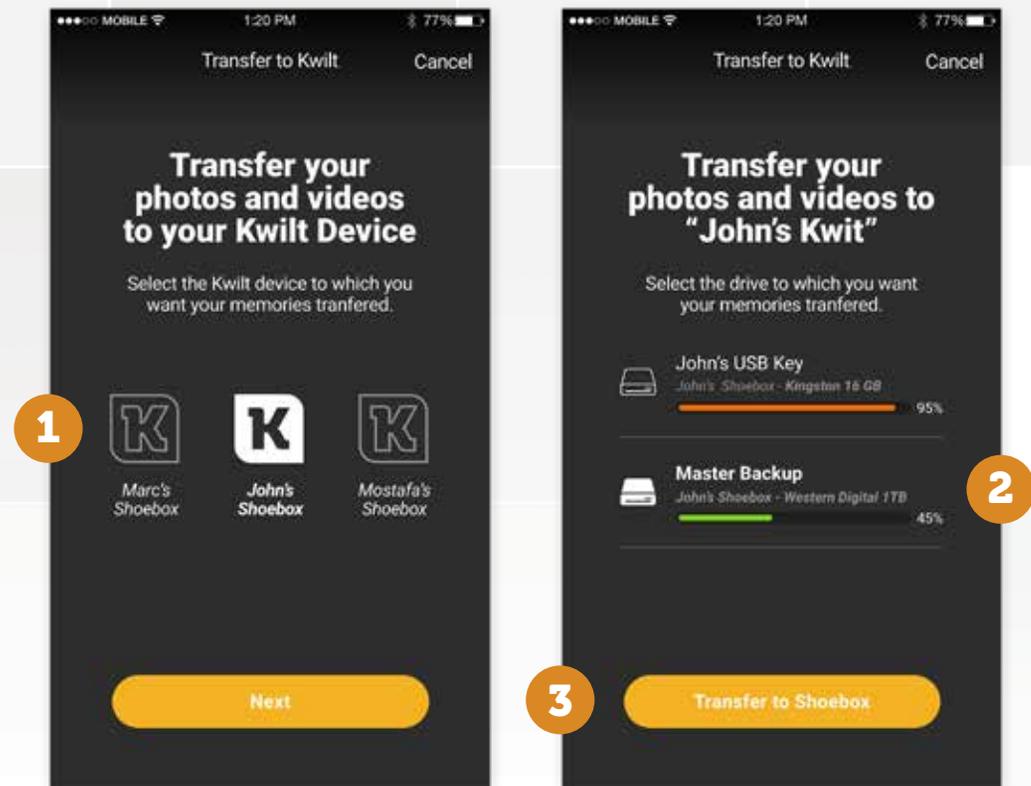


Copy to Kwilt Cont.

Once you've chosen your preferred copy settings, you will then choose which device you wish to copy to. You will only see Kwilt devices that have been previously connected to your network. Once you choose a device, click "Next".

You then will be shown a list of devices connected to the chosen Kwilt Device. Select which device you wish to transfer to, then click "Copy to Kwilt".

1. Previously setup Kwilt devices will be displayed in this screen. If you only have one Kwilt, only one will be displayed. Tap the Kwilt you wish to transfer to.
2. Devices connected to your Kwilt will be displayed in this screen. Tap the device you wish to transfer to.
3. Click "Copy to Kwilt" to continue the transfer process.

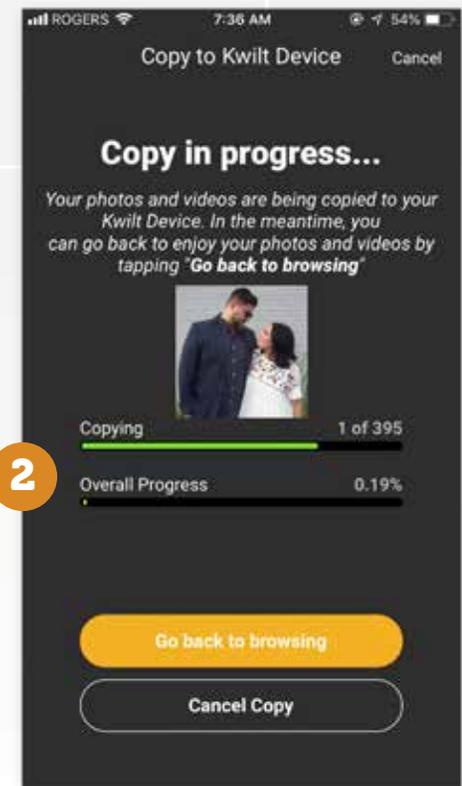


Copy to Kwilt Cont.

Next, choose whether you wish to copy photos, videos, or both to your device. Once you choose which files you want transferred, the offload will begin.

While your files are copying to your device you will be able to see the progress of the transfer. This may take some time depending on the number of files you're transferring. Fortunately, while you wait you have the option to go back to browsing your app.

1. Choose between these three file copy options to start the offload process.
2. Offload progress bars will show you how many files are left to offload and the percentage of the transfer complete.

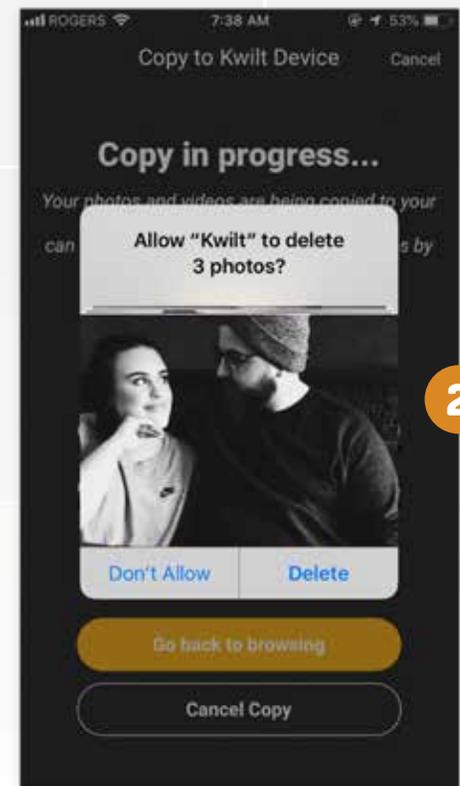
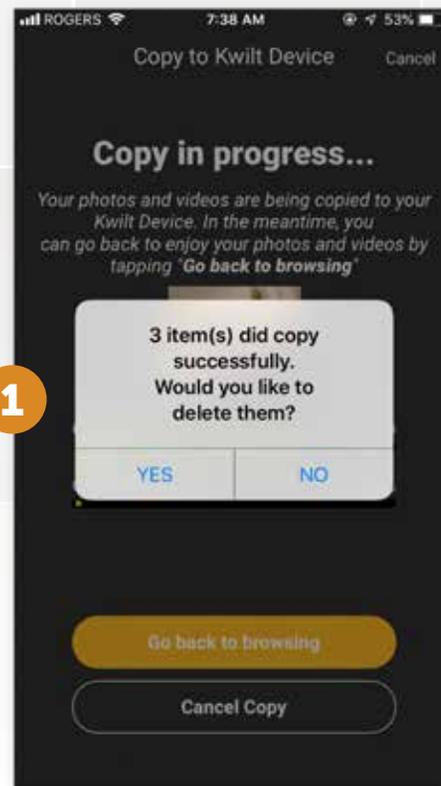


Copy to Kwilt Cont.

While your photos & videos are being copied to your device a popup will appear asking if you would like to delete the copied files from your phone. If you wish to delete the files from your phone select "YES", if you wish to keep them intact, select "NO".

If you selected "YES", once the transfer has been completed you will receive an additional popup to confirm your decision to delete the transferred files. Select "Delete" if you wish to continue or "Don't Allow" if you wish to cancel the deletion.

1. This popup will appear during file transfer. Click "YES" to delete files from your mobile after transfer.
2. This popup will appear once file transfer is complete and you clicked "YES" to deleting transferred files. To continue with the deletion process, click "Delete".



Copy to Kwilt Cont.

Once you navigate back to the main view that means the copy to your Kwilt was successful, congratulations!

1. Your copy is now successful.
2. You are free to use the app while your files are still copying. For your convenience you will be able to see a progress bar of the copy on the top of the app while you browse.



Browse Kwilt Device Filesystem

To browse your Kwilt device filesystem, select “Browse Kwilt Device Filesystem” from the drop-down menu. You will then be prompted to select which device you wish to browse. You will only see devices that have been previously connected.

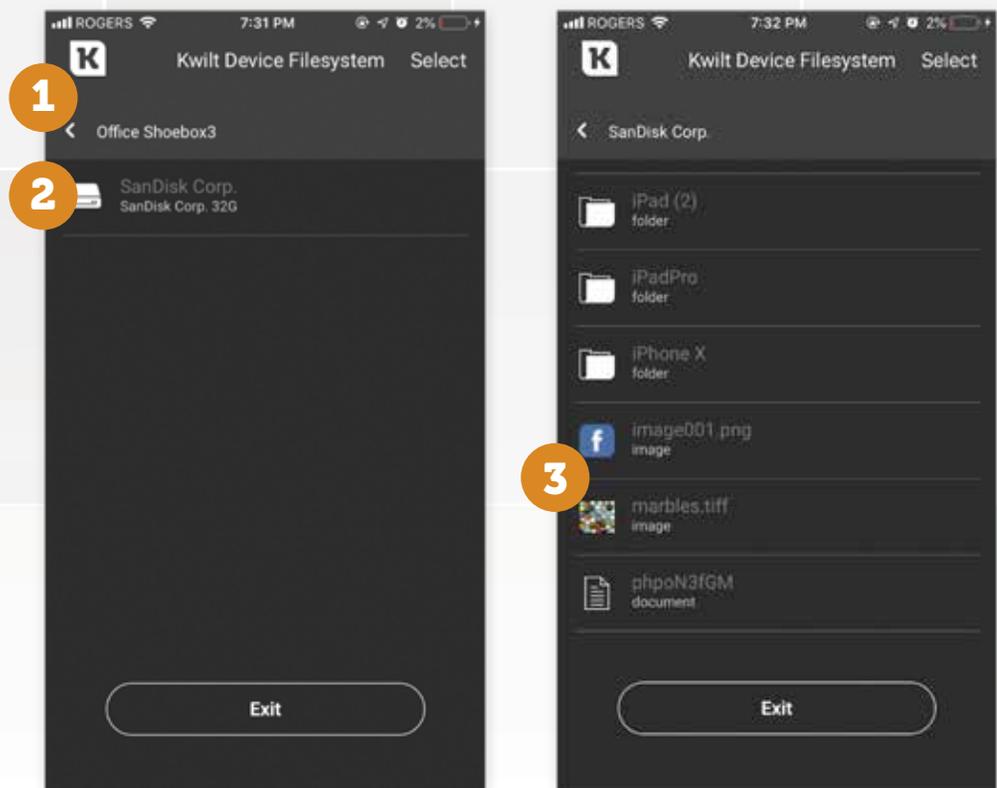
1. Available/connected devices will be displayed in this screen. Tap to select which device you wish to view.



Browse Kwilt Device Filesystem Cont.

Once you've selected the device you wish to browse, you will then see all of the folders and files stored in that device. You can select each individual folder and file to view in detail.

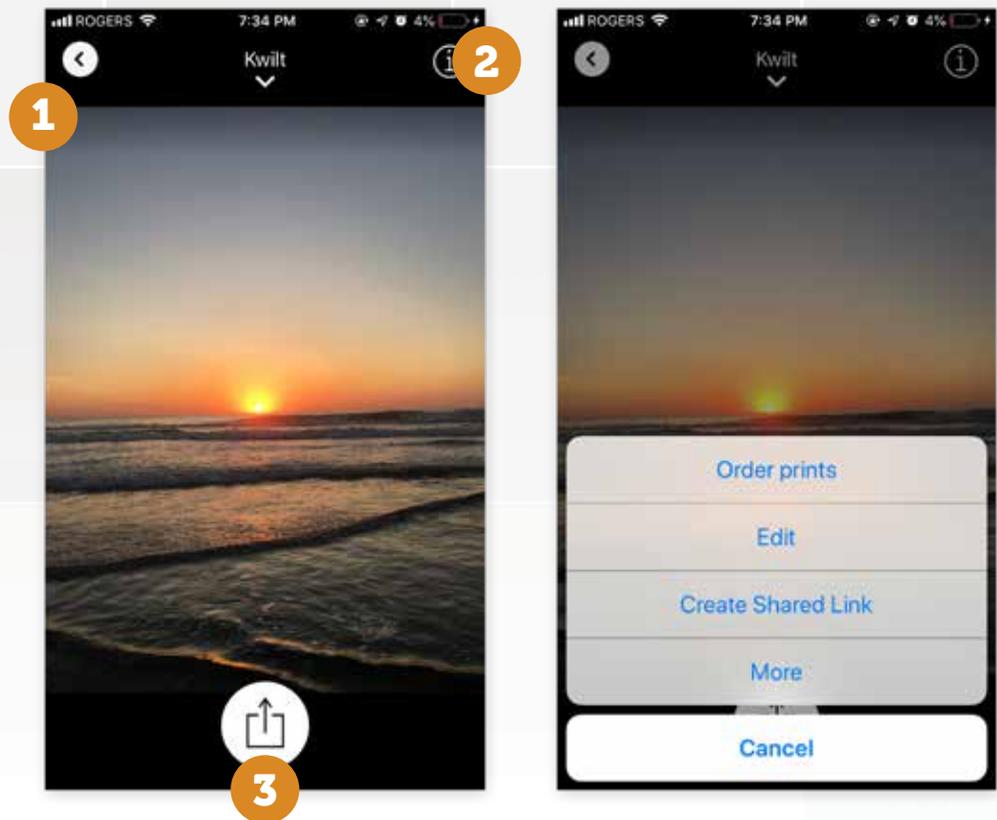
1. Folders and files stored in the selected Kwilt device will be displayed.
2. Click on a folder to view the contents within.
3. Click on individual files to view additional file details.



Browse Kwilt Device Filesystem Cont.

Once you click on an individual file you will be able to view, edit, share, and more. Click the info icon in the top right to view file details like size and source. By clicking the option icon you will be able to choose from options like transfer, order prints, edit, and more.

1. Clicking on a file from the previous list will expand the file for a clearer view.
2. Click the info icon in the top right to view file details.
3. Click the option icon to view file options such as order prints of the file, edit the file, create a shared link to the file, and more.



Browse Kwilt device Filesystem Cont.

If you clicked "More" from the bottom icon menu you will see additional file options to choose from. Options include file sharing, offloading, and more.

1. Click to Airdrop file to contacts.
2. Click to share via Messages, Mail, Notes, or through social media.
3. Offload, edit, order prints, and more.



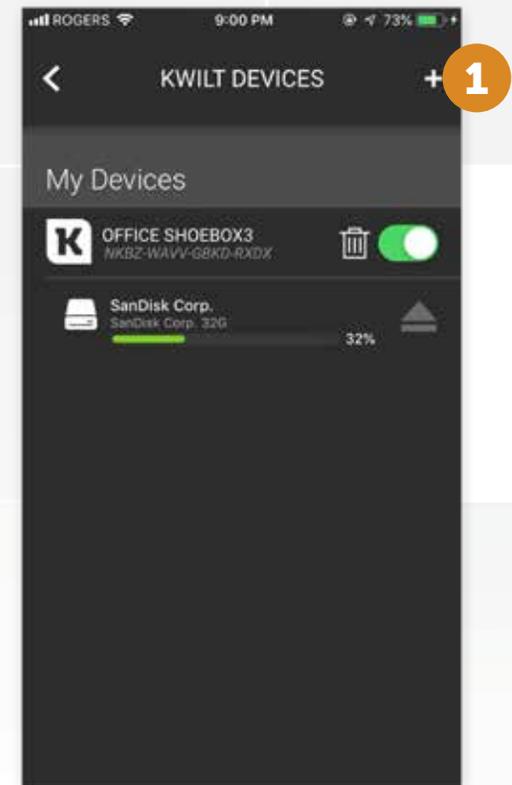
Manage Kwilt Device

To manage your Kwilt, select “Manage Kwilt” from the drop-down menu. You will then be brought to a screen displaying your pre-existing connected Kwilts and their relative devices.

You may have previously seen this section on page 18 of the User Guide under “Transfer Preferences”.

1. Choose the (+) icon in the top left to add a new or pre-existing Kwilt device or a Kwilt compatible router.

Note: The list of routers compatible with Kwilt is listed on page 14 under “Setup a New Kwilt on Wi-Fi”.

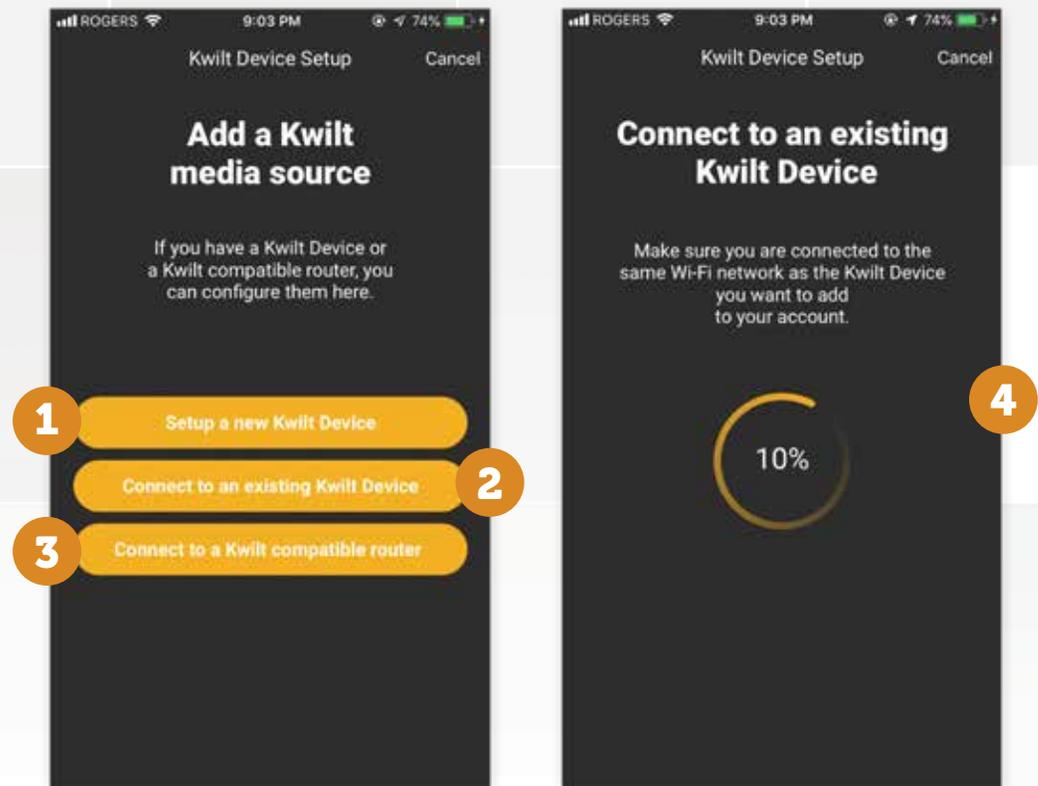


Adding a Kwilt Device

Once you've selected the (+) icon you will be prompted to choose between configuring a new Kwilt, adding an existing Kwilt or adding a Kwilt compatible router.

Select "Add an existing Kwilt". Your Kwilt will then attempt to locate you through Wi-Fi. Make sure that you're connected to the same Wi-Fi network that the existing Kwilt device is connected to.

1. Tap to configure a new Kwilt device to your Kwilt app.
2. Tap to add an existing Kwilt device to your Kwilt app.
3. Tap to add a Kwilt compatible router. For a list of routers compatible with Kwilt, see page 30.
4. Please wait while your device and the new Kwilt attempts to locate each other. Make sure that all parties are connected to the same Wi-Fi network.

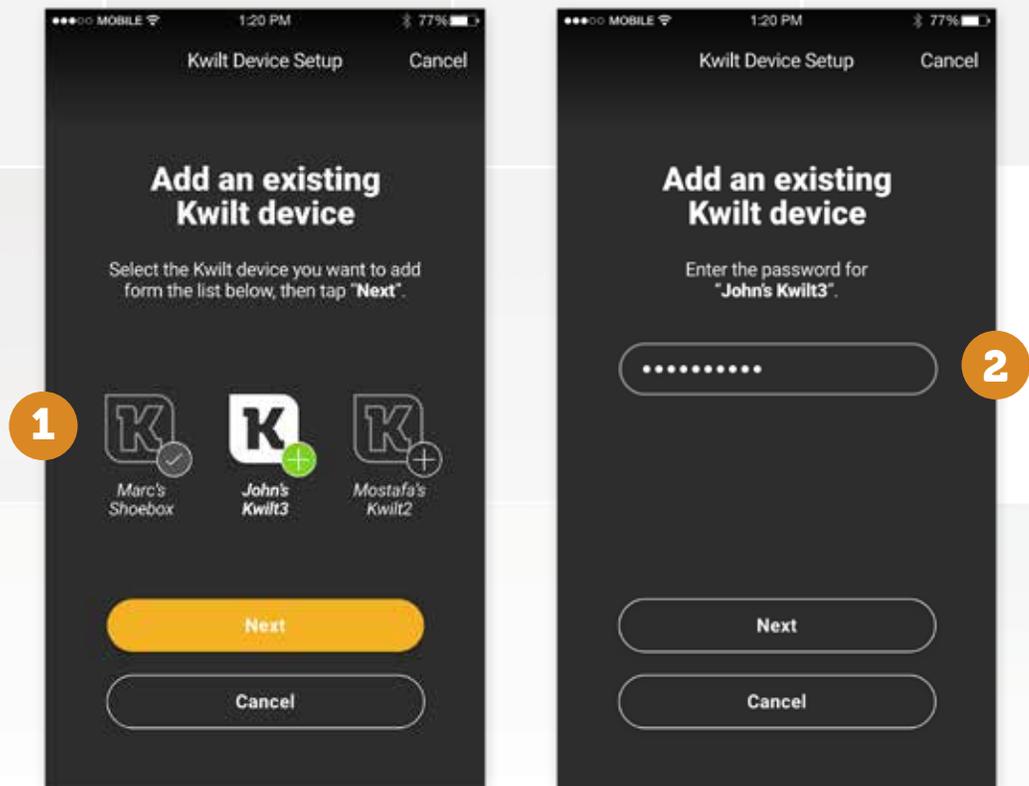


Adding an Existing Kwilt Cont.

Once your device locates the Kwilt, you will then be prompted to select that Kwilt and click "Next".

Since you are adding a pre-existing Kwilt device you don't need to give it a new name or password. Simply input the pre-existing password used for the device in the text field and click "Next."

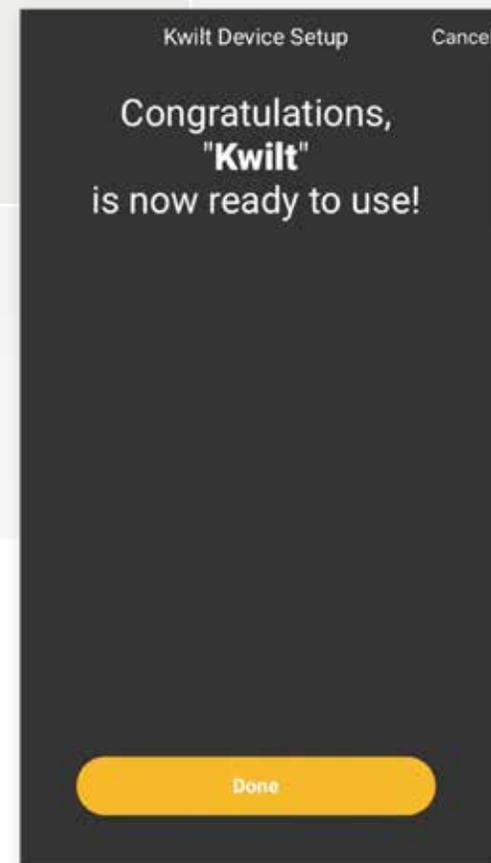
1. All Kwilt devices located on the Wi-Fi network will be displayed on this screen. Select the device you wish to add, then click "Next".
2. Input the device password in the text field and click "Next".



Adding an Existing Kwilt Cont.

Once you see this screen, congratulations!

You've successfully added a pre-existing Kwilt device to your Kwilt account and can start transferring, accessing, and sharing your files right away.



Copy Content from Your SD Card to Your Kwilt

To copy the content stored on your SD card to your Kwilt, tap the Kwilt icon in the top left of the app. Once you see the dropdown menu, click “Copy SD Card”.

If you have more than one active Kwilt device you will see the screen to the right. In this screen select the device you wish to transfer your SD card files to.

If you have only one active device, you will be automatically directed to the screen on the following page (Page 49).

1. Choose “Copy SD Card” from the dropdown menu.
2. You will see this screen if you have more than one device. Select the Kwilt device you wish to transfer SD card files to.
3. Tap to exit screen.

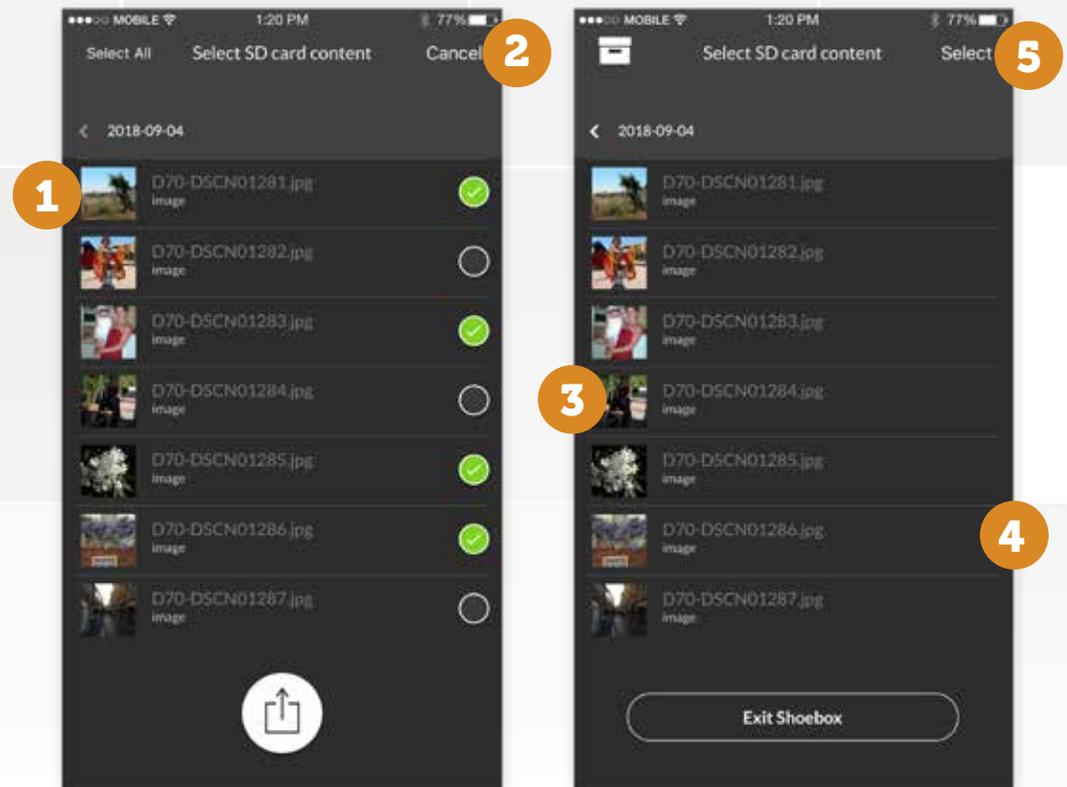


Copy Content from Your SD Card to Your Kwilt Cont.

If you have only one Kwilt, or you have already selected which Kwilt you wish to continue with, you will be directed to the following screen.

On this screen your SD card will be listed. Select to view and offload the content stored within.

1. SD Card will be labelled with name, type, and size.
2. Tap to select content for offload.
3. Content within an SD card will be listed here.
4. Each file will show a preview, name and type.
5. Tap to select file(s) for offload.

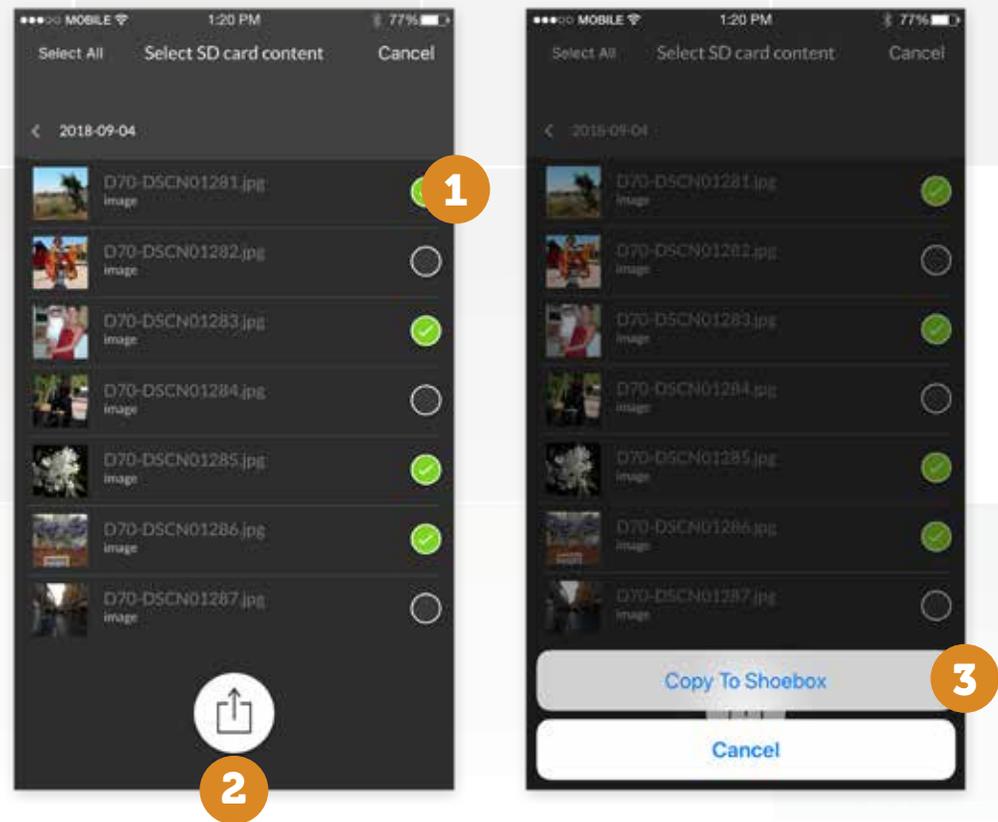


Copy Content from Your SD Card to Your Kwilt Cont.

Once you have tapped “Select” you can then select individual files to offload to your Kwilt.

When you are happy with your selected files tap the info icon at the bottom of the screen and tap “Copy To Kwilt Device”.

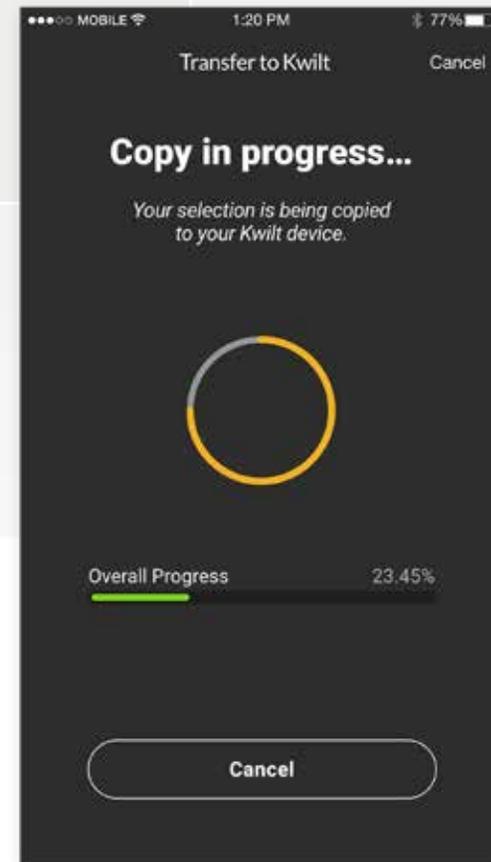
1. Tap the circle to select/unselect a file for offload.
2. Tap the option icon to continue.
3. Tap “Copy To Kwilt Device” to continue the process.



Copy Content from Your SD Card to Your Kwilt Cont.

Once you tap “Copy To Kwilt Device” your SD card will begin copying the selected files to your Kwilt. You can cancel this process at any time by tapping “Cancel” at the bottom of the screen.

1. Progress bar will indicate the percentage of the copy completed.
2. Tap to cancel action.



Settings

Clicking the settings icon in the app's main view will bring you to a page with additional features and settings such as managing sources, app preferences, account details, help, and more.

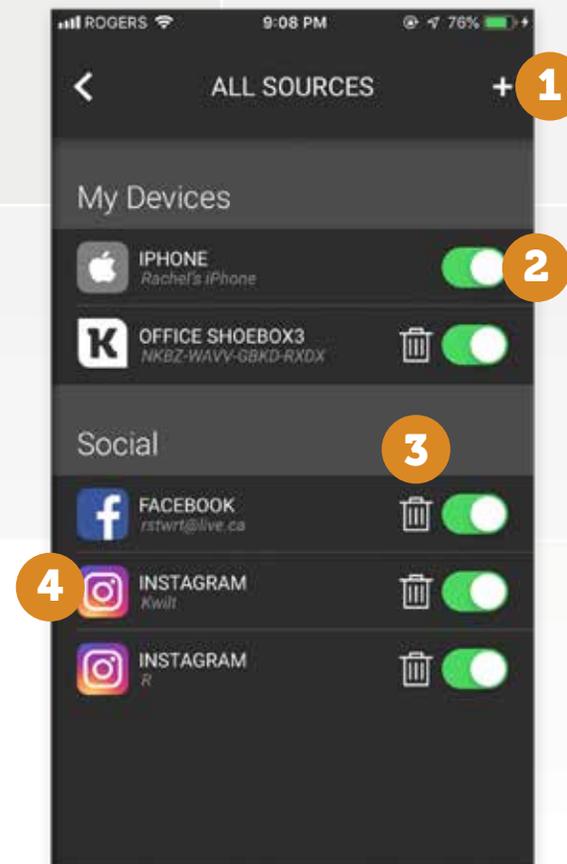
1. "All Sources" shows all connected media sources and allows users to add additional sources.
2. "Preferences" allows users to customize their app.
3. "Account" allows users to view their account info.
4. "Share the Love" allows users to share the Kwilt app with others.
5. "Help" features all support options and details.
6. Logout of the app by tapping "Log Out"



All Sources

The “All Sources” page shows users a list of their connected devices, social media accounts, and more. In this page users can add, disconnect, or delete a source.

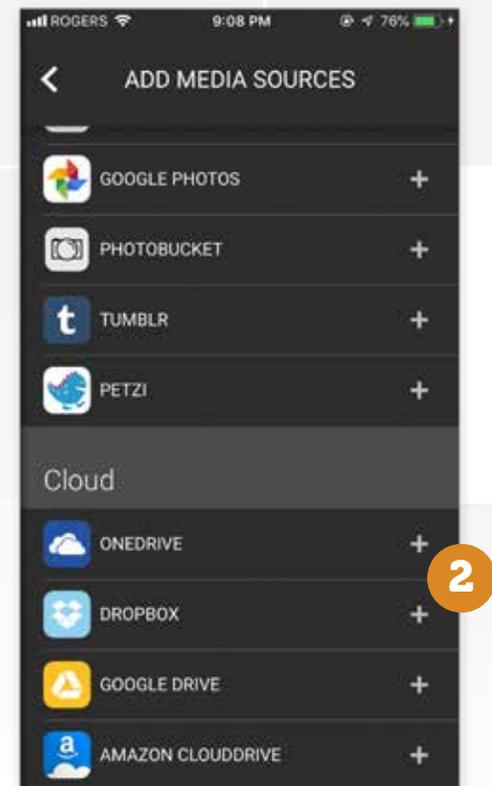
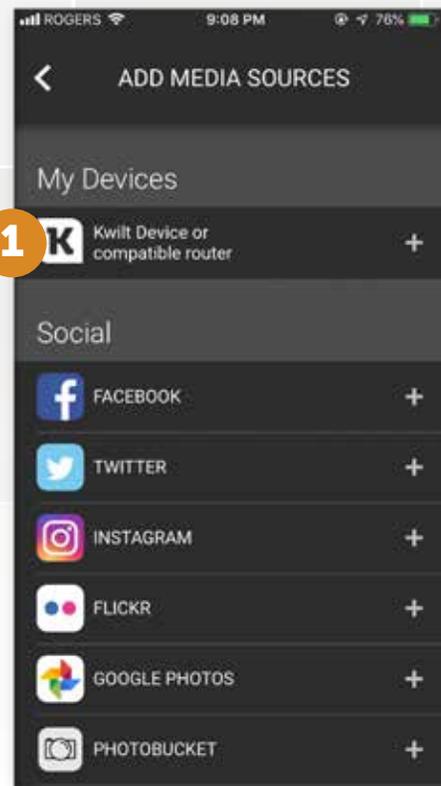
1. Tap the + icon to add a new media source. Users can add many different sources such as a new Kwilt device, social media account, cloud account, and more.
2. Tap the slider to disconnect specific sources. This does not delete the source from the kwilt app, therefore if a user decides to reconnect later on they can with ease by tapping the slider once again.
3. Tap the garbage icon to permanently delete a source. Unlike disconnecting, if a user wants to add back the deleted source they must add it back using the + icon.
4. Each source will be labeled with the media they are sourced from along with any additional details such as source usernames.



Adding a New Source

Tapping the + icon in “All Sources” page allows users to add a new media source to their Kwilt. Once a media source is added, all of the photos & videos from that source are now displayed and organized in the Kwilt app.

1. Users can choose from new Kwilt devices, social media accounts, cloud, or drive accounts.
2. Tap the + icon next to a media source to add the content from that source to the Kwilt app.

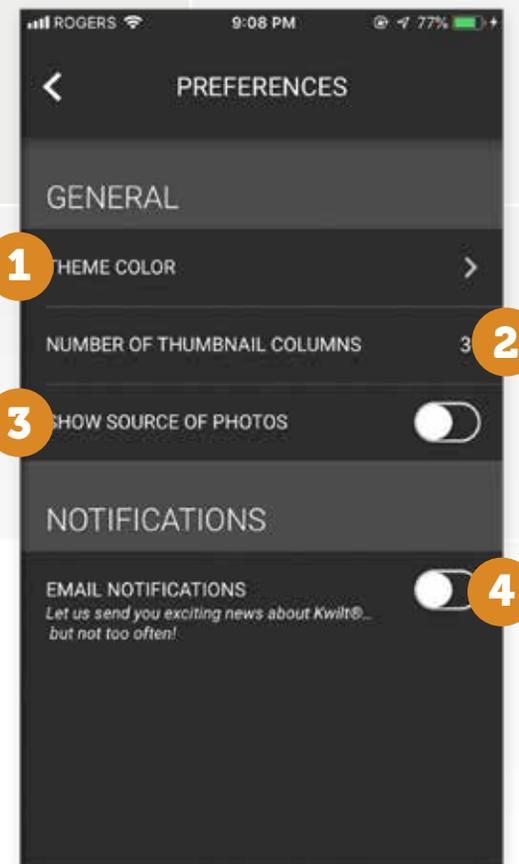


Preferences

The “Preferences” page shows users a list of visual app options that they can customize to suit their needs. In this list users can change the colour of their app, the number of thumbnails displayed within a column, and whether or not the source of the photo or video is displayed on a thumbnail.

Additionally, users can turn on/off email notifications about news and product updates from Kwilt.

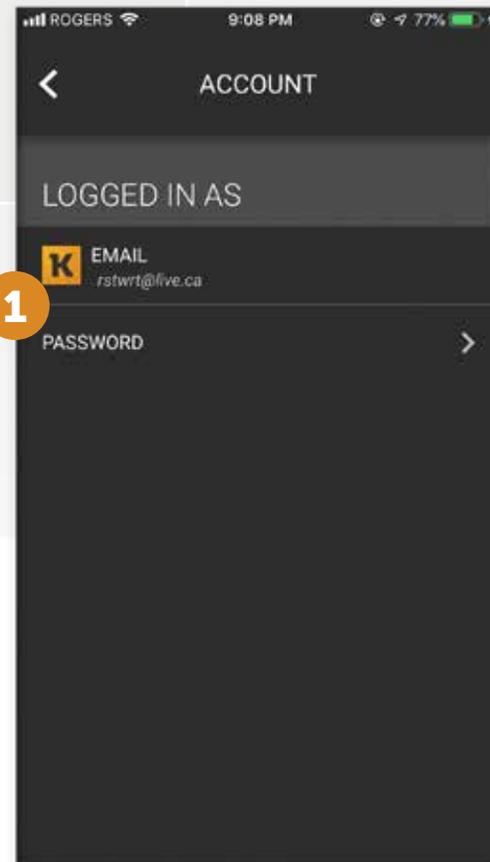
1. Tap to change the colour of the Kwilt app’s background. Users can choose between white, light grey, dark grey, or black.
2. Tap to change the number of thumbnails displayed within a column. Users can choose between a 1 thumbnail view all the way to 5 thumbnails in one column.
3. Turning this slider off will hide the mini source icons displayed on the bottom left of all thumbnails. You can turn this option on/off by tapping the slider.
4. Tap the slider to turn email notifications on/off.



Account

The “Account” page shows users the account that they’re logged into to. This page also allows users to change their password.

1. Tap PASSWORD to change your current password.

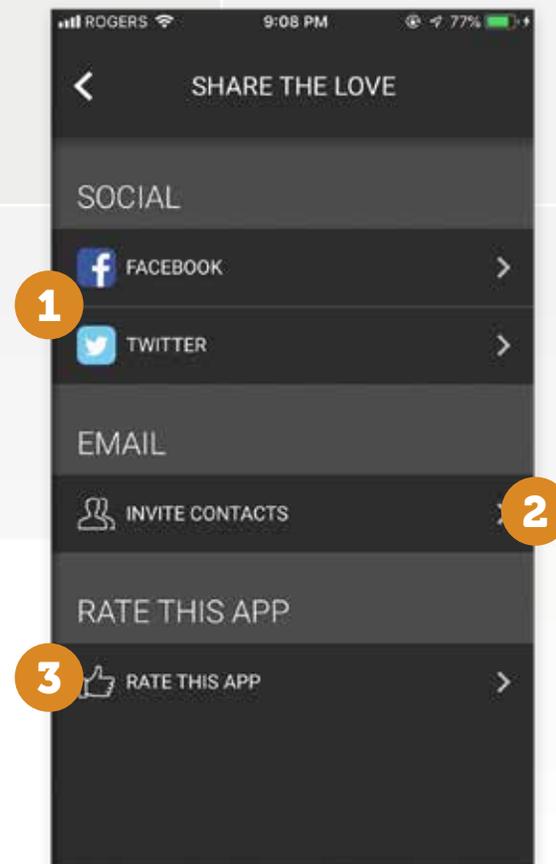


Share The Love

The “Share the Love” page allows users to share the Kwilt app with others through social media accounts like Facebook or Twitter, as well as invite email contacts to try the app.

Additionally, users can also rate the Kwilt app through this page.

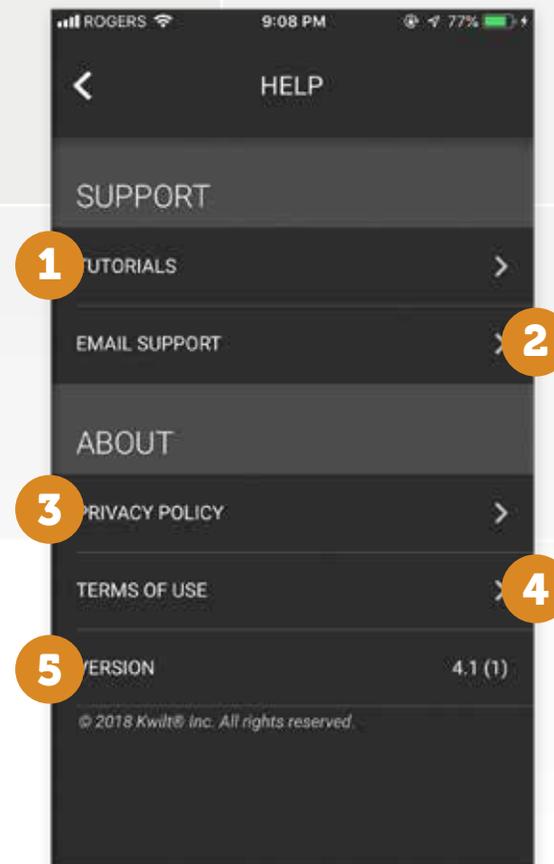
1. Click on a social account to share a link to the Kwilt app with friends and family. This will not automatically share a new post to the account, but rather will generate a link to the app where users can then write about the app before they post.
2. Clicking “Invite Contacts” will display a list of email contacts that the user has. Users can choose which email contacts they wish to send an invite for the Kwilt app to. This feature will only work if users have already set up their email on the Kwilt app.
3. Clicking “Rate this App” will allow users to write a review in the respective App store in which they originally downloaded the Kwilt app. Reviews help the Kwilt team understand the needs and wants of their users which in turn helps the Kwilt app grow!



Help

The “Help” page is where users can find and contact support for any issues they may be having, view tutorials on how to use the app, and view the privacy policy and terms of use of the app.

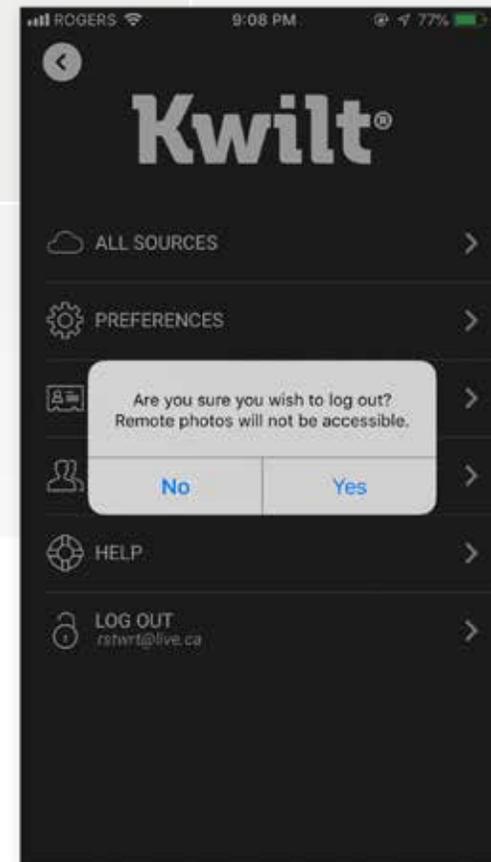
1. Click “Tutorials” to view videos on how to use/setup the Kwilt app.
2. Click “Email Support” to contact Kwilt support for further questions or concerns.
3. Click “Privacy Policy” to review the full Kwilt® Inc privacy policy.
4. Click “Terms of Use” to review the full Kwilt® Inc. terms of use.
5. “Version” displays the current version of the Kwilt app a user has downloaded.



Login/Logout

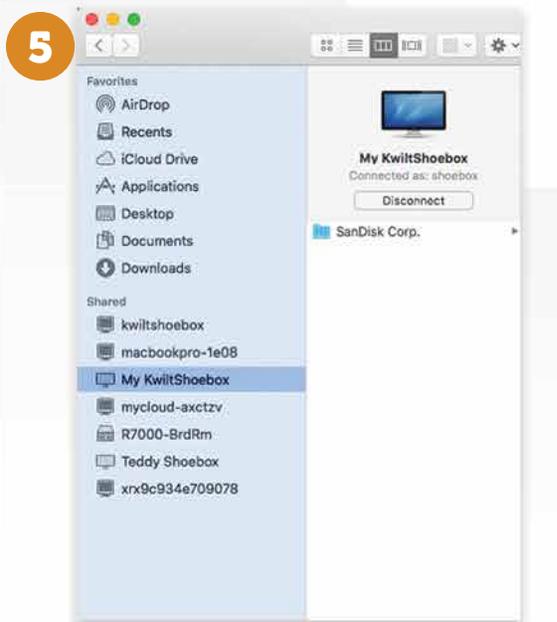
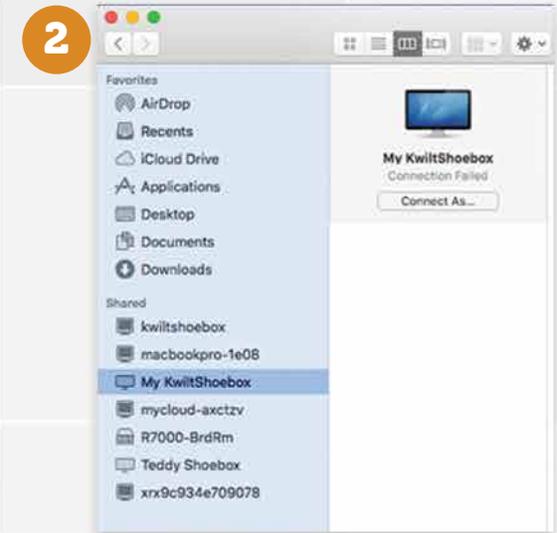
Clicking “Log Out” will allow users to log out of their Kwilt account whenever need be. While logged out users will still be able to use the app, but remote photos & videos will not be accessible.

“Log Out” will be displayed as “Log In” when a user isn’t currently logged in to an account. Users can log back in by tapping on “Log In”.



How to connect your Mac to your Kwilt

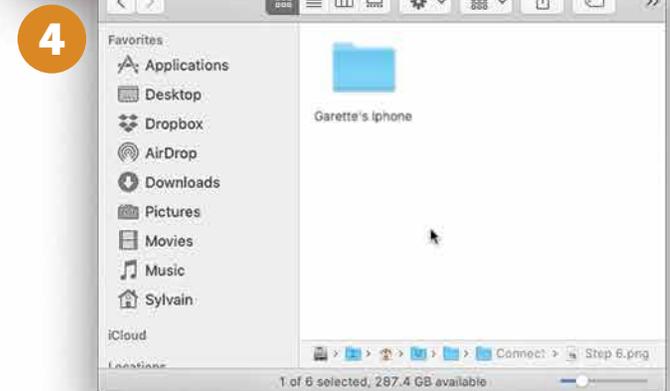
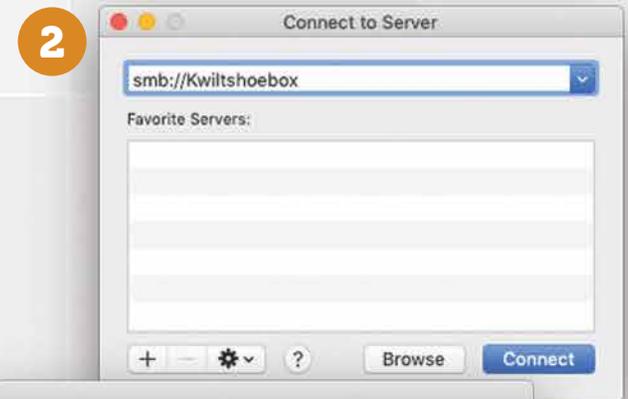
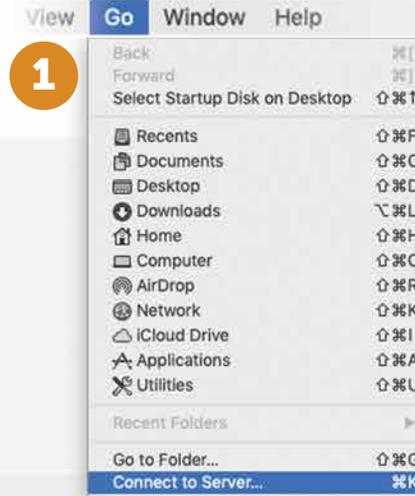
1. Make sure you are on the same local network which your Kwilt is connected to. Launch the Finder and in "Preferences" make sure that "Bonjour Computers" is enabled.
2. On the left bar of the finder under the "Shared" section, find your Shoebox by its name and click on "Connect As..."
3. On the dialog that comes up, click on "Connect".
4. When asked for username and password, use "Kwilt" as your username and for the password, enter the password you set for your Kwilt during setup. For convenience, make sure to select "Remember this password in my keychain".
5. Finder will now connect to your Kwilt as a network drive and you will be able to see the USB drives connected to your Kwilt. You can now perform any file operation such as copy, move, rename, etc on the files. Depending on the number of files and the size of the harddrive(s) connected to your Kwilt, the list of content may take a bit of time to show up.



How to connect your Mac to your Kwilt using the connect to server feature on Mac OS

Want to connect your Kwilt to a Mac computer in just a few steps? Here's how. First, open "Finder" on your Mac.

1. Next, at the top of the screen you will click on "Go", which will then display other options for you. Go ahead and choose "Connect to Server".
2. Another window will pop up, prompting you to type in an address, please write in : smb://kwilt.
3. Now it's time to log in with the same username and password you set up for your Kwilt.
4. Once you log in, you are ready to go. You should see a folder where you can access your hard drive from the Mac.



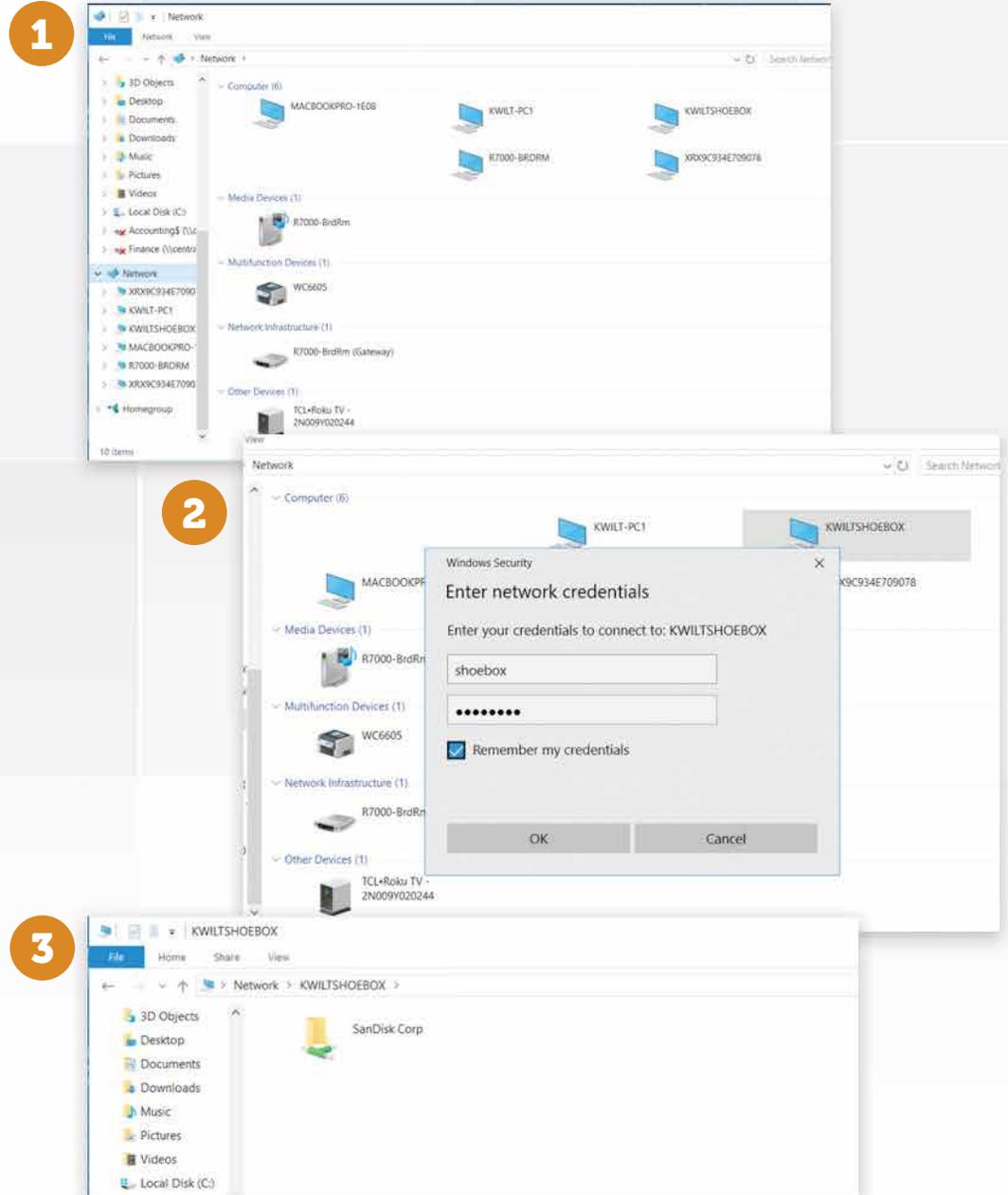
How to connect your Windows PC to your Kwilt

1. Make sure you are on the same local network which your Kwilt is connected to.

Launch the File Explorer and click on “Network” on the left bar.

2. Double click on the “Kwilt” icon. When asked for username and password, use “Kwilt” as your username and for the password, enter the password you set for your Kwilt during setup. For convenience, make sure to select “Remember my credentials”.

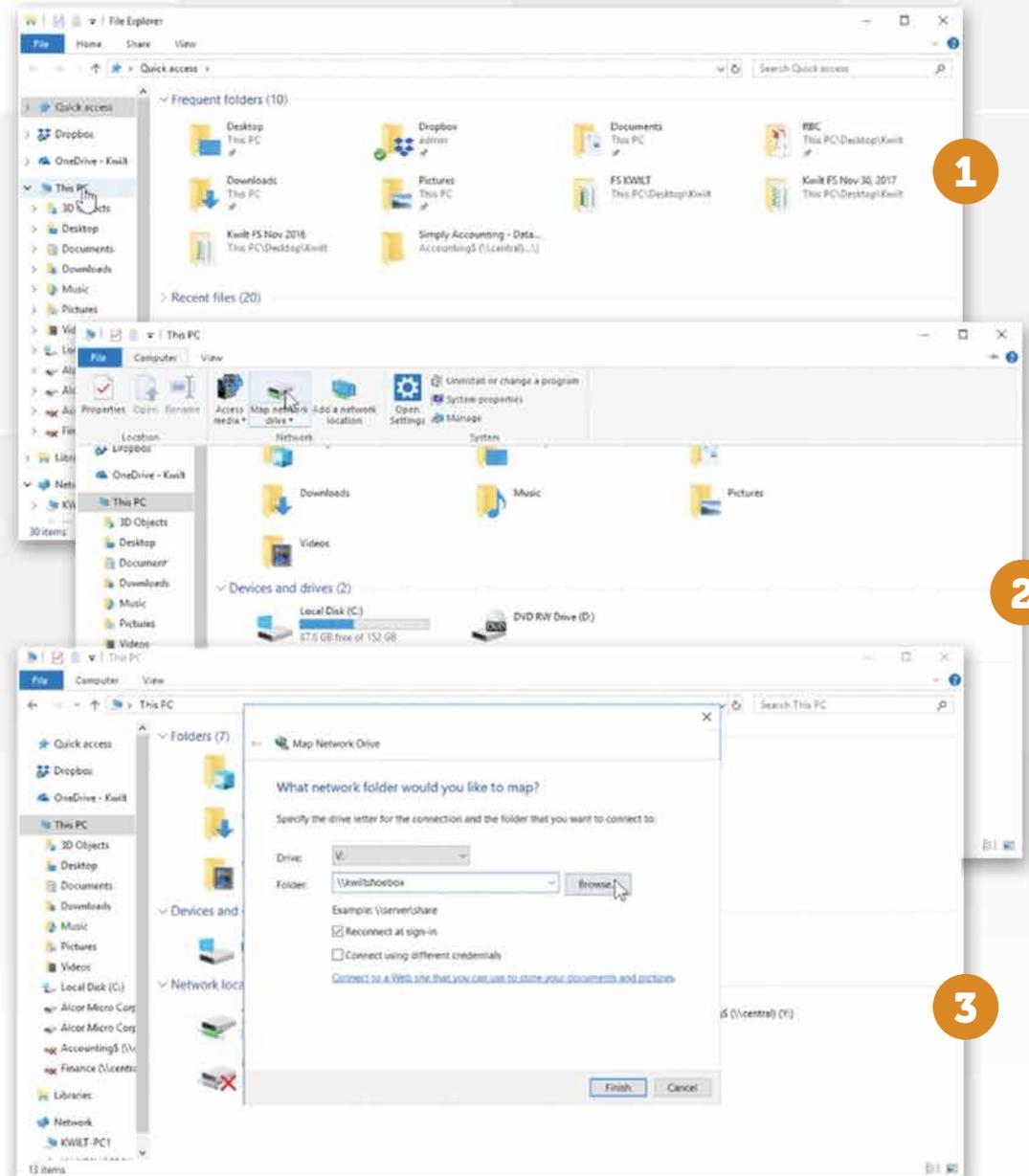
3. File Explorer will now connect to your Kwilt as a network drive and you will be able to see the USB drives connected to your Kwilt. You can now perform any file operation such as copy, move, rename, etc on the files. Depending on the number of files and the size of the harddrive(s) connected to your Kwilt, the list of content may take a bit of time to show up.



How to connect your Windows PC to your Kwilt using the map drive feature

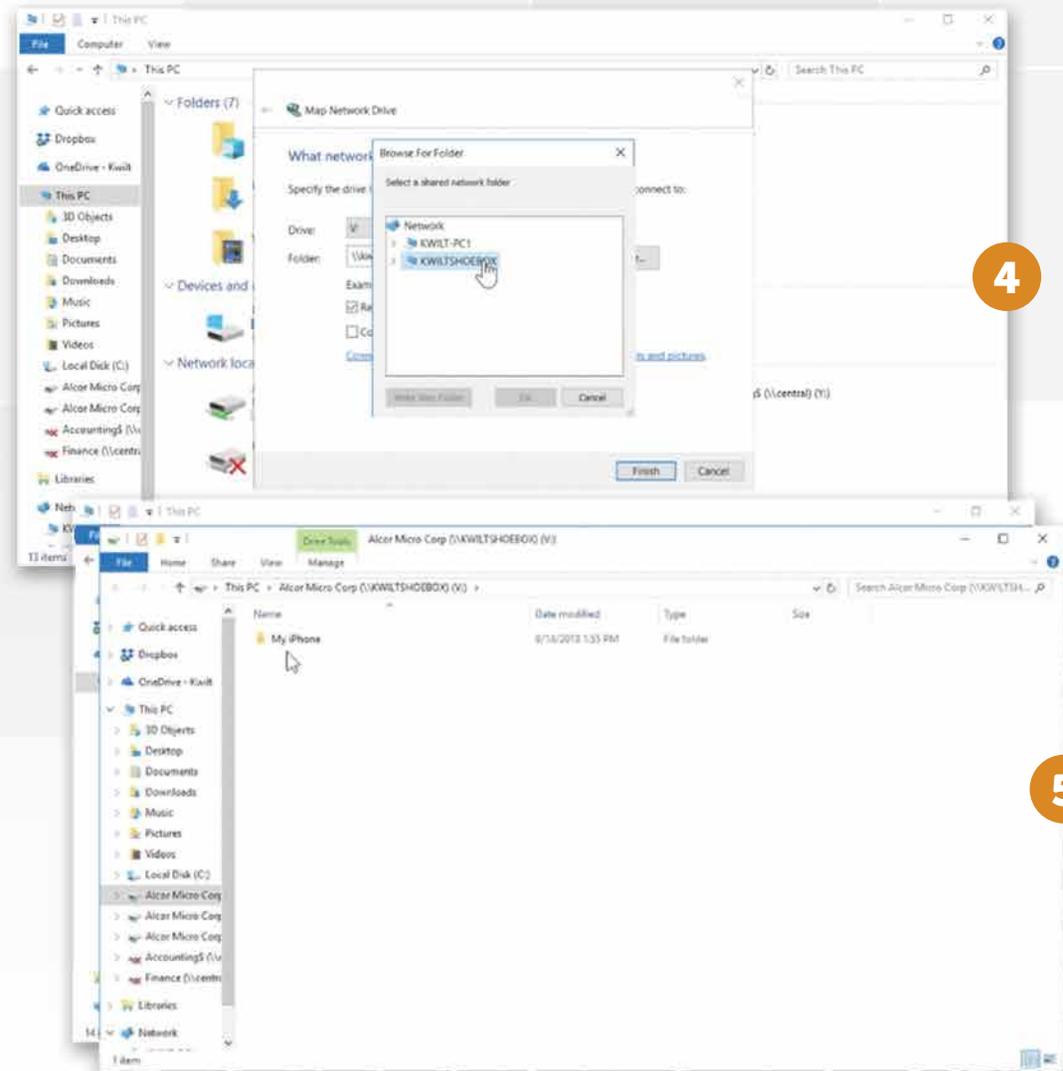
Want to connect your Kwilt to a PC computer in just a few steps? Here's how.

1. First, open "Files" on your PC. Next, at the top of the screen you will click on "This PC".
2. At the top of the page click on "Computer" and then "Map Network Drive".
3. Another window will pop up, prompting you to type in the field named "Folder:", go ahead and type in: \\kwilt and then click on browse.



How to connect your Windows PC to your Kwilt using the map drive feature Cont.

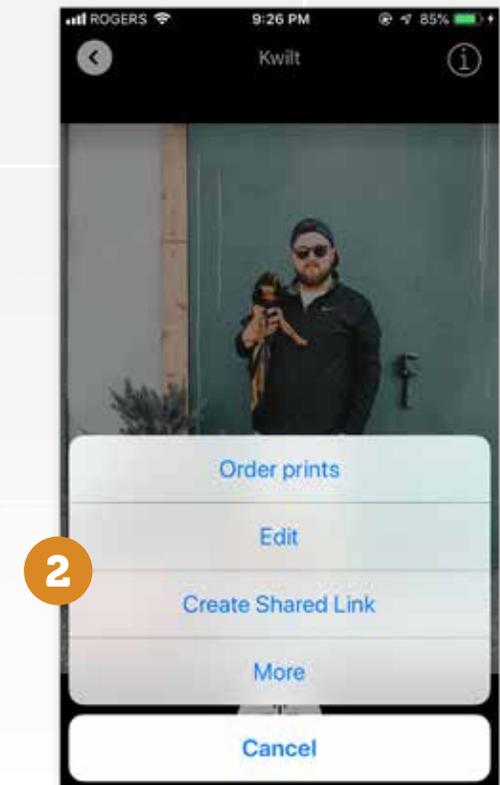
- The browse folder will pop up where you will click on "KWILT", and the drive connected to your Kwilt. Click "OK" and then "Finish".
- Your drive should now pop up in the sidebar as the name of your hard drive, you can click on the folder to access it.



How to Share Content Through a Link

To share content through a link, first select the content you want, and tap the option icon. In the option icon menu select "Create Shared Link".

1. In your selected file, tap the option icon to see your options.
2. In the menu, select "Create Shared Link".



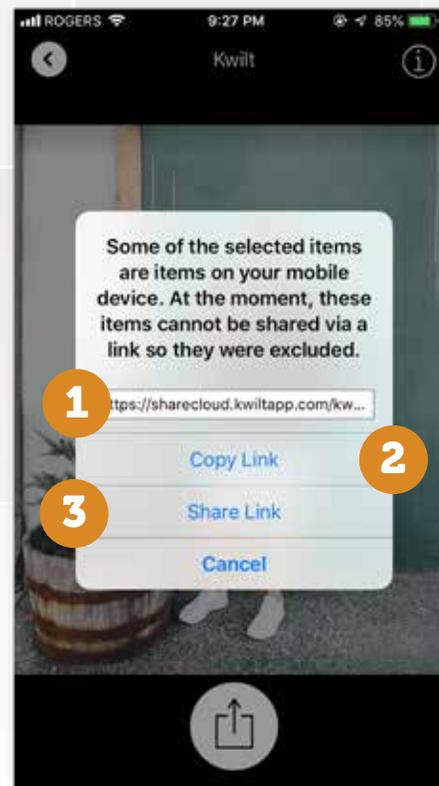
How to Share Content Through a Link Cont.

Once you tap “Create Shared Link” Kwilt will then create a link for you to copy or share. If you wish to copy the link to your device’s clipboard, tap “Copy Link”. You can then paste the link to any platform you choose.

To share the link through a specific platform, tap “Share Link”. This will bring up a variety of sharing options like text message, email, Facebook, and more.

To continue, select which platform you wish to share the link to. For demonstration, we will choose to share through mail.

1. Kwilt will create a custom shared link.
2. Tap to copy link to your device memory ready to be pasted.
3. Tap to share link through a specific platform.
4. All of the sharing options will be displayed. Select platform to share link.



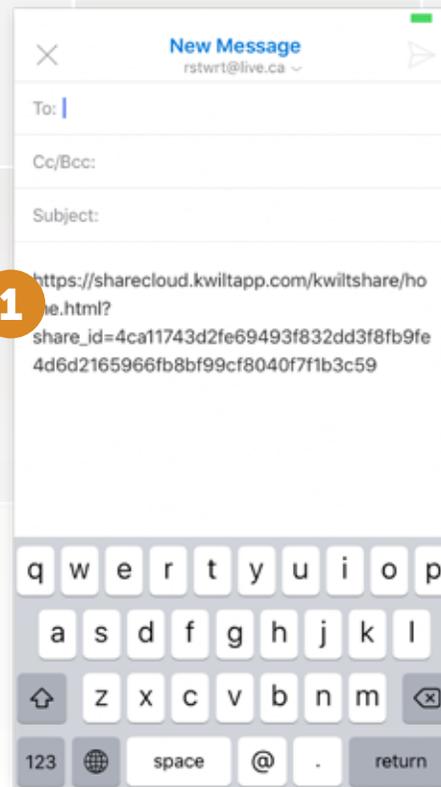
How to Share Content Through a Link Cont.

Once you select a platform to share the link to, that platform will then open and you can proceed to share the link.

The following screen is an example of what you will see if you choose to share a link through email. You will see that a new email will open with the custom link inserted. You can then proceed to continue editing and sending the email.

Once you send the shared link, your recipient will be able to view the content. The screen to the right shows what the recipient will see when opening up the link.

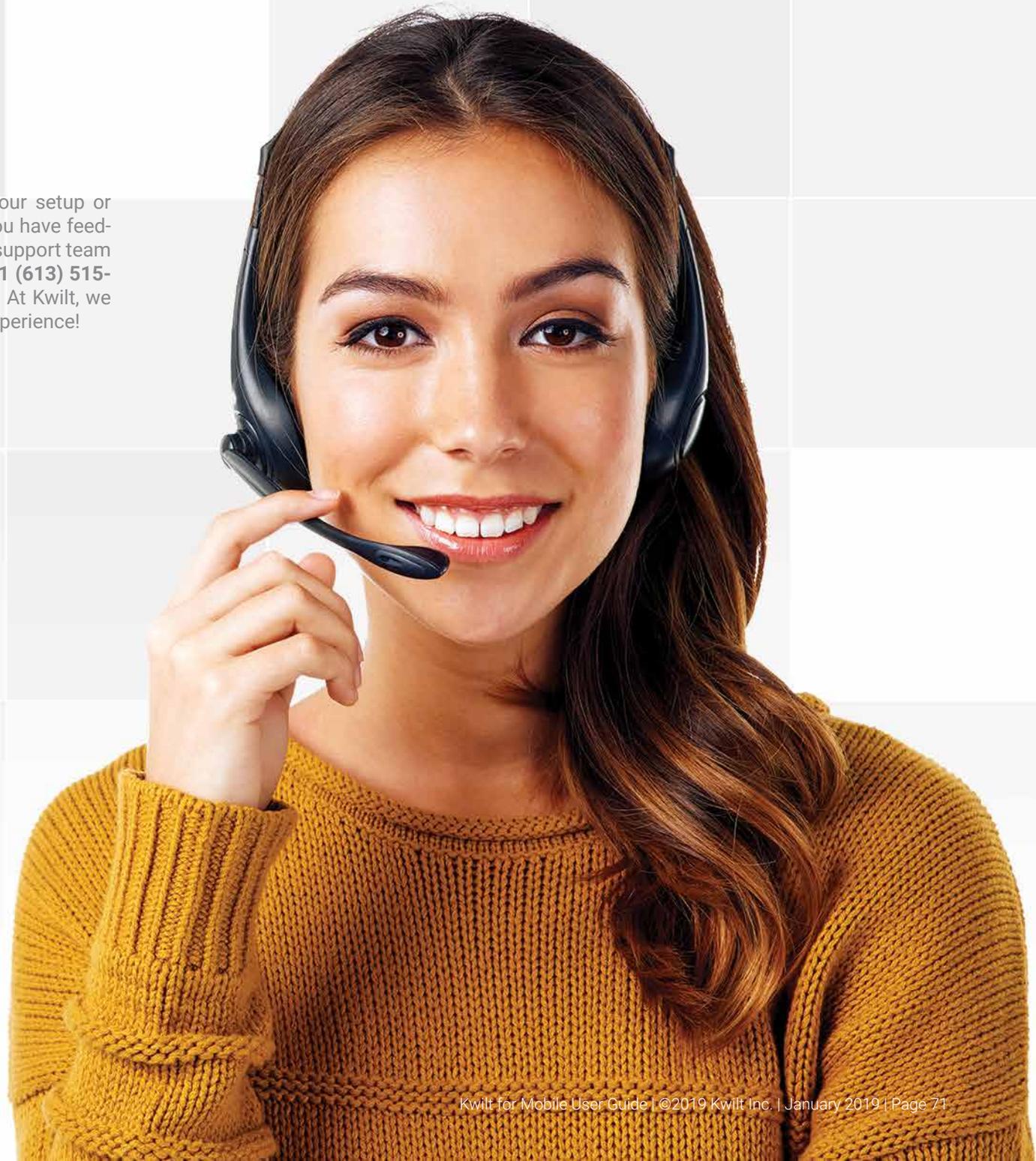
1. Custom link copied to new email.
2. View from recipient's perspective.



Contact Us

We're Here for You

Should you encounter any issue during your setup or use of the Kwilt App or Kwilt device or if you have feedback and suggestions, please contact our support team at support@mykwilt.com or by phone at **+1 (613) 515-0515 x 7**, and we will assist you promptly. At Kwilt, we are committed to the best possible user experience!





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