User Guide

UD-UTLC4K

Getting Started on Windows

1. Download and install the DisplayLink software.
2. Connect the power supply to your wall socket or power strip, and then to the docking station.
3. Connect the display(s) to the HDMI or DisplayPort ports on the rear of the docking station. (A total of three displays may be connected, two displays may not be connected to the same display group.)
4. Connect the provided USB-C cable to the USB-C port on the rear of the docking station, and the other end into your computer's USB-C port.

Getting Started on macOS

1. Download and install the DisplayLink Manager for macOS.
2. Detailed installation and configuration instructions can be found by clicking on the "INFO" button, or in the next step.
3. Please follow the detailed instructions below to install and configure the DisplayLink software for your version of macOS:
    - macOS 13, 14 or 15
    - macOS 11 or 12
4. Connect the power supply to your wall socket or power strip, and then to the docking station.
5. Connect the display(s) to the HDMI or DisplayPort ports on the rear of the docking station. (A total of three displays may be connected, two displays may not be connected to the same display group.)
6. Connect the provided USB-C cable to the USB-C port on the rear of the docking station, and the other end into your computer's USB-C port.

Getting Started on ChromeOS

1. No driver download is necessary, though ChromeOS version 100 or later is required.
2. Connect the power supply to your wall socket or power strip, and then to the docking station.
3. Connect the display(s) to the HDMI or DisplayPort ports on the rear of the docking station. (A total of three displays may be connected, two displays may not be connected to the same display group.)

4. Connect the provided USB-C cable to the USB-C port on the rear of the docking station, and the other end into your computer's USB-C port.

Compatibility

Laptop Requirements

UD-ULTC4K can be used with laptops equipped with fully-featured USB-C, USB4, or Thunderbolt ports

Please note:

- The laptop USB-C port must support video output (Alt mode) to allow for the "Display 1" HDMI or DisplayPort outputs to function
- The laptop must support charging on its USB-C/USB4/Thunderbolt port in order to charge from the UD-ULTC4K

Supported Operating Systems

Windows 10 & 11, macOS 10.15+, ChromeOS 100+

Monitor Compatibility

The "Display 1" HDMI and DP outputs connect video using Alt mode, and can support resolutions up to 4K (3840x2160) 60Hz. The "Display 2" and "Display 3" HDMI and DP outputs connect video using DisplayLink technology, and each support resolutions up to 3840x2160 60Hz. (Note: Refresh rates higher than 60Hz may be selected in the OS but are not officially supported.)

Power and Charging

UD-ULTC4K can provide up to 100W to charge the connected computer over USB-C. Please note that your computer must support charging (USB-C Power Delivery) on its USB-C port to be able to accept power from the dock.

The USB-C port on the front of UD-ULTC4K supports USB-C Power Delivery as well, and can charge devices such as smartphones with up to 20W of power.

Looking for more information? Additional information for getting started and product details are available on the Plugable product page: https://plugable.com/products/ud-ultc4k#nav-get-started